

We are  
inspiration  
in action



# UNV FULL FUNDING REPORT

2014-2015

Cover:

*Štěpánka Pechackova (left, Czech Republic), fully funded UN Youth Volunteer in Communications, Outreach and Youth with UNV/UNDP Mongolia, discusses the UN and volunteerism at a local school in Mongolia. (Soyombo Makhbal, UNV Mongolia, 2015)*

UNV is administered by the United Nations  
Development Programme (UNDP)



*Empowered lives.  
Resilient nations.*

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*UNDP Administrator Helen Clark with volunteers who helped organize meetings of the Boards of Governors of the World Bank Group and the International Monetary Fund. Eight national UN Volunteers were assigned to this event and mobilized an additional 800 young volunteers. (Alvaro Beltran/UNDP, 2015)*





# PREFACE

When the United Nations Volunteers (UNV) programme was created in 1970, its first task was to establish a corps of volunteers, sponsored by UN Member States, to contribute to the work of the United Nations in peace and development. This programme and its original intent remain relevant today: in 2015, UNV fielded 448 fully funded UN Volunteers. The programme is contributing substantively to the UN system's results base and has often become the starting point for a career in the UN; our research suggests that as much as 27 per cent of the respondent former fully funded UN Volunteers find further employment with the United Nations upon completing their UN Volunteer assignment.

In 2014 and 2015, UNV enjoyed full funding partnerships with the governments of Belgium, Brazil, the Czech Republic, Finland, France, Germany, Ireland, Italy, Japan, Luxembourg, Norway, Republic of Korea (ROK), Spain and Switzerland; and also with other organizations such as ActionAid Denmark, the Asan Nanum Foundation (ROK), the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH (Germany), the Korea International Cooperation Agency (ROK), the Japan International Cooperation Agency (Japan), the Peace and Development Foundation (Hong Kong Special Administrative Region – SAR, China), the Agency for Volunteer Service (with the support of the Government of Hong Kong SAR, China), the Kwansei Gakuin University (Japan) and Forum Syd (Sweden).

To keep pace with the rising prominence of volunteerism as an avenue for achieving the Sustainable Development Goals, UNV is proactively exploring new partnerships and approaches. To this end, UNV has sought to engage new full funding partnerships. For example, building on the successful implementation of the UN University Volunteer scheme with Japan, through the Kwansei Gakuin University, we established new partnerships with the Agency for Volunteer Service supported by the Government of Hong Kong SAR (China) and the Government of the Republic of Korea, through the Korea International Cooperation Agency.

This second UNV Full Funding Report reflects the drive, capacity and innovation that characterized the past two years of the programme. We continue to be inspired by the commitment of our partners, by the dedication and impact of our talented fully funded UN Volunteers, and by the sense of urgency compelled by a new generation of development goals. Your ongoing support drives our success.

**Richard Dictus**

Executive Coordinator, United Nations Volunteers



# INTRODUCTION

## **Making the difference: answering the call for peace and development**

The United Nations Volunteers (UNV) programme contributes to peace and development through volunteerism worldwide. We work with partners to integrate qualified, highly motivated and well-supported UN Volunteers into development programming and to promote the value and global recognition of volunteerism. UNV is active in around 130 countries every year, with field presence in over 80 countries.

During 2015, UNV deployed 6,976 UN Volunteers in support of the development and peace interventions of the United Nations (UN) and its partners. These UN Volunteers were deployed to 122 countries and 82 per cent of them were from countries of the global South. Some 448 were fully funded UN Volunteers. Another 11,554 UN Online Volunteers proved that one can be anywhere in the world and be a positive force for global development.

The world that welcomed the Sustainable Development Goals (SDGs) in September 2015 is markedly different from the world in which the Millennium Development Goals (MDGs) were created 15 years earlier. Extreme poverty is reduced, but inequality within and between countries is more pronounced. More people are on the move upward, outward and into cities. New technologies and social media have a profound effect on people's behaviour, bringing the world closer than ever and extending reach to marginalized groups and remote communities – even as this proximity, for better or worse, underscores that what happens anywhere can affect the course of events everywhere.

A key lesson of the MDG experience has been the seminal importance of inclusive growth and of broad-based ownership, voice and participation in development efforts. Rigid distinctions, between benefactors and beneficiaries or between developed and developing, fail to capture the true nature of modern development cooperation given the interconnectedness of the world today.

People in need are not merely needy: they possess ideas, insights, systems and practices that are instrumental to solutions they proactively pursue for their own lives and communities. Those who partner with people in need to support change are neither omniscient nor purely altruistic: the volunteers gain valuable frontline experience, a deeper, more nuanced understanding of complex global issues, and a foothold in the field of international development cooperation.

The relationship is one of partnership, with each partner channelling energies into a mutually rewarding, transformative experience. Indeed, SDG 17, to strengthen the means of implementation and revitalize the global partnership for sustainable development, recognizes the profound importance of investing in inclusive partnerships.

This is volunteerism at its best: a dynamic of participatory development cooperation, when people from all walks of life come together to transform and be transformed as they tackle the world's most pressing challenges. As the world turns its attention to the SDGs, the UN General Assembly has recognized volunteerism as "a powerful and cross-cutting means of implementation of the 2030 Agenda for Sustainable Development, that [...] can help to expand and mobilize constituencies and engage people in the national planning and implementation of the 2030 Agenda" [ref. A/69/700 (2014) – The road to dignity by 2030: ending poverty, transforming all lives and protecting the planet].

Indeed, as the UNV Strategic Framework 2014-2017 notes, “development can only come from common efforts of all parts of society and individual citizens.” Now more than ever, the chances for peace and development as individuals, communities and nations depend on a shared determination to ‘leave no one behind’, in the words of the 2030 Agenda for Sustainable Development.

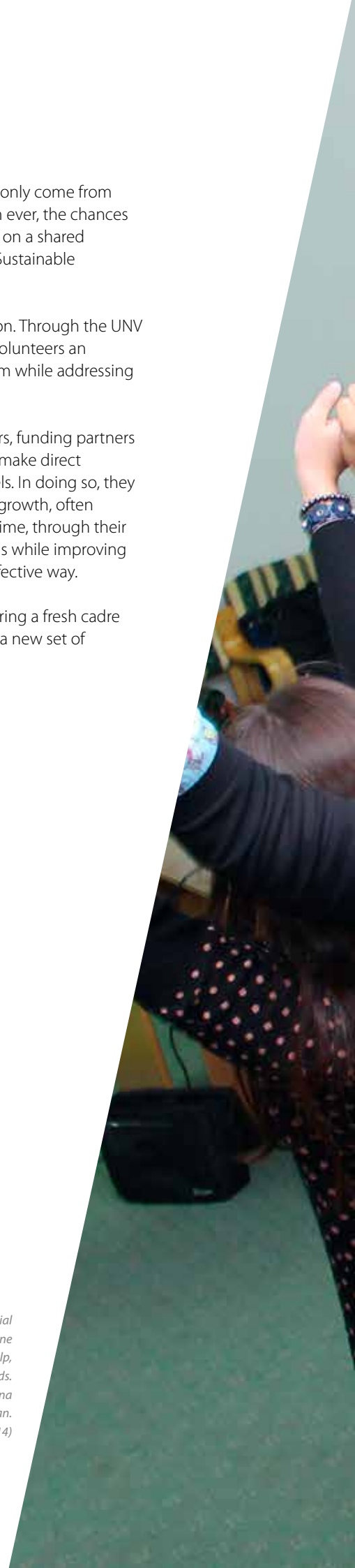
The fully funded UN Volunteers featured in this report share that determination. Through the UNV Full Funding Programme, funding partners, host UN partners and UNV offer volunteers an opportunity to share knowledge and gain experience as part of the UN system while addressing a range of development challenges around the world.

The Full Funding Programme represents a win-win-win situation for volunteers, funding partners and host communities alike. Through the programme, volunteers are able to make direct contributions to support transformative change at the national and local levels. In doing so, they gain invaluable skills and unique opportunities for personal and professional growth, often continuing along the career path in development cooperation. At the same time, through their presence in UN entities, they enable funding partners to invest in their citizens while improving the development impact and effectiveness across the UN system in a cost-effective way.

In the true spirit of inspiration in action, the Full Funding Programme is preparing a fresh cadre of UN Volunteers to contribute their skills and talents as agents of change for a new set of development goals.

*Jina Park (Republic of Korea) was a UN Youth Volunteer in Community Outreach for the UNDP Social Innovation and Volunteerism project in Uzbekistan. “My greatest satisfaction as a volunteer was when one girl who participated in the labs started to volunteer in her own community. Being inspired to extend help, she became a volunteer teacher at the national library of Tashkent and continued DIY labs with her friends.*

*For the rest of my life, I will always be grateful for the time I worked as a UN Volunteer”. Here, Jina participates in a team building game organized during the International Volunteer Day in Uzbekistan.*  
(Sevara Khamidova, 2014)







# ABOUT THE UNV FULL FUNDING PROGRAMME

Through the UNV Full Funding Programme, funding partners, host UN partners and UNV are addressing peace and development challenges across the world. At the same time, the programme offers fully funded UN Volunteers an opportunity to share knowledge and skills, and to gain the unique experience of working within the UN system. The programme is an effective way for UN entities to increase people's voice and broaden participation in development progress. By engaging fully funded UN Volunteers in UN projects and interventions, the Full Funding Programme also contributes substantially to the promotion of volunteerism for peace and development.

With the UN system redoubling its efforts to 'leave no one behind' under the 2030 Agenda for Sustainable Development, fully funded UN Volunteers are a vital resource. Serving as interlocutors between the UN, development partners, programme country governments, civil society and the private sector, fully funded UN Volunteers can significantly contribute to key UN projects and functions, often working directly with marginalized or vulnerable groups in local communities.

Fully funded UN Volunteer assignments are a unique and cost-effective way for countries to contribute the skills and experience of their citizens to the UN's development efforts. Through this programme, UNV enables its funding partners to deliver on their strategic priorities in response to the partner country needs and the work of the UN system at country and regional levels.

The UNV Full Funding Programme also provides governments and partners with an opportunity to support South-South and triangular cooperation. During the reporting period, as one example, Luxembourg funded seven international UN Volunteers from Burkina Faso, Mali, Nicaragua, Senegal and Tunisia to serve in Burkina Faso, Cape Verde, El Salvador, Niger and Senegal. In addition, Luxembourg funded three national UN Volunteers within Nicaragua and two national UN Volunteers within Burkina Faso, supporting sustainability of results by contributing to national capacity development and ownership.

Volunteering has given me the chance  
to cultivate new skills.

*Dinah Abd El Aziz (Germany), fully funded UN Volunteer Reporting, Monitoring and Evaluation Specialist with the UN Resident Coordinator's Office in Indonesia*



Partnerships are at the heart of the Full Funding Programme. When a full funding partner contributes resources to the programme, the funding supports UN Volunteer assignments that are specifically aligned with the partners' development priorities. The assignments are a unique opportunity for the UN Volunteer to gain direct experience within the UN system, generally meeting converged expectations from the funding partner, the programme country, UNV and the host UN agency.

At first, governments funded their own nationals for UN Volunteer assignments, and then Germany and Luxembourg expanded the concept by funding UN Volunteers from the global South to work in other countries, as well as national UN Volunteers to work in their own countries.

