

VOLUNTEERING FOR THE WORLD WE WANT



Annual
Report | 2013



UN
Volunteers

inspiration in action



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National UN Volunteer Hugo Bulux (left) engages participants in a joint municipal partnership to improve the situation of children, food security and nutrition in the town of Momostenango, Totonicapán, Guatemala. (Daniele Volpe, 2012)

ABOUT US

The United Nations Volunteers (UNV) programme is the United Nations organization that contributes to peace and development through volunteerism worldwide. Volunteerism is a powerful means of engaging people in tackling development challenges and it can transform the pace and nature of development. Volunteerism benefits both society at large and the individual volunteer by strengthening trust, solidarity and reciprocity among citizens, and by purposefully creating opportunities for participation.

www.unv.org

UNV STRATEGIC FRAMEWORK 2014-2017

The vision of UNV is a world where volunteerism is recognized, within societies, as a way for all people and countries to achieve peace and development through the simultaneous eradication of extreme poverty and significant reduction of inequalities and exclusion.

UNV's envisioned development impact is to bring more people to actively engage with peace and development actions globally, so that societies become more cohesive and stable with enhanced collective objectives and well-being.

The UNV Strategic Framework 2014-2017 is the first of its kind, focusing on harnessing the power of volunteers and volunteerism to support the achievement of internationally agreed goals. The Framework guides UNV's work over the coming four years and reflects a focus on working more systematically with UN partners to jointly deliver more impact in peace and development.

The main aims of the Strategic Framework are, firstly, to make UN partners more effective in delivering their results by integrating high quality, well-supported UN Volunteers and volunteerism into their programmes and, secondly, to help countries more effectively integrate volunteerism within national frameworks, enabling better engagement of people in development processes.

The UNV Strategic Framework 2014-2017 directs UNV efforts and programme resources into five priority areas: securing access to basic social services, community resilience for environment and disaster risk reduction, peace building, youth and national capacity development through volunteer schemes.

Read more at <http://www.unv.org/en/about-us/strategy.html>.

UNV is administered by the United Nations Development Programme (UNDP)



*Empowered lives.
Resilient nations.*



Aminata Ndiaye (Senegal) served as UN Volunteer Support Officer with the United Nations Mission for the Referendum in Western Sahara (MINURSO) in Laayoune, Western Sahara, for two years. During this period, she provided support to over 30 UN Volunteers serving both with MINURSO and the cross-border UNHCR 'Confidence-building Measures' operation, which facilitates contact between Saharan refugees in southwestern Algeria and their communities of origin in the Territory of Western Sahara. Aminata gained extensive experience in supporting peacekeeping as a UN Volunteer with MINURSO, and, before that, with the United Nations Organization Stabilization Mission in the Democratic Republic of the Congo (MONUSCO) and the United Nations Integrated Office in Burundi (BINUB). In 2013, Aminata went on a two-month detail assignment to share her experience and help set up the UNV Support Office in the United Nations Multidimensional Integrated Stabilization Mission in Mali (MINUSMA). (UNV, 2013)

VOLUNTEERING FOR THE WORLD WE WANT ↘

UNV engages and partners with stakeholders, including UN Member States, the UN system and volunteer-involving organizations, to achieve globally-agreed goals related to peace and development. UN Volunteers facilitate effective and inclusive engagement with civil society and community groups, transfer skills and experience across countries of the South and enable the grassroots mobilization of yet more volunteers.

We are volunteering for the world we want.



