

## UN VOLUNTEER DESCRIPTION OF ASSIGNMENT

SSDR000961--Staff Counsellor

The United Nations Volunteers (UNV) programme is the UN organization that promotes volunteerism to support peace and development worldwide. Volunteerism can transform the pace and nature of development and it benefits both society at large and the individual volunteer. UNV contributes to peace and development by advocating for volunteerism globally, encouraging partners to integrate volunteerism into development programming, and mobilizing volunteers. In most cultures volunteerism is deeply embedded in long-established, ancient traditions of sharing and support within the communities. In this context, UN Volunteers take part in various forms of volunteerism and play a role in development and peace together with co-workers, host agencies and local communities. In all assignments, UN Volunteers promote volunteerism through their action and conduct. Engaging in volunteer activity can effectively and positively enrich their understanding of local and social realities, as well as create a bridge between themselves and the people in their host community. This will make the time they spend as UN Volunteers even more rewarding and productive.

## General Information

|                                |                                       |
|--------------------------------|---------------------------------------|
| <b>Country of Assignment</b>   | South Sudan                           |
| <b>Host Institute</b>          | United Nations Mission in South Sudan |
| <b>Volunteer Category</b>      | International Specialist              |
| <b>Number of Volunteer</b>     | 1                                     |
| <b>Duration</b>                | Until 30-06-2019                      |
| <b>Expected Starting Date</b>  | 01-07-2018                            |
| <b>Duty Station</b>            | Bor [SSD]                             |
| <b>Assignment Place</b>        | Non-Family Duty station               |
| <b>Assignment Place Remark</b> | Assignment is non-family.             |

### Living Conditions

Living conditions vary between UNMISS duty stations. Each duty station where UNMISS has a field presence has basic residential camp facilities, which includes running water and electricity. Candidates should be aware that accommodation may be austere with the possibility of water shortages and power blackouts. On arrival in Juba accommodation will be on a share basis. Ablutions will also be shared. As the accommodation situation improves single unit accommodation, with an attached ablution, should become available in all locations. Hard wall accommodation is available in Juba.

All UNMISS duty stations apart from Entebbe, Uganda are considered non - family duty stations. The security level of UNMISS duty stations is classified by the UN Department of Safety and Security (UNDSS) who will brief on arrival. A number of locations in South Sudan are prone to conflict.

Primary health care services (preventive and curative) are provided in 11 United Nations Owned Equipment (UNOE) Level-I clinics, 21 Contingent Owned Equipment (COE) Level-I clinics, 4 COE Level-II medical facilities within the mission area and the establishment of contractual agreements for Level-III and Level-III care outside the mission area. The 4 Level-II facilities available in Juba, Bor, Malakal and Wau, run by the Troop Contributing Countries (TCC), take referrals from the Level-I clinics and provide

hospital-based care.

The climate is tropical with a rainy season in many areas, which should normally span from around April to October. Ability to live and work in difficult and harsh conditions is essential.

## Assignment Details

### Assignment Title

Staff Counsellor

### Organizational Context & Project Description

UNMISS was established in 2011 under the auspices of the UN Department of Peacekeeping Operations (DPKO); subsequently, UNMISS mandate has been renewed through resolutions 2057 (2012), 2109 (2013), 2155 (2014), 2187 (2014), 2223 (2015), 2241 (Dec. 2015), 2304 (2016) and 2327 (2016).

### Sustainable Development Goals

16. Peace, Justice and Strong Institutions

### UNV Focus Area

Peace building

### Task description

Under the supervision of the Chief, Counselling Unit or Designated Officer, the UN Volunteer will be responsible for:

- Acting as a clinical counselling resource to personnel requiring psychological assistance via self, supervisor, or medical referral and performing clinical follow-up;
- Providing critical stress management services following critical incidents or other traumatic events as well as for secondary trauma;
- Conducting psychosocial assessments making recommendations to the Chief, Counselling Unit or Designated Officer;
- Ensuring all personnel have access to counselling services, including travel to County Support Bases in South Sudan where UNMISS personnel are deployed;
- Collaborating with the Medical, Conduct & Discipline, Gender, Security, HIV/AIDS, Human Resources, UNV programme or other Sections by providing supportive interventions on individual cases upon request, and developing strategic relationships with Senior Management;
- Coordinating clinical activities with Civilian and Military Staff Counsellors, Contingent and State Civilian/Military/Police/Staff Clinical focal points;
- Providing conflict resolution/mediation sessions upon request;
- Facilitating greater use of peer support within the organisation through the establishment, training, and empowerment of peer support groups, such as Peer Helpers;
- Compiling and/or developing information resources that can be made available to personnel including on-line and power point training material, self-help material, and information on other local services available;
- Providing stress management induction/briefing to new staff at the Regional Support Centre Entebbe, States and County Support Bases;
- Liaising with other UN agencies and Non-Governmental Organisations (NGOs) under the Department of Safety and Security (DSS) umbrella in the State regarding clinical and training activities;
- Monitoring the stress management programme implementation via data collection including compiling daily clinical statistics, analysis and documentation;
- Reporting to the Chief Counselling Unit on all activities;
- Any other related task assigned by the Chief, Counselling Unit or Designated Officer.