In recent years, partnership opportunities in the Full Funding Programme have expanded to include universities, civil society organizations, and, most recently, the private sector to align with the aim to work with more stakeholders to contribute to the SDGs. One example is the current partnership with Cisco Systems Inc. to help young people manage technology to contribute to SDGs implementation through volunteering.

As the nature of partnerships has evolved, so has the nature of the assignments. Today, UNV provides partners with opportunities to co-design solutions tailored to specific development challenges through more focused assignments for fully funded UN Volunteers. For instance, thematic streams of UN Volunteers specializing in green growth, climate change, health or peacebuilding are under development.

Currently, UNV and partners are exploring how some assignments could link to specific service lines that UNV has identified according to the operational needs and functions of host UN agencies. These service lines include assignments in the areas of UN coordination, advocacy and communication, monitoring and evaluation, and support to UNV Field Units and Regional Offices. Germany, for example, has been leveraging such targeted cooperation to fully fund UN Volunteer assignments in UN Resident Coordinator Offices to promote aid coordination and development effectiveness.

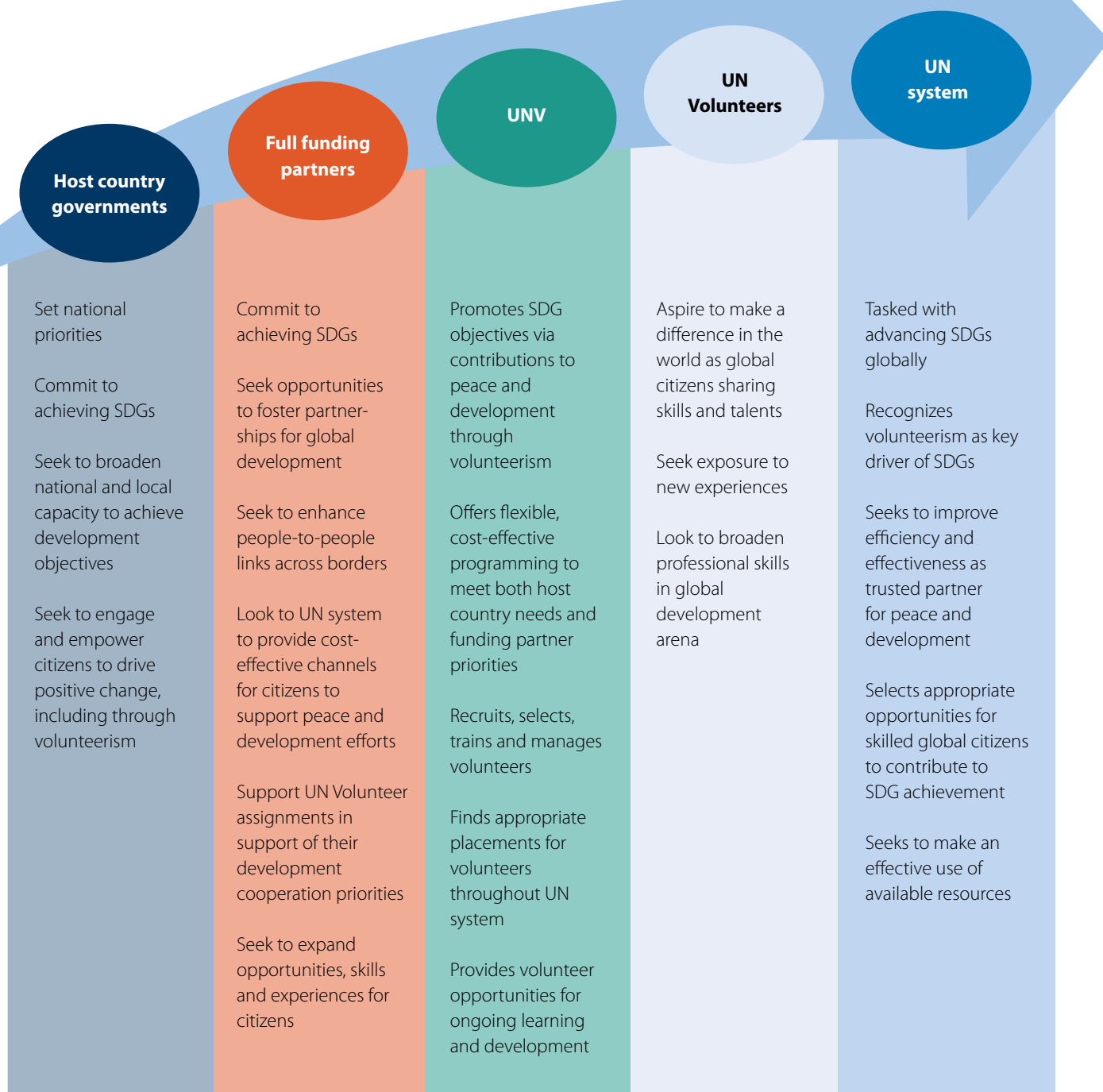
# OUR 2014 – 2015 PARTNERS

➤BELGIUM ➤BRAZIL ➤CZECH REPUBLIC  
➤ACTIONAID DENMARK ➤FINLAND ➤FRANCE  
➤GERMANY ➤IRELAND ➤ITALY  
➤JAPAN INTERNATIONAL COOPERATION AGENCY  
➤JAPAN ➤REPUBLIC OF KOREA ➤ASAN NANUM  
FOUNDATION ➤KOREA INTERNATIONAL COOPERATION  
AGENCY ➤LUXEMBOURG ➤NORWAY ➤SPAIN ➤FORUM  
SYD (SWEDEN) ➤SWITZERLAND ➤AGENCY FOR  
VOLUNTEER SERVICE (WITH SUPPORT OF THE  
HONG KONG SAR, CHINA) ➤PEACE AND DEVELOPMENT  
FOUNDATION (HONG KONG SAR, CHINA)  
➤KWANSEI GAKUIN UNIVERSITY (JAPAN)

## UNV: A unique partnership offering

Through the Full Funding Programme, UNV brings together host country governments, the full funding partners who support them, the UN Volunteers eager to make a difference, and the UN system to advance peace and development in pursuit of the SDGs.

Supporting SDG achievement



Being hosted by the local partner deepened my understanding of how volunteerism can affect society.

Jinha Kim (Republic of Korea), UN Volunteer Network and Communications Coordination with UNDP in Viet Nam

## Fully funded UN Volunteer profiles

Fully funded UN Volunteers are deployed under the following categories:

- **UN Volunteers:** seasoned professionals taking a stimulating career break, those looking to meaningfully apply their skills and experience, or retirees seeking to contribute as volunteers
  - Minimum age of 25 years
  - Possess at least two year work experience
  - Serve from three month up to four years
- **UN Youth Volunteers:** young people who usually have less than two years of experience and who wish to gain more field experience and to diversify their skills
  - 18 to 29 years of age
  - Serve for six months to two years

As part of the UN Youth Volunteer category, UNV and its partners can offer students unprecedented opportunities to develop their skills and experience while volunteering for global peace and sustainable human development with a UN entity. **UN University Volunteers** must be enrolled in a university and can serve up to six months.

### How we prepare and support our UN Volunteers

UNV delivers quality, results-oriented volunteer management, including taking on the full complement of tasks involved in identification of assignments, recruiting and training of UN Volunteers.

UN Volunteers benefit from a UNV support system that prioritizes a positive volunteer assignment, safety, well-being and security. This includes a comprehensive package of entitlements and capacity development support throughout the assignment. The entitlements include the following:

- Settling-in-Grant calculated on the duration of assignment, which is paid at the beginning of the assignment;
- Volunteer Living Allowance (not a salary) intended to cover basic living expenses, which is paid each month;
- Travel to duty station on appointment and return/repatriation at the end of assignment as applicable;
- Life, health and permanent disability insurance;
- Annual leave;
- Resettlement allowance calculated based on the duration of assignment, which is paid upon satisfactory completion of the assignment.

Additionally, UNV recently launched an online learning platform that offers UN Volunteers a number of mandatory and optional courses (such as, for example, courses on 'UNV and Volunteerism' and 'Ethics and Integrity as UN Volunteer') to be completed during their assignments. Many UN Volunteers cite the expanded opportunities for training as a unique advantage of their volunteer experience. This comes in addition to the learning experience volunteers have before their assignment (pre-departure training under the UN Youth Volunteer modality), within their host agencies and during assignments.





# FULLY FUNDED UN VOLUNTEER CONTRIBUTIONS

The following examples highlight how fully funded UN Volunteers and UN Youth Volunteers have contributed to peace and development through United Nations partners and programmes working in the five priority areas of the UNV Strategic Framework 2014-2017, as well as in support of the implementation of the SDGs and the 2030 Agenda:



**SECURING ACCESS TO BASIC SOCIAL SERVICES**



**COMMUNITY RESILIENCE FOR ENVIRONMENT AND DISASTER RISK REDUCTION**



**PEACEBUILDING**



**YOUTH**



**NATIONAL CAPACITY DEVELOPMENT THROUGH VOLUNTEER SCHEMES**

**SUPPORT TO UN SYSTEM EFFICIENCY AND IMPACT**



# SECURING ACCESS TO BASIC SOCIAL SERVICES

Access to basic social services and protection is at the core of the SDGs and of many UN entities' mandates. Through the years, UNV has developed solid experience and learned lessons about the role of volunteerism in service delivery and local governance. Often serving side by side with national counterparts, UN volunteers work towards enhancing the voice of local communities to identify needs through consultation and building local capacity to deliver needed services and strengthen accountability.

## Highlights of fully funded UN Volunteer achievements:

- Helping to create **Pakistan's Zero Hunger** programme, modelled on Brazil's initiative Fome Zero
- Contributing to improvements in **Tanzania's Productive Social Safety Net**
- Ensuring adequate water and hygiene for over half a million internally displaced people in the **Central African Republic**

## TOP 10 PROFESSIONAL TITLES FOR FULLY FUNDED UN VOLUNTEERS IN THIS AREA ARE:

➤ UN VOLUNTEER HUMAN RIGHTS OFFICER ➤ UN VOLUNTEER GENDER OFFICER ➤ UN VOLUNTEER PROTECTION OFFICER ➤ UN VOLUNTEER EDUCATION OFFICER ➤ UN VOLUNTEER PUBLIC HEALTH SPECIALIST ➤ UN VOLUNTEER HIV/AIDS PROGRAMME OFFICER ➤ UN VOLUNTEER GENDER MAINSTREAMING OFFICER ➤ UN VOLUNTEER COMMUNITY DEVELOPMENT OFFICER ➤ UN VOLUNTEER CHILD PROTECTION AND MONITORING OFFICER ➤ UN VOLUNTEER SEX AND REPRODUCTIVE HEALTH OFFICER

# THIAGO RESENDE XAVIER

## (BRAZIL)

UN Youth Volunteer Programme Policy Officer  
for Food Security Policy and Coordination  
with the World Food Programme in Pakistan

Fully funded by the Government of Brazil

It is an honour for me to be among the first fully funded UN Volunteers of my country, Brazil. Serving in Pakistan, I am grateful not only for the opportunity to have discovered a country so different from my own, but also to have been involved with such a vital initiative as food security.

The Government of Pakistan's National Zero Hunger Programme is based on our Brazilian Fome Zero initiative and is supported by the World Food Programme (WFP), the Food and Agriculture Organization (FAO), the United Nations Children's Fund (UNICEF) and other development partners.