On International Volunteer Day 2013, UN Volunteers organized activities with school children to raise awareness on volunteerism in Goma, Democratic Republic of Congo (Alexandra de Bournonville/UNV, 2013)

Young girl of Qalin Bafan UNHCR Returnee Site where UN Volunteers are among those providing internally displaced persons with emergency humanitarian assistance (Christina Feldt, 2014)



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On 31 January 2014, UN Secretary-General Ban Ki-moon visited the UN campus in Bonn, Germany. Here, he is chatting with François Kernin, a former UN Youth Volunteer Associate Field Officer (Livelihoods) with UNHCR in Tunisia. François' assignment was fully funded by the Government of France. (Thomas Sonderrmann, 2014)

FOREWORD



While on mission to China in August 2013, UNDP Administrator Helen Clark visited the UNDP-Macao Initiative for Carbon Sequestration through Sustainable Forest Management project in Koutou Village outside Huairou, Beijing. This project is sponsored by the Government of Macao SAR, the Beijing Forestry Carbon Administration and UNDP China. The UNDP Administrator met Jiayi Li (left) a national UN Volunteer tasked to the project, and discussed with her the importance of strengthening ecologically sustainable development in China. (Louise Xi Li/UNDP China, 2013)

In the run up to the target date for achieving the Millennium Development Goals (MDGs) at the end of 2015, much has been done to accelerate progress. At the same time, debate has ensued on what should follow the MDGs. UNDP and UNV have supported wide public engagement in that debate, and we stand ready to work with the international community to implement new goals and targets.

The next global development agenda can be bolder and more transformational than the MDGs, by addressing the challenges faced by the peoples of the global North and South alike. This calls for new approaches which harmonize economic and social progress with environmental sustainability, and which commit to building the capacities to make that possible.

UNDP's new Strategic Plan for 2014-2017 aims to enable UN Member States to eradicate poverty and reduce inequality and exclusion significantly. Broad partnerships are needed to achieve those goals – and volunteers are an important catalyst in engaging communities in development.

UN Volunteers are an essential component of the UN's work and there is an increasing demand for UN Volunteers among development partners.

In South Sudan, 63 UN Volunteers deployed under the UNDP Rapid Capacity Placement Initiative have been making an important contribution by building capacity and sharing technical skills across public administration, revenue-generation, state-level planning, and financial management. This innovative partnership model is being included as a good practice in UNDP's forthcoming Guidelines on Local Governance and Local Development.

In Uzbekistan, UNDP is partnering with UNV on the Social Innovation and Volunteerism Project. UN Volunteers with the project are promoting social innovation in tackling community challenges. This includes training youth in project management, sustainable local development, and social

entrepreneurship. The project engaged 200 community volunteers in 2013, and has reached 3,800 beneficiaries, 65 per cent of them women.

UNDP also fosters innovation through the UNV Online Volunteering service by using online platforms to engage global citizens in peace and development projects. In Bangladesh, for example, a UN Online Volunteer, working for the Urban Partnerships for Poverty Reduction project, is developing a mobile phone app. It helps collect reliable data from women in poor urban settlements, enabling effective monitoring of the project's progress, while also helping to identify priority areas which women could seek to tackle with grant support. This project, a partnership between local governments, UNDP, UN-HABITAT, and the United Kingdom's Department for International Development, reached over 3 million people in the last five years, helping to improve lives by empowering communities to take charge of their own development.

UNV's Strategic Framework for 2014-2017 is aligned with UNDP's new Strategic Plan. This will enable our two organizations to work seamlessly together. Volunteerism is a powerful means of engaging people in development, and UNV is a vital partner for UNDP. I thank UNV and all UN Volunteers for their vital contribution to global peace and development.

Helen Clark
Administrator,
United Nations Development Programme
New York, June 2014

PREFACE



UNV Executive Coordinator,
Richard Dictus, meets a refugee from Gao,
Mali, at the Sag-Nionioyo refugee camp in
Burkina Faso. (Eric St-Pierre, 2014)



I am pleased to present the UNV Annual Report for 2013, which depicts the work and achievements of UN Volunteers in addressing the challenges of peace and sustainable human development. This report highlights UNV's partnerships and results, and attests to the commitment, creativity and talent of our UN Volunteers, UN Youth Volunteers and UN Online Volunteers.