Furthermore, UN Volunteers are required to:- Strengthen their knowledge and understanding of the concept of volunteerism by reading relevant UNV and external publications and take active part in UNV activities (for instance in events that mark International Volunteer Day)- Be acquainted with and build on traditional and/or local forms of volunteerism in the host country- Reflect on the type and quality of voluntary action that they are undertaking, including participation in ongoing reflection activities- Contribute articles/write-ups on field experiences and submit them for UNV publications/websites, newsletters, press releases, etc.- Assist with the UNV Buddy Programme for newly-arrived UN Volunteers- Promote or advise local groups in the use of online volunteering,

encourage relevant local individuals and organizations to use the UNV Online Volunteering service whenever technically possible.

### Results/Expected Outputs

All assigned tasks undertaken with utmost confidentiality. Breach of confidentiality will result in disciplinary action;

- The development of capacity through coaching, mentoring and formal on-the-job training, when working with (including supervising) national staff or (non-) governmental counter-parts, including Implementing Partners (IPs);
- Age, Gender and Diversity (AGD) perspective is systematically applied, integrated and documented in all activities throughout the assignment
- A final statement of achievements towards volunteerism for peace and development during the assignment, such as reporting on the number of volunteers mobilized, activities participated in and capacities developed

## Qualifications/Requirements

**Required Degree Level** Master degree or equivalent

### Education - Additional Comments

Master of Arts/Science Degree in Clinical Psychology, Social Work, Psychiatry, or Counselling is required. Clinical Licensure is required. Minimum 1,000 supervised clinical hours;

**Required experience** 60 months

### Experience Remark

A minimum of five years' experience in providing clinical services including Counselling, Trauma Debriefing, and Stress Management, etc. A minimum of two-year's experience working in an international and multi-cultural environment;

### Language Skills

- English (Mandatory) , Level - Fluent
- AND - Arabic (Optional) , Level - Working Knowledge

### Area of Expertise

- Other health related experience Mandatory

### Area of Expertise Requirement

Solid computer skills, including full proficiency in various MS Office applications (Excel, Word etc) and other IT applications and office technology equipment; Web based management a plus;  
Have affinity with or interest in humanitarian relief, post-conflict situations, volunteerism as a mechanism for durable development, and the UN System;  
Sound security awareness.

**Need Driving Licence** Yes

### Competencies & Values

- Accountability
- Adaptability and Flexibility
- Commitment to Continuous Learning
- Communication
- Integrity

- Planning and Organizing
- Respect for Diversity
- Working in Teams

## Conditions of Service and other information

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### Condition of Service

[Click here to view Conditions of Service](#)

#### Conditions of Service for International Specialist:

The contract lasts for the period indicated above with possibility of extensions subject to availability of funding, operational necessity and satisfactory performance. However, there is no expectation of renewal of the assignment.

A UN Volunteer receives a Volunteer Living Allowance (VLA) which is composed of the Monthly Living Allowance (MLA) and a Family Allowance (FA) for those with dependents (maximum three).

The Volunteer Living Allowance (VLA) is paid at the end of each month to cover housing, utilities, transportation, communications and other basic needs. The VLA can be computed by applying the Post-Adjustment Multiplier (PAM) to the VLA base rate of US\$ 1,587. The VLA base rate is a global rate across the world, while the PAM is duty station/country-specific and fluctuates on a monthly basis according to the cost of living. This method ensures that international UN Volunteers have comparable purchasing power at all duty stations irrespective of varying costs of living. The PAM is established by the International Civil Service Commission (ICSC) and is published at the beginning of every month on the ICSC website <http://icsc.un.org>.

For example, kindly enter the link [Calculator](#)

In non-family duty stations that belong to hardship categories D or E, as classified by the ICSC, international UN Volunteers receive a Well-Being Differential (WBD) on a monthly basis.

Furthermore, UN Volunteers are provided a settling-in-grant (SIG) at the start of the assignment (if the volunteer did not reside in the duty station for at least 6 months prior to taking up the assignment) and in the event of a permanent reassignment to another duty station.

UNV provides life, health, permanent disability insurances as well as assignment travel, annual leave, full integration in the UN security framework (including residential security reimbursements).

UN Volunteers are paid Daily Subsistence Allowance at the UN rate for official travels, flight tickets for periodic home visit and for the final repatriation travel (if applicable). Resettlement allowance is paid for satisfactory service at the end of the assignment.

UNV will provide, together with the offer of assignment, a copy of the Conditions of Service, including Code of conduct, to the successful candidate.

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The United Nations Volunteers (UNV) programme is administered by the United Nations Development Programme (UNDP).

**Application Code**

SSDR000961-2380

### **Application procedure**

**Application procedure:**

\* Not yet registered in the UNV Talent Pool?

Please first register your profile at <https://vmam.unv.org/candidate/signup>. Important: After creating your account, complete all sections of your profile and submit it. Then go to 'My Page' at <https://vmam.unv.org/candidate/mypage> and click on the 'Special Calls' hyperlink. Lastly, select the special call to which you would like to apply.

\* Already registered in the UNV Talent Pool?

Please first update your profile at <https://vmam.unv.org/candidate/profile>. Then go to 'My Page' at <https://vmam.unv.org/candidate/mypage> and click on the 'Special Calls' hyperlink to select the special call to which you would like to apply.

Application deadline: 07 January 2018

### **Disclaimer**

*United Nations Volunteers is an equal opportunity programme which welcomes applications from qualified professionals. We are committed to achieving diversity in terms of gender, nationality and culture.*