I was part of the development and implementation team helping to draft project documents and to support coordination among various stakeholders. Additionally, I served in the Vulnerability Analysis and Mapping team of the WFP office in Islamabad and coordinated input from colleagues across different sectors and UN entities.

***It was especially rewarding to consider that as a citizen of a global South country, I was helping to support progress in another: I was part of South-South cooperation in action!***

My assignment also placed me in the Ministry of National Food Security and Research, where I supported federal government officials in coordinating with other governmental organizations and development partners. To ensure that the Zero Hunger initiative took root and was fully owned by the government at all levels, we travelled to Pakistani provinces to meet with and generate awareness among regional stakeholders, mapping the existing policies and programmes in alignment with the emerging framework of the Sustainable Development Goals.

My experience has shown me the impact that volunteerism can have on peace and development. I hope that many more of my compatriots will have the opportunity to serve as volunteers around the world as well.



*Thiago Resende Xavier addresses a gathering in rural Pakistan. Resende is one of Brazil's fully funded UN Youth Volunteers, part of a growing trend toward South-South cooperation in volunteerism. Pakistan is seeking to implement a Zero Hunger Programme modeled after Brazil's successful Fome Zero anti-hunger initiative. (UNV, 2014)*



# KRISTINA WEIBEL

## (DENMARK)

UN Volunteer Capacity Development Analyst  
with UNDP in Tanzania

Fully funded by ActionAid Denmark

I believe that achieving development objectives is a collective effort and a long-term process that is driven and sustained by the people it is meant to benefit. As a fully funded UN Volunteer at the UNDP country office in Tanzania, I was engaged in the day-to-day programme management of projects in the areas of governance, social protection and inclusive growth. Working closely with government partners, I was privileged to be an active member of a UN presence in a dynamic and rapidly changing country.

My role was to support partners in designing, implementing and monitoring strategies and activities in line with national and local government priorities. For example, I contributed support to a social protection project to strengthen Tanzania's Productive Social Safety Net, as well as national efforts to develop a coherent social protection system.

*Kristina Weibel (centre) examines a mobile agricultural platform that is one of the sustainable livelihood enhancement interventions supported by her project in Tanzania. The platforms enable farming families to make more informed choices, increasing income for education, housing improvements and reinvestment. (Abdallah Hassan, Economic and Social Research Foundation, 2015)*



One of my main contributions was to mainstream gender throughout the project and thereby ensure – through trainings, as well as ensuring adequate materials were available – that men and women's different situations, needs and interests were taken into account in the planning, implementation and monitoring of activities.

I also supported the implementation of sustainable livelihood enhancement interventions on beekeeping, fish farming and smart agriculture that contributed to enhance productivity and earnings. The increased income has enabled families to send their children to school, make improvements to their houses, and invest in new beehives, seeds and tools.

During a monitoring visit to the Lake Zone, we met beneficiaries of the Poverty-Environment Initiative, who had installed biogas plants and modern cook stoves in their homes to reduce the pressure on forests, as well as the time women and girls spend collecting firewood. The women in the communities explained that using biogas was saving them more than three hours a day, time which could instead be used for other life-enhancing activities. In addition, indoor air pollution had been dramatically reduced; many said that they no longer had problems with eye infections and smoke-induced coughs.

***Serving as a fully funded UN Volunteer has made me conscious that government, civil society, research institutions and citizens all play a crucial role in promoting human development and that the best results are achieved when everyone comes together to make it happen.***



# RYOKO OGAWA

## (JAPAN)

UN Volunteer Child Protection Officer  
with UNICEF in the Central African Republic  
Fully funded by the Government of Japan

When my plane touched down in Bangui, international troops and an armed group were exchanging gunfire. I was scared, but the experience immediately underscored the importance of the work I had come to do: monitoring sites established for internally displaced persons to make sure they remained truly safe spaces that respond to the needs of people in crisis.

The conflict in the Central African Republic (CAR) has forced more than 850,000 people to leave their homes, leading to an internally displaced population of at least 600,000 people. Bangui alone contains over 30 camps for internally displaced people. I was part of a team monitoring partner activities at sites of internally displaced peoples in the areas of water, sanitation and hygiene, health and nutrition and child protection.

My role was to visit internally displaced people's camps in and around Bangui to monitor and identify any problems. During the intense conflict in 2014, the challenges were relentless. I witnessed communities destroyed by armed groups and fleeing to safety in other locations, only to be surrounded by forces hostile to each other and to the communities themselves. Some communities built barricades around their homes using furniture to avoid gun or grenade attacks. Privacy, hygiene and sometimes even a dry place to sleep became luxuries for the displaced.

Witnessing these conditions personally strengthened my resolve to serve. In addition to my monitoring work, I was involved in information management, updating information on activities throughout the country to share with the child protection team, other sections and external outlets for fundraising. In the area of child disarmament, demobilization and reintegration, where UNICEF has played a leading role in securing the release of thousands of girls and boys from armed groups, I developed a matrix for maintaining detailed, up-to-date information throughout the country. This matrix was used by our section and other sections in reporting and in preparing proposals for donors and for the regional office.



Ryoko Ogawa (right) entertains children in a camp for internally displaced persons in Bambari, Central African Republic. (UNV, 2015)

***Having first-hand experience of an active conflict has made me flexible to work on whatever is needed in the moment. I have been lucky to have colleagues who encouraged me and appreciated my contributions. The work we do together, and the people we serve, keep my motivation strong to continue to do all that I can.***



# COMMUNITY RESILIENCE FOR ENVIRONMENT AND DISASTER RISK REDUCTION

The Hyogo Framework for Action explicitly recognizes that volunteers have a significant role to play in bolstering the capacity and resilience of communities to respond to and prevent disasters. UNV initiatives reflect the global recognition of volunteerism's role in environmental protection.

## Highlights of fully funded UN Volunteer achievements:

- Establishing methods and tools to produce **Peru's first National Forest Inventory**
- Helping to improve living conditions for over 16,000 Bhutanese refugees in **Nepal**

## TOP 10 PROFESSIONAL TITLES FOR FULLY FUNDED UN VOLUNTEERS IN THIS AREA ARE:

➤ **UN VOLUNTEER ENVIRONMENT OFFICER** ➤ **UN VOLUNTEER DISASTER MANAGEMENT OFFICER** ➤ **UN VOLUNTEER DISASTER PREVENTION AND RISK REDUCTION OFFICER** ➤ **UN VOLUNTEER GEOGRAPHICAL INFORMATION SYSTEM ADVISOR** ➤ **UN VOLUNTEER COMMUNITY DEVELOPMENT OFFICER** ➤ **UN VOLUNTEER ENERGY AND ENVIRONMENT OFFICER** ➤ **UN VOLUNTEER RURAL DEVELOPMENT ASSISTANT** ➤ **UN VOLUNTEER CIVIL AFFAIRS OFFICER** ➤ **UN VOLUNTEER SUSTAINABLE HUMAN DEVELOPMENT OFFICER** ➤ **UN YOUTH VOLUNTEER IN DISASTER MANAGEMENT**

# TEIJA REYES

## (FINLAND)

UN Volunteer Forestry Specialist  
with Food and Agricultural Organization (FAO) in Peru  
Fully funded by the Government of Finland

About 51 per cent of Peru's land mass is covered by forest. As one of only two forestry specialists assigned to FAO in Peru, I have been involved in the National Forest Inventory project, supporting the Ministry of Agriculture and the Ministry of the Environment in gathering data and establishing policies to safeguard the 'lungs of Peru' in a way that benefits all Peruvians and the world at large.

My assignment included working with the government in developing new forest laws and regulations, following the European Union-supported Forest Law Enforcement, Governance and Trade programme, and setting terms for sustainable forest management and forest governance. I also helped preparation for a national programme of reducing emissions from deforestation and forest degradation (REDD+) that included developing tools for a National Forest Inventory. Finally, I facilitated community forest management, monitoring and transparency among the indigenous people in the Amazon rainforest.

A key part of my responsibilities in the National Forest Inventory Project has been developing socioeconomic forest monitoring methods and tools. Estimating the real value of the forest and its products involved investigating how communities living close to forests use and benefit from the resources and understanding the socioeconomic importance of forest resources. I added a gender dimension to our socioeconomic monitoring as well, to enable collection of gender-disaggregated forestry data, as well as including rural communities' adaptation strategies for climate change.

These kinds of multisource data sets have instigated changes in Peru's forestry laws that are now made in transparent and participatory ways and include the interests and concerns of indigenous communities. The approach also enables the Peruvian Government's development of a new independent National Forest Service, Servicio Forestal Nacional. I am part of the FAO team supporting the Government of Peru in the creation of this historic new institution.



Teija Reyes (right) gathers data from a community member for Peru's National Forest Inventory Project. (UNV, 2015)

***This has been a dream assignment for me. Far from being sidelined as a UN Volunteer, I have been treated like a professional, a forestry expert and a workmate. The best reward was that my forestry colleague said he'd like to clone me before I leave!***

In my time here, I have seen the impact of new forestry laws and the creation of a new, more efficient forest institution in giving more importance to the forestry sector in Peru. I have also come to know FAO from the inside, and have been honoured to represent FAO in various discussions with the national government. But my favourite part has been in getting to know and work with people in communities all over Peru.

# ENJA SÆTHREN

## (NORWAY)

UN Youth Volunteer in Emergency Response and Resilience Team  
with World Food Programme (WFP) in Nepal

Fully funded by the Government of Norway

I was in Nepal when the devastating earthquake hit in April 2015. We were on our way to a field visit when a woman driving in front of us was suddenly thrown from her motorbike. Buildings began to crumble, people flooded into the streets. We were shocked, but we had to spring into action to assess damage and identify support needs. From a makeshift relief hub at the airport, we got to work arranging food distribution and other operations. In those horrifying early moments and days, I saw the true value of a relief organization like WFP.

Being the WFP Country Office focal point for food assistance to refugees from Bhutan, I manage daily operations by following up with the sub-office in Damak on the delivery of commodities, warehouse storage and other essential tasks. I also monitor the well-being of the refugees. An important part of my work is to maintain donor relations by hosting regular

meetings, planning donor missions to the camps and preparing reports.

So far during my UN Volunteer assignment, we have reached more than 16,000 refugees residing in two camps in Damak, through needs-based food assistance, a vegetable production programme in which some 2,037 families are participating, and nutrition activities.

WFP has served the refugees since they left Bhutan in 1992. At the time, there were 107,000 refugees, but thanks to a successful third-country resettlement programme that finds new homes for the displaced, the population is decreasing every month.

I feel privileged to have such a direct impact on the living conditions of refugees in Nepal. Professionally I have been given much responsibility. To me, the greatest advantage of being a UN Volunteer is that I am coming from outside of the system.

***As a UN Volunteer, I also get access in a way other UN staff don't. UN Volunteers are perceived as being somewhere between a UN staff member and a community worker. This ambiguity gives you a chance to connect with people in a much more direct way.***

*Enja Sæthren serves as UN Youth Volunteer in Nepal, including during the April 2015 earthquake. (UNV, 2015)*



Enthusiasm and eagerness are the main characteristics of UN Volunteers like Enja – these are very precious traits that prompt supervisors to mentor them, so to proudly see them rapidly grow professionally.