In 2013, 6,351 United Nations Volunteers were deployed to 129 countries. They contributed to the effective delivery of the peace and development interventions of 34 UN system partners. Of these, 1,021 were UN Youth Volunteers. Additionally, 11,328 UN Online Volunteers completed over 17,370 assignments. Many of these worked together with UN Youth Volunteers on advancing the UN global consultations to shape the post-2015 development agenda, as part of our partnership with the United Nations Millennium Campaign and the *World We Want 2015/MY World* initiatives. Through this most innovative collaboration, UN Volunteers amplified the voices of marginalized and disenfranchised people who would not have been able to respond to a web-based UN-language questionnaire without this support.

I have taken time during my travels to connect with UN Volunteers, particularly our UN Youth Volunteers. For instance, during my visit to Burkina Faso, I was pleased to see the outcome of proactive collaboration between an international UN Volunteer and a Red Cross volunteer. Working with men and women, the volunteers established innovative shelters for the refugee camp community that were acceptable in traditional terms, durable in climate conditions and low in cost. This model is now being adopted across the Sahel.

We have such examples of the value and impact of volunteerism from all regions. In Brazil, I was most impressed by the efforts of the São Paulo State government, which is mobilizing volunteers towards effective delivery of social services. On the side lines of the 5th Tokyo International Conference on African Development (TICAD V) in Japan, I met with Japanese UN Volunteers and UN Youth Volunteers going off to difficult peacebuilding assignments and was enthused by their commitment and energy. And in China, I participated in the celebrations of International Volunteer Day, a nationally televised event involved stakeholders from government, academia and private sector. It engaged over 20,000 volunteers and showed me, once again, the enormous potential of volunteerism. These encounters, and many more, remain a source of inspiration.

For UNV, 2013 was a year of consolidation and transformation. We developed our first ever Strategic Framework, covering 2014-2017, which focuses on harnessing the power of volunteers and volunteerism to support the achievement of internationally-agreed peace and development goals. This Framework was consulted extensively with UN Member States and development partners. It aligns our programming with the UNDP Strategic Plan (2014-2017) and charts a strategic direction for UNV as a key player in sustainable development.

The new Strategic Framework reflects UNV's focus on working more systematically with United Nations and other partners to jointly deliver stronger results for peace and development. Recent Memoranda of Understanding signed with the United Nations Population Fund (UNFPA), the United Nations Environment Programme (UNEP) and UN-Habitat further cement existing partnerships and plans.

True to its mandate, UNV continued to engage people, particularly youth, in development processes and contribute to development impact. We provide our partners with the best quality volunteers, who increase the sustainability, effectiveness and efficiency of joint interventions.

At the end of September 2014, UNV is convening a forum to provide a platform for UNV's longstanding and new partners to share good practices and experiences in promoting volunteering for peace and development. The Forum will also provide an opportunity for UNV to share with partners its key achievements in 2013, its new strategic focus, as well as opportunities for partnering with UNV.

As the new sustainable development agenda takes shape, UNV is poised to deliver more talent and more results for peace and development. I applaud our volunteers and salute our partners: let us continue volunteering for the world we want.

Richard Dictus
Executive Coordinator,
United Nations Volunteers
Bonn, May 2014

INTRODUCTION

The Annual Report 2013 showcases the partnerships and results achieved by UNV through its UN Volunteers. UNV leverages volunteerism to advance the global development agenda, increase effectiveness and achieve national outcomes. In contributing to peace and sustainable human development, UNV does not work alone. Rather, it partners with UN Member States, UN partners, including UN agencies, funds and programmes, as well as volunteer-involving organizations at national, regional and global levels. During the year 2013, UN Volunteers engaged at the grassroots level and partnered at the global level. In all we do, we are volunteering for the world we want.

