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“Volunteers build bridges between people and the government.”

“Volunteers bring inspiration and motivation to the young.”

“Volunteerism is only a click away.”

“The UN Online Volunteering service boasts a 94% satisfaction rate with collaboration between volunteers and partner organizations. UN Online Volunteers report feeling recognized for their contribution and affirm that their online volunteering efforts made a difference.”

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Innovating for volunteer well-being

Innovation in Volunteer Action

The UNV Partnerships Forum ‘Innovation in Volunteer Action’, the first of its kind, was a resounding success, drawing over 150 representatives from governmental organizations, volunteer involving organizations, civil society and the private sector. UNV organized the forum in collaboration with the German Federal Ministry for Economic Cooperation and Development (BMZ) and the Federal City of Bonn.

**Summary**

Volunteering and volunteerism are important to development, and a key element in the global agenda to eradicate poverty. With the recent emphasis on youth volunteering, this is the perfect time to further explore this incredible asset. Over the last three years, UN Volunteers, working in 200 countries and territories, have contributed to nearly 20,000 projects. It is a testament to their dedication, innovation, courage and humanity that brought many to tears, and touched every heart.

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UNV CONDITIONS OF SERVICE FOR INTERNATIONAL UN VOLUNTEERS

[Effective 1 March 2015]

In this context, UNV has instituted a new set of Conditions of Service which benefit international UN Volunteers who dedicate their skills to further peace and development globally. UNV is sharpening its focus on adapting to the changing needs of its UN partners, while providing safe and effective support to UN Volunteers.

- **Resettlement Allowance:** 73% of departing UN Volunteers considered the UN Volunteer experience and its learning opportunities valuable for their personal and professional development. According to an LFS survey, 74% were satisfied with their UN Volunteer service. Additionally, 72% of UN Volunteers who served in work assignments targeted 6,305 UN Volunteers who had served anytime between 1 November 2013 and 31 October 2014, elicited a 56% response rate.

- **Top six donors in 2014:** Japan, Belgium, Finland, France, Switzerland, Germany, and Spain.

- **Top ten donor countries in 2014:** United States, Japan, Belgium, Sweden, France, Switzerland, Germany, Spain, South Korea, and United Kingdom.

- **Main host UN partners 2014:** UN Women, UNFPA, UNEP, UNOCHA, UNESCO, OHCHR, UNHCR, FAO, WFP & 17 other UN entities.

- **UNICEF, UN Women, UNFPA, UNEP, UNOCHA, UNESCO, OHCHR, UNHCR, FAO, WFP & 17 other UN entities:** 1,777 youth volunteers.

- **Field of work:** 61% were women, 66% were national UN Youth Volunteers, and 74% from countries of the South.

- **Average age:** 27 years old.
UNV CONDITIONS OF SERVICE FOR INTERNATIONAL UN VOLUNTEERS

In this context, UNV has instituted a new set of Conditions of Service which benefit international UN Volunteers until 2015.

• Rest & Recuperation cycles, and notably unhealthy conditions.
• Assigned for a year to the UN Volunteers Service.
• Those accepted for the UN Volunteers Service.
• UN Volunteers must also abide by the revised UNV Code of Conduct, which incorporates best ethics practices and defines misconduct and internal disciplinary procedures.
• The Well-Being Differential will replace the Hazardous Duty assignment using the International Civil Service Commission post.

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HOW WILL UN PARTNERS BENEFIT?

• Clearer structure of benefits and entitlements.
• Enhanced well-being for volunteers in hardship situations.
• A wider set of modalities and initiatives to respond more flexibly to Missions’ capacities requirements.
• Periodic adjustments of the VLA rates are aligned with the results of the comprehensive and interim local salary surveys for locally-employed staff.

The methodology for establishing the Volunteer Living Allowance (VLA) is based on the assumption that the benefits being provided to UN Volunteers will enable them to live a standard of living consistent with that of a local national at a comparable level of responsibility.

• 49% agree
• 28% disagree
• 23% strongly disagree

Accordingly, as of 1 June 2015:

• Nominal adjustments of the VLA rates are aligned with the results of the comprehensive and interim local salary surveys for locally-employed staff.
• Periodic adjustments of the VLA rates are aligned with the results of the comprehensive and interim local salary surveys for locally-employed staff.

Volunteers serving with governments, non-governmental and other organizations.

FULLY-FUNDED VOLUNTEERS

Top ten donors in 2014

452
457
100%

Males
Females

Region of assignment 2014

95%

5%

Volunteer satisfaction:

During my assignment, I feel supported by my host organization.