Francesca Caponera,  
Deputy Country Director, WFP Nepal



# PEACEBUILDING

For the past two decades, UNV has played an integral part in supporting the implementation of Security Council-mandated peacekeeping and special political mission mandates, including support to peace building offices. UNV continues to support special political and peace building initiatives, in particular to help strengthen national civilian capacities to achieve the sustainability of peacebuilding.

## Highlights of fully funded UN Volunteer achievements:

- Helping to bridge divides between **Haiti** and the **Dominican Republic** as part of the United Nations Stabilization Mission in Haiti (MINUSTAH) rule of law team
- Helping to ensure water and health services for prison populations in **Guinea**

## TOP 10 PROFESSIONAL TITLES FOR FULLY FUNDED UN VOLUNTEERS IN THIS AREA ARE:

➤ UN VOLUNTEER PEACEBUILDING OFFICER ➤ UN  
 VOLUNTEER PEACE AND DEVELOPMENT OFFICER  
 ➤ UN VOLUNTEER HUMAN RIGHTS OFFICER ➤ UN  
 VOLUNTEER RELIEF COORDINATOR ➤ UN  
 VOLUNTEER PEACE, SECURITY AND  
 DISARMAMENT OFFICER ➤ UN VOLUNTEER  
 CRISIS PREVENTION AND RECOVERY PROGRAMME  
 OFFICER ➤ UN VOLUNTEER MIGRATION  
 PROGRAMME OFFICER ➤ UN VOLUNTEER JUSTICE  
 AND HUMAN RIGHTS OFFICER ➤ UN VOLUNTEER  
 COMMUNITY VIOLENCE REDUCTION OFFICER ➤ UN  
 VOLUNTEER LEGAL OFFICER



# MIGUEL MATEOS MUÑOZ

## (SPAIN)

UN Youth Volunteer in Monitoring and Reporting  
in the United Nations Stabilization Mission in Haiti (MINUSTAH)

Fully funded by the Government of Spain

At MINUSTAH, I was part of the coordination team in the Office of the Deputy Special Representative of the Secretary General (DSRSG) dedicated to the rule of law, including the justice sector, police, corrections system, electoral issues and human rights standards.

The overarching work of our office was to ensure the correct implementation of the rule of law mandate, with a direct impact on the local community in terms of access to a fair and standardized judiciary system, a more transparent and accountable police force, and better implementation of the country's human rights obligations.

My work included regular field missions to monitor the situation in different regions of Haiti. On one such trip, I accompanied the DSRSG to the border between Haiti and the Dominican Republic, countries that have experienced tensions

throughout their history sharing the island of Hispaniola. The visit helped me understand the extent to which an international presence could empower local authorities. I saw with my own eyes how sometimes, just by being present, the UN can help overcome difficult challenges by improving trust and confidence between partners.

And there are significant challenges. In Haiti, many institutions must first overcome a lack of very basic amenities such as electricity before they can begin to fulfil their intended functions. Progress can often move slowly, but it does move: during my time at MINUSTAH, a new criminal code was presented to the Parliament, thanks in part to the support of our team.

***Working for MINUSTAH in Haiti as a fully funded UN Youth Volunteer has given me a holistic experience of UN entities active in the field. It has allowed me to move beyond theories, to witness the dynamics of civil society, history and international engagement in the situations faced by developing countries. I have become more resilient and mature, undaunted by complex situations. It's a skill I look forward to applying as I continue in public service.***

*Miguel Mateos Muñoz (centre right with the white shirt) participates in a field mission to Anse-a-Pitre, Haiti, as part of the MINUSTAH coordinating team on rule of law. (UNV, 2015)*



# OMAR AZZABI

## (SWITZERLAND)

UN Youth Volunteer in Protection and Promotion of Human Rights for the High Commission for Human Rights (OHCHR) in the West African Regional Office, Senegal

Fully funded by the Government of Switzerland (Human Security Division)

If you need to appeal a legal case in Guinea, it can take up to eight months just to be heard by a judge. Often, people living in remote areas have no means of reaching their regional capitals to appear in court.

Since the end of military rule in 2010, Guinea has been working to remedy these challenges and to reintroduce judicial and correctional institutions that meet its international commitments, including the Convention against Torture and Other Cruel, Inhuman or Degrading Treatment that it ratified on 10 October 1989.

As a UN Youth Volunteer with the West African Regional Office of OHCHR in Dakar, I was responsible for paying unannounced civilian visits to prisons and police in the Upper Guinea region in Kankan, Siguiri, Mandiana, Kérouané, Dabola and Dinguiraye to monitor prisoner conditions. I visited more than 12 gendarmeries, police stations and civilian prisons in Upper Guinea. Our team met with 78 suspects and detainees, questioning them on the conditions relating to their health, hygiene, medical care and nutrition. We also took the opportunity to remind the security and police forces of Guinea's obligations regarding the rights of prisoners.

As a member of the OHCHR team, I felt keenly the weight of responsibility as I went about my duties. I was aware that my position inspired trust, and came with a perception of competence and fairness – and that I needed to reflect those attributes at all times.

It was thanks to the trust of the National Prison Administration (DNAP) that we were able to insist that prisoners receive doctors' visits every 15 days, something that was being overlooked at certain locations. Similarly, on learning of a prolonged water shortage in Central Guinea that had forced officials to resort to buying water for the prisoners, we were able to appeal directly to the prison director, the mayor and the national water company to get the water supply restored. These achievements can sometimes feel like drops in the ocean compared to the volume of work that remains to be done. My attitude is that if I weren't present as a volunteer, whatever difference I have made might not have been made. I intend to remain within the UN system for as long as I can.



Omar Azzabi (right) at the gendarmerie post of Kérouané, Guinea, during a prison monitoring mission. (UNV, 2015)

***I would like to see UN Volunteers being deployed even more, being better integrated into the work of the UN family. Volunteering is the future of UN work in the field, and a way of introducing more people into public service.***

Even though Omar's duties were to monitor human rights violations before, during and after the October 2015 presidential elections, he took the initiative to monitor detention centres within the Kankan region and met with non-governmental organizations and Guinean authorities. His final achievement was the release of a suspect arbitrarily detained in Dinguiraye.

Louis-Marie Bouaka, Representative of the High Commission for Human Rights in Guinea



# YOUTH

Young people who experience early the power of volunteering become empowered proactive agents of change in their communities and the wider world. Recognizing the tremendous potential and passion of young people to be part of global solutions to global challenges, UNV updated its Youth Volunteering Strategy in 2014 to support governments to better engage in global advocacy and partnerships for youth volunteering.

## Highlights of UN Volunteer achievements:

- Contributing to a course on non-discrimination that is now mandatory training for all civil servants in **Ecuador**
- Providing legal advice and services to over 1,000 underserved clients in rural **Gambia**
- Raising awareness of social inclusion and the importance of volunteering in **Morocco**

## TOP 10 PROFESSIONAL TITLES FOR FULLY FUNDED UN VOLUNTEERS IN THIS AREA ARE:

➤ UN VOLUNTEER YOUTH COUNSELLOR ➤ UN  
VOLUNTEER IN YOUTH AND EDUCATION FOR PEACE  
➤ UN VOLUNTEER ADOLESCENT AND YOUTH  
PROMOTION OFFICER ➤ UN YOUTH VOLUNTEER IN  
KNOWLEDGE MANAGEMENT ➤ UN VOLUNTEER  
PROGRAMME MANAGEMENT OFFICER ➤ UN YOUTH  
VOLUNTEER IN SUPPORT TO CIVIL SOCIETY ➤ UN  
YOUTH VOLUNTEER IN COMMUNICATION AND  
ADVOCACY ➤ UN YOUTH VOLUNTEER IN DATA  
PROCESSING ➤ UN YOUTH VOLUNTEER IN LEGAL  
ASSISTANCE ➤ UN YOUTH VOLUNTEER IN  
PROGRAMME FINANCE



# GAETANE CORNET

## (BELGIUM)

UN Youth Volunteer in Human Rights with OHCHR in Ecuador  
Fully funded by the Government of Belgium

"All human beings are born free and equal in dignity and rights," declares the first article of the Universal Declaration of Human Rights. Through my contribution as a UN Volunteer Human Rights Associate at OHCHR in Quito, Ecuador, I have attempted to translate this declaration into reality.

Discrimination against lesbian, gay, bisexual, transgender and intersex (LGBTI) persons is a recurrent problem in Ecuador. Even though homosexuality was decriminalized in 1997 and discrimination against LGBTI persons is illegal, an estimated 65 per cent still suffer from violence in public places. This shows that there is still a long way to go to change mentalities and achieve non-discrimination based on sexual orientation or gender identity.

As part of my UN Youth Volunteer assignment, I organized and conducted training sessions on human rights and non-discrimination for different audiences: from United Nations security, reception and cleaning personnel to state or private institutional staff, as well as groups of young students. I tried to deconstruct prejudices and disempower taboos. I aimed to show that, far from being a mental illness, homosexuality and transgenderism are integral parts of human diversity and need to be respected.

I also provided technical assistance for the production of an online course on non-discrimination against LGBTI persons, in collaboration with the National Human Rights Institution and the Coordinating Ministry for Social Development. All civil servants at all levels of government across Ecuador are now required to complete this course.

During Human Rights Week in December, our team worked with UN Women, UNICEF, UNFPA and UNHCR to organize daily cine-forums in a disadvantaged neighbourhood of Quito on a variety of human rights-related topics: LGBTI rights, the rights of migrant people, children's rights, sexual and reproductive rights and gender stereotypes, among others. This memorable week enabled us to reach about 500 children, teenagers and adults with human rights messages.



Gaetane Cornet (left) conducts a training on human rights and the Sustainable Development Goals for students in Senescyt, Ecuador. (Sara Abril, 2015)

***My aspiration is to continue working in human rights and I would love to continue as a volunteer.***



# MAURO PUZZO

## (ITALY)

UN Youth Volunteer in Legal Aid with UNDP in Gambia  
Fully funded by the Government of Italy

As a lawyer, I am well aware of the value of the rule of law in promoting and protecting human rights. When I got the opportunity to volunteer with UNDP in Gambia in the field of access to justice and legal aid, I welcomed the chance to use my skills and knowledge to contribute at a global level for peace and development.

My role as a UN Youth Volunteer in Legal Aid was to support the Executive Secretary of the National Agency for Legal Aid (NALA) in delivering legal services in Gambia. Based in the NALA offices, I was in direct contact with nationals and have gained a deeper understanding of the work and cultural dynamics.

To improve delivery of legal services to underserved communities, NALA created mobile legal clinics with the support of UNDP. Members of each team include UN

Volunteers, lawyers, paralegals, and judges of the Islamic Courts (which deal with family and inheritance issues according to Shari'a law), as well as mediators and interpreters – a fully trained and equipped mobile legal office. Over the course of a year, more than 1,000 people, 400 of them female, received legal advice.

***“Since you came, life in this village has changed.” This is what the Seyfo, the Chief of the District, said to welcome us when our mobile legal aid team visited his village for the second time that year. “Now I know my powers and I can help the community.”***

He went on to update us on how life had improved for some of the clients that we had advised before: some had been able to recover illegally seized land, others to sleep safely in their homes or gain access to essential resources that they had been denied.

