



UN Volunteer David Bzhania making sure that the servers of the modular data center located in Goma, DRC are up and running. (Favre, UNV, 2016).

## Ensuring appropriate information technology for the mission

As a technician, I am using my skills to improve the working conditions of my colleagues who are the ones providing assistance to the people in need. It is rewarding to know that I am helping the Congolese community in my own way.

**Goma, Democratic Republic of Congo** . My name is David Bzhania and I work as a UN Volunteer network technician for the United Nations Organization Stabilization Mission in the Democratic Republic of Congo (MONUSCO).

My main area of expertise is “networking” and I am responsible for planning and implementing new technologies for the mission. I implemented a

service desk called “Ineed” in Goma (eastern DRC), which resolves in a simple and efficient manner the different Information and Communications Technologies issues that UN staff, UN Volunteers and uniformed personnel could encounter during their daily work.

As a technician, I am using my skills to improve the working conditions of my colleagues who are the ones providing assistance to the people in need. It is rewarding to know that I am helping the Congolese community in my own way. I previously worked for the United Nations Observer Mission in Georgia (UNOMIG) but I really wanted to look at our world from a different perspective. When I was younger, I would have never imagined working as a UN Volunteer for one of the biggest UN peace keeping missions in the world and serve the community I am living with.

---

 **Sub-Saharan Africa**

• Democratic Republic of Congo • Monusco

Sustainable Development Goal: [SDG 16: Peace, justice and strong institutions](#)