In 2013, 6,351 UN Volunteers served with 34 UN partners in 129 countries. The Volunteers came from 152 countries. About 80 per cent of our UN Volunteers come from countries of the South, and serve the cause of peace and sustainable human development in the South. Some 40 per cent of our UN Volunteers are women.

Of the total number of volunteers, 2,300 were deployed with the United Nations Department of Peacekeeping Operations (UNDPKO), comprising one-third of its international civilian personnel. Another 2,200 served with the UNDP, constituting 22 per cent of the organization's field presence. An additional 900 UN Volunteers represented 20 per cent of the field personnel of the United Nations High Commissioner for Refugees (UNHCR), and 350 served with the United Nations World Food Programme (WFP). Across diverse professional areas, UN Volunteers are contributing to the delivery of the mandates and results of our partners, as can be seen throughout this annual report.

In the first chapter of this report, we demonstrate how UNV is **enhancing volunteerism for development**. The world is rapidly changing and globalizing, and so is the shape of volunteering. The year 2013 saw a particularly promising trend towards volunteerism becoming formalized as part of the public life of dozens of countries. New laws, policies or declarations on volunteering were drafted and adopted in 26 UN Member States. National volunteer programmes were initiated with UNV support, including in Togo and Cabo Verde. These programmes are now mobilizing thousands of volunteers in communities across their home countries to lend a hand with a range of social, environmental and development needs and challenges.

The feature article in this chapter focuses on the remarkable success achieved by UNV in **engaging** a much broader range of **citizens in the post-2015 dialogue**, through its strategic partnerships with the

United Nations Millennium Campaign (UNMC) and the *World We Want 2015/MY World* initiatives.

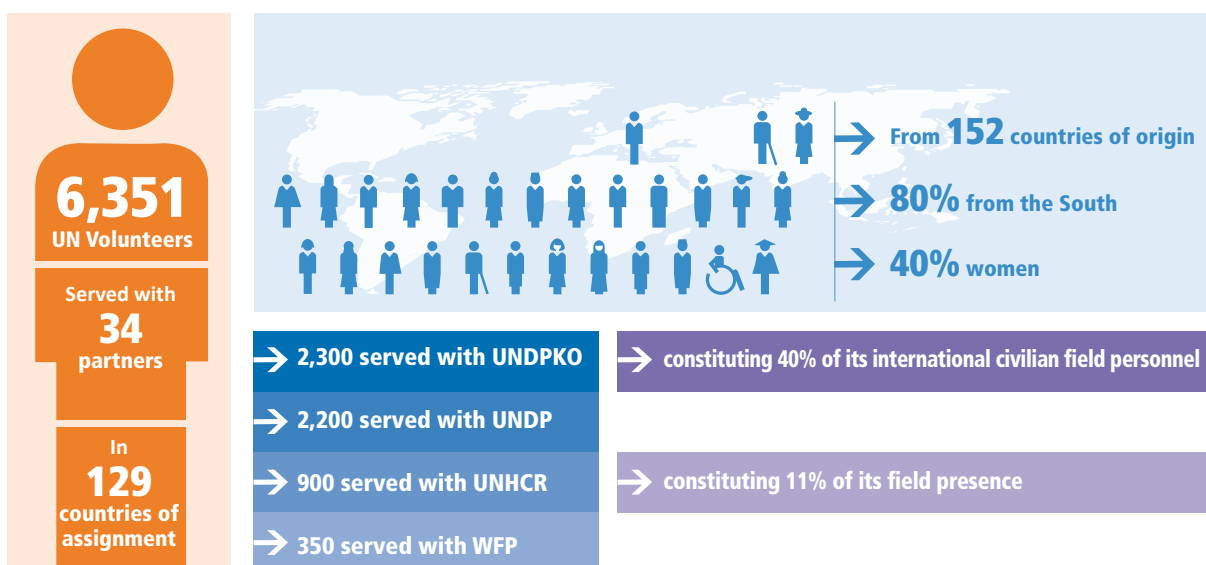
The second chapter outlines the strengthening of UNV's commitment to **engaging youth through volunteerism** in 2013. Not only did UNV develop a new Youth Volunteering Strategy, programme and modality, it was also successful in bringing greater numbers of youth into development discourse and action. UNV understands that channelling the enthusiasm, energy and vision of youth into positive action is imperative to shaping the world we want. One of our Strategic Framework goals is, by 2017, to mobilize 3,000 UN Youth Volunteers each year in development initiatives. Last year, 1,021 UN Youth Volunteers served in development interventions. Of these, 167 were fully-funded UN Volunteers, representing 16 per cent of all UN Youth Volunteers. These fully-funded UN Youth Volunteers were funded by 14 partner countries.