It's not easy to describe how one feels in those moments. Listening to him, seeing the pride in his eyes, I realized that we are making a real difference.

*Mauro Puzzo (centre) provides legal services as a member of a mobile legal clinic in Gambia, an initiative of Gambia's National Agency for Legal Aid. (UNV, 2015)*



# VALENTIN HERVOUET

## (FRANCE)

UN Youth Volunteer in Local Governance with UNDP in Morocco  
Fully funded by the Government of France

I serve as a UN Youth Volunteer in Morocco as a Project Associate for UNDP. I provide project management support to my colleagues to facilitate strategic programming and monitoring. Furthermore, I work with my UNV colleagues and the UNV programme officer on special initiatives to promote volunteerism.

Despite its political stability, economic growth and progress in human development, Morocco continues to face challenges in the areas of inclusion, education, employment, gender equality, migration and climate change. People living in remote areas – such as oases, mountains and arid zones – remain largely deprived of access to quality basic services.

Together with other UN Volunteers, I travelled to the southern regions of the country to share experiences on volunteering, sustainable development and crisis recovery with representatives of various groups: young volunteers serving as local agents for development, women working in argan oil cooperatives, and members of associations working to rebuild after catastrophic floods.

I facilitated a capacity-building session for 20 rural students and youth on applying the SDGs in their local context. Each participant had to choose a card that assigned him or her a role. Others asked the participant questions about his or her 'life' in that role, such as whether they lived near a hospital or went to school. For each 'yes', the participant would take a step forward, for each 'no', a step back. When the game ended, one of the participants found himself at the very back of the room. His 'role' had been that of a rural, uneducated girl whose family rarely allowed her to leave the house. He seemed moved by the experience. Later, he acknowledged that the game had shed light for him on the conditions of people he recognized in his own community, which he had not previously considered in such detail.

Experiences such as this that I shared with local young Moroccans – some who are unemployed or lack full educational resources yet remain determined and engaged – inspire me to continue.



Valentin Hervouet (left) visits the Afoulki argan oil and honey producing cooperative in the southern regions of Morocco during a monitoring visit to share experiences on volunteering, sustainable development and crisis recovery. (Caroline Delcroix/UNV, 2015)

***As a volunteer, I have a strong sense of mission that goes beyond personal gain. I am not in it for the money. I feel free to work on the challenges of development from a place of altruism. As volunteers, we also have greater latitude to interact more regularly with local peers, as opposed to working primarily or exclusively with government partners.***

Although my goal is to remain in international public service, I am enjoying the unique advantages and perspectives that come with being a volunteer.

Fundamentally, volunteering is about giving your time, energy and skills freely. Since the beginning of his assignment, Valentin has been recognized by his colleagues, counterparts and supervisors as a very proactive person, willing to help beyond the framework of the terms of reference. The outcome is clear on the effectiveness of UNDP's work.

Yassir Benabdallaoui, Assistant Resident Representative (Programme), UNDP Morocco



# NATIONAL CAPACITY DEVELOPMENT THROUGH VOLUNTEER SCHEMES

Volunteer schemes can be an important platform for nationally led and owned multi-sectoral development and for programme-level peacebuilding interventions. Fully funded UN Volunteers are among those supporting capacity-building initiatives for youth schemes at national and regional levels, including providing policy support to partners.

## Highlights of fully funded UN Volunteer achievements:

- Giving a TED Talk on volunteerism to hundreds of young people in **Mongolia**
- Mobilizing a fresh cadre of national youth volunteers in **Chad**
- Raising awareness of the SDGs among local volunteers in **Viet Nam**

## TOP 10 PROFESSIONAL TITLES FOR FULLY FUNDED UN VOLUNTEERS IN THIS AREA ARE:

➤ UN VOLUNTEER VOLUNTEERISM OFFICER ➤ UN YOUTH VOLUNTEER IN YOUTH NETWORKS AND VOLUNTEERING ➤ UN YOUTH VOLUNTEER IN YOUTH AND VOLUNTEERISM ➤ UN YOUTH VOLUNTEER IN GENDER MAINSTREAMING ➤ UN VOLUNTEER YOUTH VOLUNTEERING SPECIALIST ➤ UN YOUTH VOLUNTEER IN RESULTS MANAGEMENT, COMMUNICATIONS AND PARTNERSHIPS ➤ UN YOUTH VOLUNTEER IN KNOWLEDGE MANAGEMENT AND COMMUNICATIONS ➤ UN VOLUNTEER NETWORK AND COMMUNICATIONS COORDINATOR ➤ UN YOUTH VOLUNTEER IN COMMUNICATIONS, OUTREACH AND YOUTH ➤ UN YOUTH VOLUNTEER IN SOCIAL MEDIA

# ŠTĚPÁNKA PECHACKOVA

## (CZECH REPUBLIC)

UN Youth Volunteer in Communications, Outreach and Youth,  
with UNV and UNDP in Mongolia

Fully funded by the Government of the Czech Republic

A growing number of Mongolians today are engaged in volunteering for the wider benefit of society.

I supported both UNV and UNDP Mongolia in communicating effectively to increase visibility, to promote the work of the UN family and to advocate for volunteerism as a powerful channel for peace and development in Mongolia.

In addition to giving talks about the UN and volunteerism in local schools and volunteer clubs, one of my responsibilities was to manage the UNV social media presence in Mongolia. I supported the merging of the local UNV webpage under the UNDP country website, helped to organize events, drafted press releases and other relevant articles, and live-tweeted conferences. With my colleagues, I was thrilled to see that both agencies saw a massive increase in social media followers. UNV Mongolia in particular saw a fivefold increase in Facebook fans (from 500 to 2,500) within 12 months.

One of the most memorable moments was when I had an opportunity to present with two other local volunteers at the TEDxBagaToiruu, an independently organized local TED event, in Ulaanbaatar. There were about 200 people, mostly youth, with hundreds of others joining the conversation online. When I stood on the stage in front of the packed theatre and looked into the audience, I saw so many young people who had come to listen to what we and other speakers had to say, who were willing to be inspired and to open their minds. I believe that if those young people stay this way, they will help create a bright future for their country.

I have always wanted to do something where I would contribute to improving our society, even if a little bit. Working in international development/international public service is something that I am passionate about and makes sense for me.

I feel that through volunteering I have grown immensely as a professional and as a person. I have gained new skills, and learned a lot about myself and about others.



*Štěpánka Pechackova (centre), discusses the UN and volunteerism with young female leaders in Mongolia. (Miyeon Park, 2015)*

***You can become a better person through volunteering too.  
As a volunteer, I've given a lot but received so much more.***





# LAURA RUTISHAUSER

## (SWITZERLAND)

UN Youth Volunteering Specialist in Support to Civil Society  
with UNDP in Chad

Fully funded by the Government of Switzerland (Swiss Agency for Development Cooperation)

I am part of a team supporting the emerging Chad National Volunteering Programme (CNVP), with our partners UNDP, the French Embassy and France Volontaires, at the request of the Chadian Ministry of Culture, Youth and Sports. Chad currently ranks 184th out of 187 on the Human Development Index. To foster the country's sustainable development, its youth is an invaluable asset. Around 30 per cent of the population is under 35, and youth unemployment is particularly high. The CNVP aims, on the one hand, to enable youth to gain professional experience, while on the other hand, to reinforce the civic responsibility of young people.

So far, in support of the Committee for Volunteer Development of Chad, the non-governmental organization in charge of the National Volunteering Programme, we have

been able to mobilize 13 volunteer coordinators to recruit, train and monitor national youth volunteers. Interest in the programme is growing: over 400 young people have applied to become volunteers so far.

The 13 volunteer coordinators got busy right away, reaching out to local communities in N'Djamena. Ten of them are raising awareness in the city's districts on water, sanitation and health, as well as on other basic services provided by the local councils.

The other three are teaching citizenship skills to teenagers at community centres. They try to engage young people outside school hours in developing responsible citizenship, on topics such as maintaining personal and family health, protecting the environment and developing life plans.

Plenty remains to make the National Volunteering Programme operational. We aim to have legislation on volunteering, to establish sustainable funding, and above all to find more volunteering opportunities to offer to Chadian youth.

Luckily, we can count on each other's volunteer spirit and motivation and on our partners' support as we strive toward these goals.

***Being on the front lines alongside local colleagues every day gives me a better understanding of the challenges facing Chadian youth and inspires me to work hard to respond to those challenges.***

*Laura Rutishauser (left) participates in an awareness-raising session on basic hygiene with volunteers from the Committee for Volunteer Development of Chad. (Adriana Borra, UN Chad, 2014)*



# JINHA KIM

## (REPUBLIC OF KOREA)

UN Volunteer Network and Communications Coordinator  
with UNDP in Viet Nam

Fully funded by the Government of the Republic of Korea

My assignment afforded me the privilege of supporting the local community directly as a Network Coordinator at the Viet Nam Volunteer Center (VVC). My duties involved identifying and sharing the good practices of volunteers working in sustainable development, developing capacity of volunteer-involving organizations, and strengthening networks of stakeholders involved in volunteerism to enhance volunteerism's power to address development challenges in the country.

Among the activities I worked on was an online matching platform that paired volunteers with volunteering opportunities at non-profit organizations. I contributed to preparations for launching the platform and recorded initial recommendations for improving it. I also helped in exploring partnerships with international volunteer-involving organizations for possible cooperation in the future and updated the list of local organizations in Viet Nam that would benefit from an expanded system of volunteerism.

Being hosted by the local partner deepened my understanding of how volunteerism can affect society. I was able to witness how Viet Nam, with strong motivation and political will, could foster volunteerism by establishing its national volunteer centre and building its capacity with the cooperation of UNDP and UNV. It was a great privilege to be part of the VVC team that contributed to a policy on youth volunteerism, which ultimately earned the approval of the Prime Minister.

The most memorable moment during my assignment was when I coordinated the UNV Viet Nam Youth Consultation Workshop, 'Volunteering for the SDGs – Leave No One Behind', and assisted in the publication of the Viet Nam Youth Statement towards the SDGs. The workshop aimed to engage youth with the sustainable development agenda and build their capacity to manage volunteer activities.

I was heartened to see that the Youth Statement particularly targeted the disadvantaged and vulnerable groups in line with SDGs and its commitment to 'leave no one behind'.



Jinha Kim (left) participates in a UNV Youth Consultation Workshop on volunteering for the SDGs in Hanoi, Viet Nam. (UNV, 2015)

***As a volunteer myself, I have found it immensely rewarding both personally and professionally to contribute to expanding volunteerism in Viet Nam. My own motivation for becoming a UN Volunteer has stemmed from a passion to help people in need and to contribute to a sustainable way of sharing the planet.***

Jinha has been able to provide much appreciated support to UNV's long term partner, the Viet Nam Volunteer Center, as well as to work with the UNV Field Unit to deepen the understanding of volunteer groups and for outreach events, such as the Youth Consultation Workshop and the consultation meeting with civil society organizations around International Volunteer Day 2015.

Fiammetta Mancini,  
Programme Officer, UNV Viet Nam

# SUPPORT TO UN SYSTEM EFFICIENCY AND IMPACT

In response to the recognized need for greater operational efficiency and effectiveness across the UN system, the Full Funding Programme is supporting an increased UNV emphasis on offering dedicated service lines tailored to specific programme or institutional initiatives. During the reporting period, fully funded UN Volunteers successfully undertook assignments in the service lines of monitoring and evaluation, communications and support to UN coordination.

