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At the same time, several opportunities to optimize have emerged. UNV is currently working with an AI vendor to refine the model to achieve higher matching precision, which will also enhance machine learning efficiency.

UNV has embarked on the project “AI Phase 2” which targets refining and retraining the model to optimize performance, and detailing a future AI roadmap for the Unified Volunteering Platform.

One of the building blocks of the roadmap is an AI-guided candidate suggestions feature to notify highly matching candidates about assignments relevant to their skills and experience to motivate them to apply. Another is map UNV’s talent pool, which currently comprises over one million candidates, against different areas of expertise. This would be particularly useful for talent outreach campaigns.

The AI Phase 2 project will also highly benefit from and comply with the recently endorsed recommendations in the [Principles for the Ethical Use of Artificial Intelligence in the United Nations System](#) of the [UN System Chief Executives Board for Coordination](#).

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Global

- Digital Transformation

Sustainable Development Goal: [SDG 8: Decent work and economic growth](#) [SDG 17: Partnerships for the goals](#)