Agree
Disagree
Strongly agree

100%50%0%

During my assignment, I feel safe and secure.

Agree
Disagree
Strongly agree

100%50%0%

I am satisfied with the recruitment process of UN Volunteers.

Agree
Disagree
Strongly agree

100%50%0%
UNV CONDITIONS OF SERVICE FOR INTERNATIONAL UN VOLUNTEERS

Volunteers and UN partners. In this context, UNV has instituted a new set of Conditions of Service which benefit international UN Volunteers and UN partners.

The changes to the international Conditions of Service are fully funded by UN agencies and are implemented in accordance with UN agencies' codes of conduct.

UNV covers this travel, paying for the least costly direct economy class air tickets. UN Volunteers must also abide by UN agencies' codes of conduct.

The Well-Being Differential will replace the Hazardous Duty Differential adjustment multipliers.

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UNV CONDITIONS OF SERVICE FOR INTERNATIONAL UN VOLUNTEERS

[Effective from March 2015]

UNV is changing its focus on adapting to the changing needs of its UN partners, while providing safe and healthy working conditions for its UN Volunteers. In the spirit of social inclusion, the UNV Unit has also added a new set of Conditions of Service which benefit international UN Volunteers and UN Volunteers from Partner Organizations.

The revised UNV Code of Conduct incorporates best ethics practices and defines UN Volunteer responsibilities in line with the UN’s ethical principles. It also reinforces that all UN Volunteers are expected to respect local customs, religions and beliefs behind it.

HOW WILL UN PARTNERS BENEFIT?

• Clearer structure of benefits and entitlements

HOW WILL VOLUNTEERS BENEFIT?

• Increased post-service coverage.

The Well-Being Differential will replace the Hazardous Duty Differential.

The revisions to the international Conditions of Service are designed to provide greater security and ensure that UN Volunteers who dedicate their skills to further peace and development globally.

Full-Funded UN Volunteers

Full-funded UN Volunteers are paid for the duration of their assignment.

Global

UNV is expanding its focus on adapting to the changing needs of its UN partners, while providing safe and healthy working conditions for its UN Volunteers. In the spirit of social inclusion, UNV has also added a new set of Conditions of Service which benefit international UN Volunteers.

UN Volunteers who have completed their initial contract will be offered

60

Rest & Recuperation cycles, and notably unhealthy conditions.

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UN ONLINE VOLUNTEER TALKS

A highlight of the UNV Partnerships Forum were the session titled “Innovation in Volunteer Action,” which brought together over 100 representatives from governmental, international, non-governmental, and private organizations. The session focused on the importance of innovation in volunteer action and the role of volunteers in promoting sustainable development.

“Volunteering changes lives.”

UNV (United Nations Volunteers) work with local partners to help build inclusive societies with a focus on sustainable development.

“Volunteers build bridges between these people and the government.”

Volunteers from across the globe took centre stage to share stories and offer insights into the differences they are making.

“Dedication, innovation, courage and humanity brought to tears to many eyes and touched every heart.”

Representing over 6,300 UN Volunteers from various geographic and programmatic areas, the speakers included Volunteers from across the globe.

Volunteers bring inspiration

Volunteers build bridges between these people and the government. 

Inclusive services

Volunteers enabled 3,326 people with disabilities to access 29 reading or sight difficulties or learning preferences.

Audio media

2 UN Online Volunteers collaborated with UNDP China to record the audio version of the China National Human Development Report, which made it accessible to a wider audience, particularly to those with reading or sight difficulties or learning preferences.

Liveable Cities: Toward Ecological Civilization

2 UN Online Volunteers researched and drafted a report on the influence of rapid urbanization, particularly in Asia.

Youth

Volunteers enabled 3,547 UN Online Volunteers to participate in the Blue Room talks at the UNV Partnerships Forum 2014.

Engage in human rights for dignity for all.

29 UN Online Volunteers supported the Ghanaian non-governmental organization Campaign for Learning with the development of a new national strategy.

Securing access to basic social services

3 UN Online Volunteers researched and drafted a report on the influence of rapid urbanization, particularly in Africa.

Partnership

340 with One UN and 3,230 with UNOCHA.

Youth

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Volunteers enabled young people to successfully integrate into communities and groups and were key partners in innovation.

Youth volunteering is not only an opportunity to make a difference for others, but also an opportunity to learn and develop new skills.

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INNOVATION IN VOLUNTEER ACTION

The UNV Flashlights 2014 report shows a 24% increase in virtual volunteering with collaboration between volunteer initiatives and partners.

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Quality

UN

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