## Highlights of fully funded UN Volunteer achievements:

- Helping to develop a common vision among 24 UN entities in **Indonesia**
- Internal and external communications and producing a documentary to inspire awareness and support for sexual and reproductive health and rights in **Zimbabwe**
- Contributing to more effectively coordinated support for small-island developing states in **Samoa**
- Supporting the rise of a new corps of women mayors, councilwomen and other leaders in **Senegal**

## TOP 10 PROFESSIONAL TITLES FOR FULLY FUNDED UN VOLUNTEERS IN THIS AREA ARE:

➤ **UN VOLUNTEER COMMUNICATIONS OFFICER** ➤ **UN VOLUNTEER MONITORING AND EVALUATION OFFICER** ➤ **UN VOLUNTEER PROGRAMME OFFICER** ➤ **UN VOLUNTEER COORDINATION ANALYST** ➤ **UN VOLUNTEER COORDINATION AND REPORTING OFFICER** ➤ **UN VOLUNTEER AID COORDINATION SPECIALIST** ➤ **UN VOLUNTEER UN COORDINATION SPECIALIST** ➤ **UN VOLUNTEER IN VOLUNTEERING AND POST-2015 OFFICER** ➤ **UN VOLUNTEER COMMUNICATIONS AND ADVOCACY SPECIALIST** ➤ **UN VOLUNTEER REGIONAL YOUTH DEVELOPMENT SPECIALIST**

# DINAH ABD EL AZIZ

## (GERMANY)

UN Volunteer Reporting, Monitoring and Evaluating Specialist  
with the UN Resident Coordinator's Office in Indonesia

Fully funded by the Government of Germany

Looking back, I realize that my professional trajectory has been all about helping organizations to collaborate more effectively around a common goal. I studied international relations, then went to work as a researcher at the EU Institute for Security Studies. After that, I joined the UN Resident Coordinator's Office in Indonesia.

Having achieved mixed results on the MDGs, Indonesia – like many countries – is approaching the SDGs with a keen sense of the synergies between these goals. It is recognized, for instance, that reducing maternal mortality involves access not only to quality prenatal care but also to clean water, proper sanitation and effective communication technology. Consequently, coordination among stakeholders and partners is more important than ever, and the expectations higher for effective coordination among the members of the UN family.

My work in the UN Resident Coordinator's Office in Indonesia focuses on the UN Partnership for Development Framework, our strategic framework with the Government of Indonesia for delivering on the SDGs. Initially, I was responsible for ensuring that the 24 UN entities present in Indonesia liaised effectively with government and relevant local stakeholders to draft a workable document in which the agencies had to agree on priorities and a common strategy.

It was a challenge to get so many stakeholders to agree on strategic priorities that will shape the UN's work in Indonesia for the next five years. It was my first time coordinating a multi-stakeholder process of this scale. Once the UN Partnership for Development Framework was signed, I helped set up monitoring and evaluation systems to ensure that the UN in Indonesia consistently supports the Government in pursuing the SDGs.

While I may not work directly with local communities in this role, I believe that what we do helps UN agencies to better deliver development results together based on national development goals, ultimately benefiting the Indonesian people.



Dinah Abd El Aziz (fourth from the left) and colleagues participate in the UNAIDS Indonesia 'Zero Discrimination in the Office' photo challenge. (UNV, 2014)

Volunteering has given me the chance to cultivate new skills. For example, I collaborated with graphic designers on a UN Partnerships for Development Framework infographic to make our work understandable for various audiences. Both the Indonesian Government and the UNDP called the infographic a 'game changer.'

***I would like to continue to work with the UN. I would like to contribute to the noble goals that the UN is trying to achieve: ending poverty, leaving no one behind and achieving sustainable development for all.***

# VICTORIA WALSHE

## (IRELAND)

UN Youth Volunteer in Communications  
with UNFPA in Zimbabwe

Fully funded by the Government of Ireland

As UN Youth Volunteer Communications Officer in the UNFPA Zimbabwe Country Office, I focus on internal and external outreach and developing communications strategies for country and programme teams.

Our team's work has contributed to mobilizing over US \$7 million for the Country Office in 2015, supporting donor relations through our communications products and services, as well as building the communications capacity of staff and partners.

I have also been involved in communications, outreach and capacity-building activities for the Adolescent Sexual and Reproductive Health (ASRH) programme. I work closely with Zimbabwe's Young People's Network Get Engaged (YPNGE) in their ASRH peer education programme, training youth peer educators on ASRH and social media. Once trained, the peer

educators return to their rural communities supplied with a computer tablet and form clubs that join online YPNGE discussions with experts and other similar clubs around the country.

A particularly memorable experience for me during my assignment was the filming of a documentary about the Sista2Sista Clubs – a community intervention programme that creates safe spaces for teaching adolescent girls about sexual and reproductive health and rights. One of the success stories from this programme involved a 14-year-old girl who had been saved from child marriage. We developed her story into a documentary that has been shared by our regional and global offices. After a private screening in Ireland, the Irish sportswear manufacturer Introsport and the Irish agri-food cooperative Ornua were inspired to commit ongoing support to the Sista2Sista clubs, donating sports jerseys, balls and equipment to the programme.

*Victoria Walshe manages the Zimbabwe country stand at a regional meeting on health communications in Douala, Cameroon. (UNV, 2015)*



Victoria came to UNFPA Zimbabwe in 2014 as a donor-funded UN Volunteer from Ireland. Since that time the country office has continued to fund Victoria's UN Volunteer position as she brought many advantages to our team, particularly in the area of visual and digital communication. We now tell the UNFPA Zimbabwe story in more effective ways, reaching new and wider audiences.

Cheikh Tidiane Cisse,  
Country Representative, UNFPA Zimbabwe



# SHO MATSUMURA

## (JAPAN)

UN Volunteer Coordination Analyst with UNDP in Samoa

Fully funded by the Japan International Cooperation Agency

Across the four territories of the Cook Islands, Niue, Samoa and Tokelau, there are five languages spoken among a population of just over 200,000. Although the islands have achieved some impressive human development milestones, including a youth literacy rate of nearly 98 per cent, there are still important challenges. Women hold only 10 per cent of parliamentary seats, and climate change adaptation is a critical urgency for these small-island developing states. I am proud to be a fully funded UN Volunteer here as the islands embark on their push toward achieving the SDGs.

Under the direct supervision of the UN Coordination Specialist, I am supporting the UN system coordination within the Office of the UN Resident Coordinator and UNDP Resident Representative for the Cook Islands, Niue, Samoa and Tokelau.

I am involved in the planning, implementation, monitoring and evaluation of the UN Development Assistance Framework that determines how our UN Country Team will support national development priorities. I also conduct policy research and analysis, particularly in addressing poverty and inequality for the most vulnerable groups.

Communication is key to our effectiveness. I was part of the team preparing the UN joint communication strategy, which included awareness-raising campaigns on the SDGs, including human rights and gender issues at national and local levels that received wide media coverage across Samoa.

I contributed to UN joint programmes on gender (Increasing Political Participation of Women in Samoa) and youth (One UN Youth Employment Programme) through coordination support to the UN Working Groups on Gender and Youth.

One of the most memorable moments of my assignment has been working with the UN Department of Economic and Social Affairs and the Government of Samoa to organize an International Year Exhibition at the Third International Conference on Small-Island Developing States hosted by the Government of Samoa in 2014. At the conference, I managed and coordinated the UNDP booth to showcase our support to small-island developing states.



*Sho Matsumura (last row, second from the right) participates in a team building retreat with his colleagues of UNDP, Samoa. (UNDP, 2015)*

I feel that my position at the coordination hub of this UN family has given me valuable exposure to both operations and programming in development cooperation.

***As a UN Volunteer, I feel driven to make a valuable contribution to this accomplished team of professional, and to have my service affect the community positively.***

# YVES KOALA

## (BURKINA FASO)

UN Volunteer Monitoring and Evaluation Specialist  
with UN Women in Senegal

Fully funded by Luxembourg

Louga, the town in north western Senegal where I am based as a UN Volunteer with UN Women, may be small and unfamiliar to many people. But the positive changes I have seen in my time here have had an outsized effect on many lives – and on my determination to keep going.

I am serving as a UN Volunteer Monitoring and Evaluation Specialist in the Regional Development and Advisory Services Agency of Louga, as part of the Gender Equitable Local Development (GELD) project funded by the Government of Luxembourg and implemented by UN Women. Serving for a time as Acting National Coordinator for the project, I designed and maintained a gender-responsive monitoring and evaluation plan covering all the 58 local governments of Louga. The overall objective of GELD is to contribute to alleviating poverty through gender-responsive budgeting and planning.

Working directly with national partners has allowed me to see the direct impact of our efforts. It feels gratifying to have contributed to results such as major growth in women's political participation: women now serve as vice-presidents on county or department councils. As well, a new female mayor

and deputy mayor are in place and women are chairing local committees that address essential services like education, health care and water. Some 85 per cent of these women are first-time candidates for political office.

We helped to provide training for 60 women on simplified operation and management issues, using equipment that conserves energy and processes grains more efficiently. We have contributed to the fight against gender-based violence by holding capacity-building workshops for 285 paralegals in the local communities of Kebemer, Louga and Linguere on standard procedures for combating the violence. These trained individuals can now raise awareness in their communities and enact proper procedures in instances of gender-based violence.

Results like these have bolstered my confidence in my capacity to deliver even in unfamiliar and challenging environments, alongside multicultural colleagues, partners and beneficiaries with respect to their culture, religion and gender.

***Volunteering in Senegal has shown me that with politeness, conscientiousness, adaptation and generosity one can work everywhere in the world, whatever the context.***

*Yves Koala (far left) with the energy-saving equipment management committee, under the GELD project. (UN Women, 2014)*



Yves's contributions allow us to keep better track of our results, with statistics that inform research on the socioeconomic context of the GELD project. He has gone above and beyond as an exemplary team member, and we thank him for his loyalty.

Ms. Dienaba Wane Ndiaye,  
National Coordinator, GELD Project, UN Women Senegal

Volunteerism is “a powerful and cross-cutting means of implementation of the 2030 Agenda for Sustainable Development, that [...] can help to expand and mobilize constituencies and engage people in the national planning and implementation of the 2030 Agenda”

*[ref. A/69/700 (2014) – The road to dignity by 2030: ending poverty, transforming all lives and protecting the planet]*



# UNIVERSITY VOLUNTEERS: TOMORROW'S ACHIEVERS TODAY

UN University Volunteers assignments facilitate engagement of youth in global peace and sustainable human development through volunteerism, bringing the voice of youth into the development discourse and helping young people to realize their full social, economic and human potential.

Through UN University Volunteers assignments, UNV is providing university students in partner countries with unprecedented opportunities to develop their skills and experience while volunteering for global peace and sustainable human development with a UN entity.

UN University Volunteers fall under the UN Youth Volunteer modality; they are enrolled in a university programme and contribute in a meaningful way to the work of the United Nations, supporting field offices and headquarters on a range of programmes and projects related to food security, peacebuilding, women's rights, climate change adaptation and other global issues.

Through the volunteer experience, UN University Volunteers are given support, training and mentoring throughout their assignment, as well as a strong entry point for their career development in the field of international peace and development.

During 2014-2015, after a pilot initiative, UNV extended its partnership with the Kwansei Gakuin University in Japan. It also initiated the fielding of Chinese students under a partnership with the Agency for Volunteer Services with support of the Government of Hong Kong SAR. These partners have been leading consortiums with participating universities, coordinating volunteer recruitment processes and providing pre-departure training to the UN University Volunteers. A new partnership with the Korean International Cooperation Agency led to the fielding of Korean students in 2016.

Some UN University Volunteers have shared their impressions of volunteering during the reporting period.



**LARISSA TANG (China)**, UN University Volunteer in Communication with UNFPA in Cambodia, attends the UN's 70th Anniversary Event in Phnom Penh and participates in children awareness activities. As part of her duties in communications and youth engagement, Larissa helped to design and launch a new national campaign entitled The Power of Young People – Youth Champion Awards. The award honours efforts to promote sexual and reproductive health and rights for young people. (Photo: Karen Wong, 2015)

***Being involved in the sexual reproductive health and gender advocacy work of UNFPA, as well as field missions to rural health clinics, made me reflect on the application of theoretical public/global health knowledge learned in school to on-the-ground reproductive health planning and programming. Through my time at UNFPA, I saw the enduring process behind development work.***

**KEI MAN WONG (China)**, UN University Volunteer in Communication and Social Media Management in the Resident Coordinator's Office in Cambodia, supported the development of the UN website, the celebration of UN's 70th anniversary, as well as producing promotional materials to raise awareness of the work of the UN. She was instrumental in establishing the Facebook page on the SDGs. She also participated in the UN Communications Group's activities carried out in support of the UN country team. (Photo: UNV, 2015)

***When I try to think of the highlights of my experience, I realize that instead of a particular moment, I find all the ordinary moments cumulatively more inspiring. To me, they tell the real story of humanitarian work. Despite great overarching goals, the road to implementation is made up of many small and normal tasks.***



**ERINA INOUE (Japan)** UN University Volunteer with UNV in Sri Lanka, participates in the International Volunteer Day Selfie Campaign. Erina's responsibilities included promoting the Volunteer Awards, which aim to recognize individuals who make extraordinary and selfless contributions to society at large and reward the most outstanding volunteers at national level. She also supported the management of volunteers. On any given day her tasks could vary widely, from taking photos of a local celebrity to live tweeting press conferences or meeting with non-governmental organization officials. (Photo: Tharinda De Silva, 2015)

***Working with people who considered volunteerism as a lifestyle taught me passion, dedication and care for others and their community.***

**YUMA KOYAMA (Japan)** is a UN University Volunteer with UNDP/ International Think Tank for Landlocked Developing Countries in Mongolia. Here, Yuma (far left) is promoting volunteerism at a local high school. Yuma served as a UN University Volunteer in Research and External Relations, and researched and wrote articles for the think tank that helped raise awareness of volunteerism among Mongolian youth. (Photo: UNV, 2015)

***I believe that as a volunteer and a 20-year-old university student, I was able to make local friends among the youth here and encourage them to spread the idea of volunteerism. Young locals could gain more insight into how the UN works in Mongolia. Many friends in Japan also expressed interest in joining the programme in the future.***





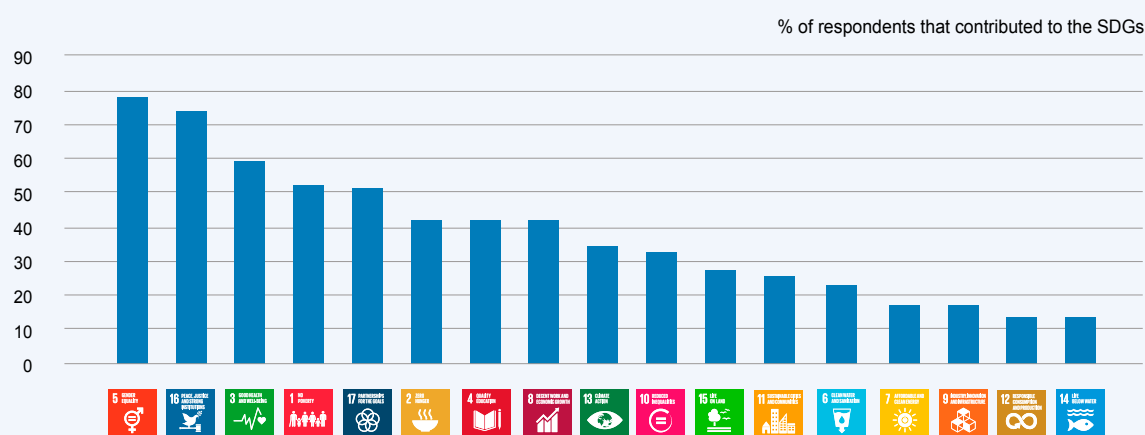
# FULLY FUNDED UN VOLUNTEERS ON SATISFACTION AND CAREER PROGRESSION

## Volunteer satisfaction

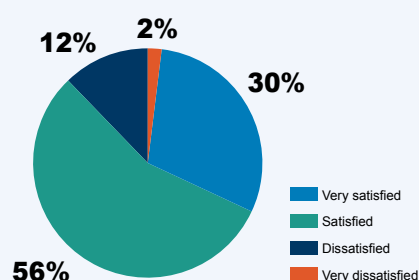
In October 2015, UNV surveyed its volunteers to gauge their satisfaction, engagement and well-being. The survey targeted 6,559 UN Volunteers, of whom 428 were fully funded. Some 57 per cent of these 428 – a combination of currently serving UN Volunteers and those who completed their assignments within the past year – completed the survey.

The survey revealed that the fully funded UN Volunteers felt that their skills and talents were contributing toward SDG achievement in all areas. Furthermore, the survey indicated that fully funded UN Volunteers were overwhelmingly satisfied with their experience and with the skills they gained.

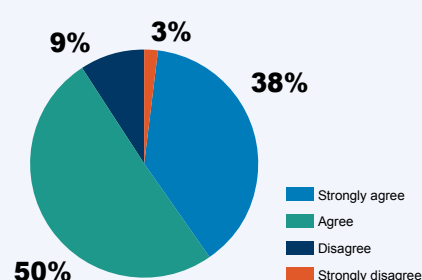
### Contribution to SDGs: To which SDG does your assignment contribute most?



### Volunteer satisfaction: Overall, how satisfied are you with your experience as a UN Volunteer?



### Volunteer capacity development: My assignment provides me with the opportunity to develop my knowledge, competencies and skills.



## Career progression of fully funded UN Volunteers

In June 2016, UNV surveyed fully funded UN Volunteers who had served between 2006 and 2015 to explore the impact of a UN Volunteer assignment on future career prospects and employability in the field of international development cooperation, and particularly within the UN system. Of the 1,457 former fully funded UN Volunteers reached out to 43 per cent took part in the survey.

The results were encouraging: over **75 per cent of respondents indicated that the UN Volunteer experience had been valuable for career development and employment prospects.**

The three most **highly rated aspects** of the volunteer experience were: **intercultural experience, knowledge of the UN system and development of personal and social skills.**

The positive experience appears to have lasting effects.

**27 per cent**  
of the respondents  
**continued to work with the UN**  
upon completing their  
UN Volunteer assignment

Three years after the end of their  
UN Volunteer experience,

**76 per cent** were  
**still working in the field of development**  
cooperation and peace, and

**24 per cent** were still  
**employed by the UN system**

Among the top career paths followed by respondents three years after the end of their UN Volunteer assignment were employment at a UN organization (24 per cent), at non-governmental organizations (19 per cent), at other international organizations (13 per cent) and with governmental organizations (12 per cent). Also, seven per cent of respondents undertook a further UN Volunteer assignment.

I definitely want to continue my career in public service. After experiencing the impact of my work to such a degree, I could never go back to a job detached from the lives of real people in need.

Enja Sæthren (Norway), fully funded UN Youth Volunteer in  
Emergency Response and Resilience Team with WFP in Nepal.

# A VISION FOR THE FUTURE: RESPONDING TO GLOBAL PRIORITIES

The achievements captured in this report represent only a few examples of the contributions fully funded UN Volunteers bring to peace and development worldwide. In the context of the 2030 Agenda, the Full Funding Programme offers partners a unique opportunity to engage in the global development agenda and to support people-centred development.

UNV continuously seeks to expand its partnerships with governments, civil society organizations, foundations, universities and the private sector. This requires becoming more adept at tailoring solutions to development challenges; solutions designed to meet the national development priorities of partner countries, development cooperation priorities of funding partners, needs of UN entities and UNV's mandate and strategic vision.

## **Expanding the global network of volunteerism**

While most funding partners support their own nationals to serve as international UN Volunteers, governments such as Germany and Luxembourg have expanded the concept by funding UN Volunteers from the global South to work in other countries, as well as national UN Volunteers to work in their own countries.

Governments from the global South and middle-income countries that are ready to contribute to knowledge transfer underpin South-South cooperation as integral and support their citizens to complete assignments in other developing countries. During the reporting period represented in this report, Brazil funded UN Volunteers to serve in Haiti and Pakistan for the first time.

UNV welcomes opportunities to build further on this approach, having facilitated triangular cooperation from China and Hong Kong through the UNV Hong Kong Universities Volunteer Programme. In 2015, this cooperation translated into the deployment of ten fully funded UN University Volunteers in Southeast Asia.

## **Partnering with the private sector for peace and development**

UNV is also expanding public-private-community partnerships with the private sector. One example is the current partnership with Cisco Systems Inc. to help young people manage technology to contribute to SDGs implementation through volunteering.

UNDP and UNV are partnering with and for youth in the Asia-Pacific Youth Project. A part of the project involves a number of national UN Youth Volunteers with an overall aim of networking and ICT mainstreaming. With the goal of increasing participation, activism and innovative thinking, the network of UN Youth Volunteers will also connect minority youth and those difficult to reach. All of

those UN Youth Volunteers are current students or graduates of the Cisco Networking Academy and will be placed within UN country offices throughout Asia and the Pacific region.

## Co-design tailored solutions to deliver on the SDGs

The Full Funding Programme is responding to current development challenges by co-designing tailored solutions with its funding partners, such as developing assignments in specific thematic areas. Thematic streams of UN Volunteers specializing in green growth, climate change, health and peacebuilding are under development. For example, the joint partnership between the Ministry of Foreign Affairs of Japan and the UNV programme under the 'Programme for Global Human Resource Development for Peacebuilding and Development' aim to demonstrate the power of volunteerism in peacebuilding and peacekeeping activities through the fielding of skilled, trained and committed citizens from Japan to countries experiencing conflict or post-conflict situations. Participants in the program begin by attending a six-week training in Japan organized by the Hiroshima Peacebuilders Center, commissioned by the Ministry of Foreign Affairs, before taking up their overseas assignments as UN Volunteers to build practical experience in countries facing peacebuilding-related challenges around the world.

In the same vein, the need to become more targeted and effective is broadening the use of service lines for fully funded UN Volunteer assignments. Service lines allow a cadre of volunteers offering a package of dedicated services and skills to assist specific UN partners across multiple countries. Thus far, one of the most common service lines based on UN system needs and partner priorities include assignments to support the UN Resident Coordinator system, advocacy and communication, monitoring and evaluation and support to UNV Field Units and Regional Offices. Germany, for example, has been leveraging such targeted cooperation to fully fund UN Volunteer assignments in UN Resident Coordinator Offices to promote aid coordination and development effectiveness.

In the coming years, the Full Funding Programme aims to expand assignments in UNV offices at regional and Field Units levels to amplify the promotion of volunteerism, youth and peace and development. Such assignments will offer participants unique exposure to an agency that serves the entire UN system, as well as a multitude of partners. The fully funded UN Volunteers serving in these positions would benefit from the global and regional perspectives their positions afford and enjoy greater potential to influence volunteerism-related policies and programmes.

With a flexible, adaptable approach to meeting the priorities of its partners, a vibrant corps of UN Volunteers, and the trust of its fellow members of the UN system, the UNV Full Funding Programme is confident to support its partners to deliver on the 2030 Agenda.



David Svab (Czech Republic, centre), UN Youth Volunteer for Local Economic Development at UNDP, is supporting farmers in the south of Kosovo (as per UN Security Council Resolution 1244) to expand their raspberry fields and create more income for the family. (UNDP, 2016)

# STATISTICAL AND FINANCIAL INFORMATION

## FULL FUNDING PROGRAMME STATISTICS 2014/2015

2014

457 serving UN Volunteers

Serving in 91 countries

202 under the age of 29

68% woman, 32% men



2015

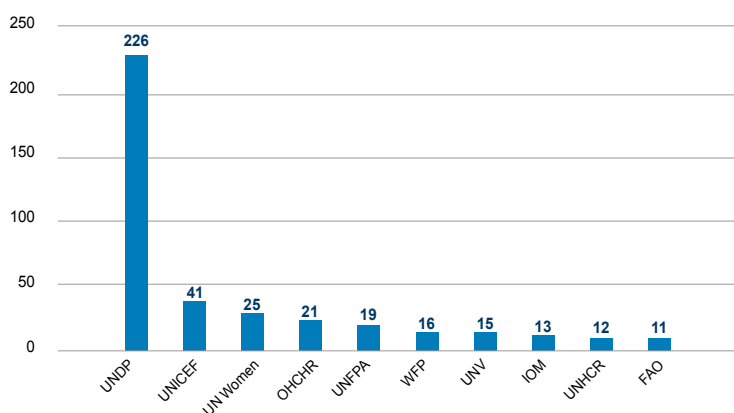
448 serving UN Volunteers

Serving in 89 countries

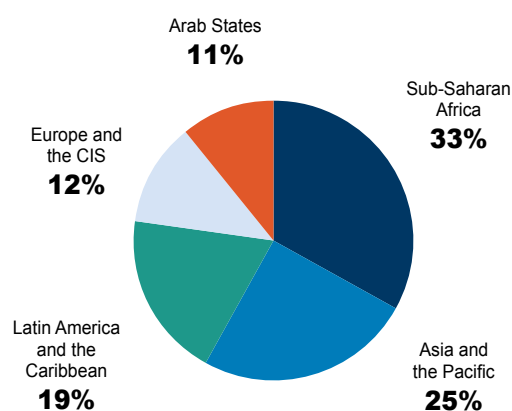
246 under the age of 29

69% women, 31% men

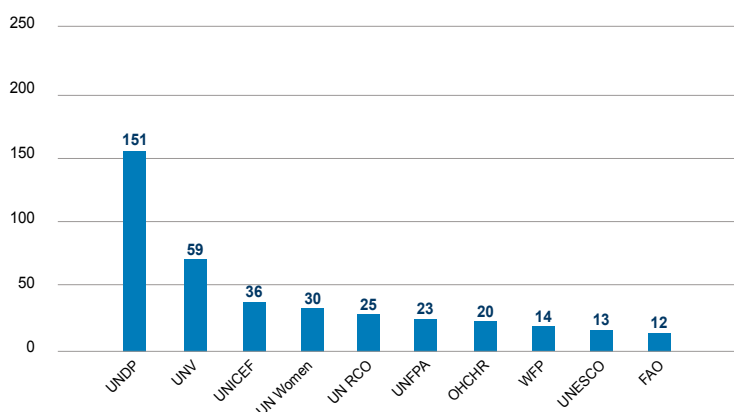
### Main UN host entities – 2014



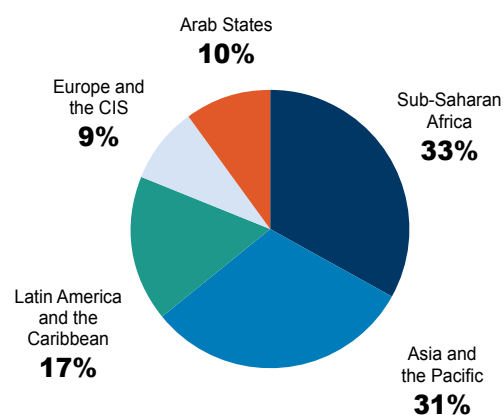
### Fully funded assignments by region – 2014



### Main UN host entities – 2015



### Fully funded assignments by region – 2015

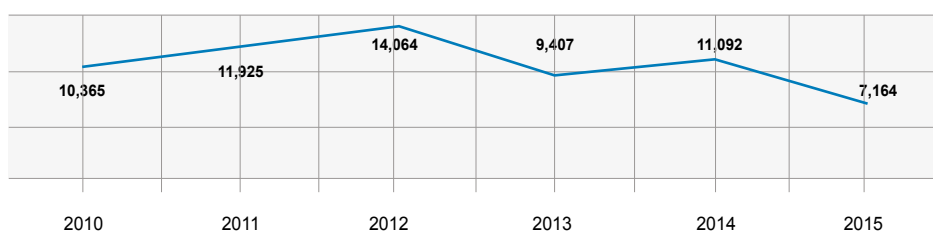




## UNV FULL FUNDING PROGRAMME RESOURCES

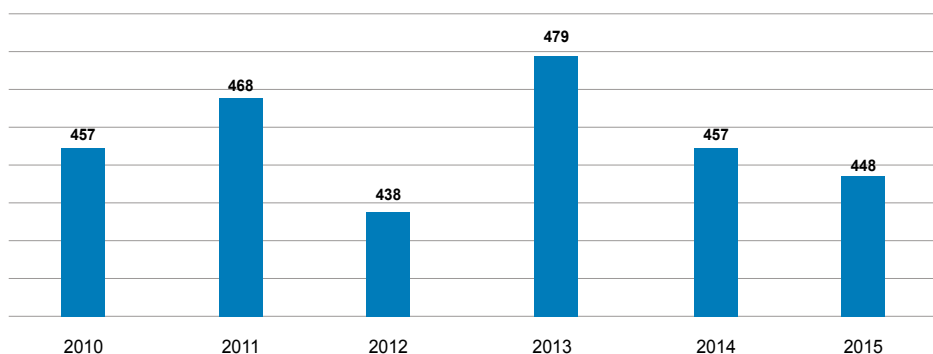
Over the period 2010 to 2015, the Full Funding Programme received resources amounting to US \$61 million. This is the largest UNV programme fund, representing 46 per cent of total received funds. Although multi-year pledges are becoming less predictable, the number of fully funded UN Volunteer assignments and programme financial volume (expenses) remain stable respectively, with an average 450 assignments and US \$10.7 million per annum.

**Full funding resources received over the period 2010 to 2015** (Thousands of US \$)

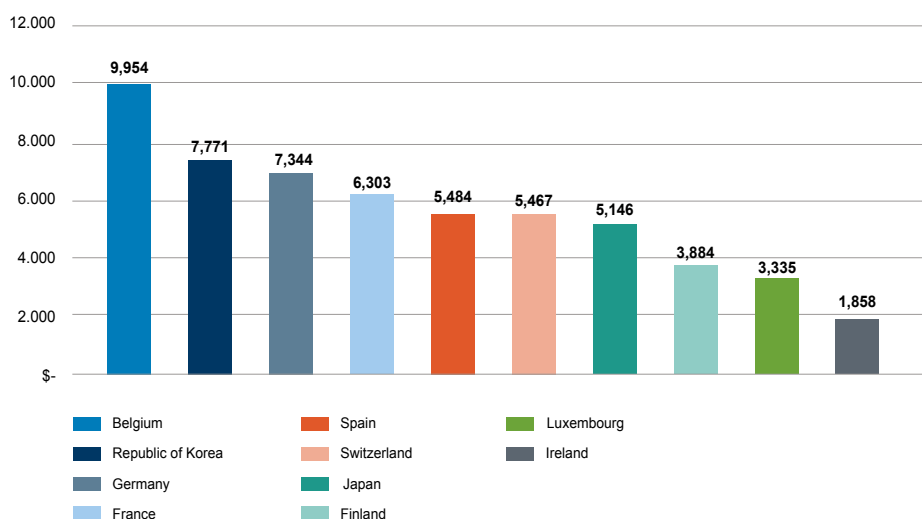


\* The trend of contributions from funding partners reflects both multi-year and yearly contributions.

**Number of fully funded UN Volunteer assignments over the period 2010 to 2015**



**Contributions of top ten funding partners over the period 2010-2015** (Thousands of US \$)



## Contributions and annual expenses

The Full Funding Programme **resources** for 2014 and 2015 amount to **11,092** and **7,164**, respectively, in thousands of US dollars. These amounts exclude multi-year contributions from earlier years.

### Resources received from funding partners during 2014-2015 (Thousands of US \$)

Funding partner	2014	2015
GERMANY	2,195	1,745
BELGIUM	1,714	-
REPUBLIC OF KOREA	1,540	1,850
FRANCE	1,518	610
SWITZERLAND	1,219	1,081
JAPAN	1,093	164
NORWAY	529	435
LUXEMBOURG	501	409
IRELAND	462	481
CZECH REPUBLIC	231	189
BRAZIL	90	-
Agency for Volunteer Service with support of the Government of Hong Kong SAR (CHINA)	-	200
<b>TOTAL</b>	<b>11,092</b>	<b>7,164</b>

The **annual expenses** of the Full Funding Programme amount to **10,166** (2014) and **10,613** (2015), in thousands of US dollars. The total expenses take into account the multi-year contributions from earlier years.





*Heli Nykänen (Finland, second from right) awards medical students of the Nukus Medical Institute for their volunteering efforts in rural areas in the fight against tuberculosis. As a UN Volunteer in Primary Health and Community Mobilization, and Project Coordinator in a joint UN project serving Uzbekistan and Tajikistan, Heli was responsible for training and maintaining a pool of 2,000 community volunteers fighting the spread of tuberculosis. Of her two-year experience as a fully funded UN Volunteer Heli says, "I will always think that this was the best decision in my life." (Arislan Kannazarov, UNDP Uzbekistan, 2014)*

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For information about becoming a UN Volunteer,  
visit the UNV website: [www.unv.org](http://www.unv.org)

For more information about the UNV Online Volunteering  
service, visit: [www.onlinevolunteering.org](http://www.onlinevolunteering.org)

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Published by: Full Funding Programme, UNV  
Copyedited by: Catherine Patricia McMullen  
Designed and printed by: Phoenix Design Aid, Denmark

The print run for this report has been reduced as part of UNV's effort to  
reduce its environmental footprint. The report is available online in English  
at [www.unv.org](http://www.unv.org).

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ISBN: 978-92-95045-96-5



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