Examples provided in report include UN Youth Volunteers in Kenya promoting governance and political engagement of youth, particularly women. In several Arab States, UN Volunteers are working to identify the issues and challenges facing youth. They are collaborating with governments, civil society and UN stakeholders on an innovative project that is building the capacities of ministries, boosting youth empowerment and enhancing networking in five pilot countries.

The special feature at the heart of the UNV Annual Report 2013 puts a spotlight on key information and data for our traditional and emerging partners and donors about **partnering with UNV**. As can be seen by the far-reaching and diverse work carried out by UN Volunteers in 2013, partnering with UNV brings added value to UN partners and Member States. UNV strategically adopts holistic approaches that bring to the fore the needs of its partners and development constituencies and matches them with the skills and professional profiles of UN Volunteers.

In 2013, UNV ambitiously pursued strategic partnership goals, and received strong signals of support. Japan is enabling three new development interventions. With support from Germany and Belgium, UNV is engaging youth in the Arab States region. Together with Brazil, UNV has launched the Sérgio de Mello scholarship for UN Youth Volunteers from the South to serve in humanitarian projects in the South. And, in recent years, UN Member States have continued to support the UNV full funding scheme, including countries like Slovenia, which started funding UN Volunteers in 2012.

In the third chapter of this report, we provide examples of UNV's unique facet for **building capacity for basic service delivery**. This year was no exception. Health



care systems that suffered from great shortages of skilled workers in Malawi and Lesotho were bolstered through the placement of committed professional UN Volunteers. UN Volunteers built capacities in government departments in South Sudan and cultivated youth entrepreneurship skills in Sudan.

While UNV encourages greater engagement of youth, at the same time the mainstay of its 6,351 UN Volunteers are specialists who bring well-honed skills and years of experience. These specialists contribute to peace and development in over 100 professional profiles. Additionally, UNV has a cadre of skilled volunteers above the age of 50 who volunteer out of a passion for giving. The feature article in this chapter examines the contribution made by a selection of such UN Volunteers, **still volunteering after all these years**.

Chapter four highlights UN Volunteers **promoting social cohesion and resilience**. UNV strategically adopts holistic approaches that bring to the fore both the needs and the contributions of less-served communities and less-heard members of society, such as people with disabilities and youth. Among the examples featured is Nicaragua, where UNV is working on human security in the face of environmental challenges, while also mainstreaming gender and human rights in its interventions. Through volunteer action in Egypt and Iraq, communities, civil society organizations and governments are in a better position to respond to the needs and concerns of refugees.

Featured at the end of this chapter are UN Online Volunteers **delivering real results through virtual volunteering**. UNV's Online Volunteering service has truly globalized the volunteer experience, allowing the organization to expand its reach and feats exponentially in little more than a decade. Through Online Volunteering, UNV is active in almost all the world's countries. In 2013, UN Online Volunteers completed 17,370 assignments in areas ranging from governance and human rights to income generation and employment.

UN Volunteers are **advancing peace in crisis and post-crisis situations**, as attested to **in chapter five**.

They are on the ground facilitating access to urgently-needed basic services for people affected by crises, everywhere from Afghanistan and the Democratic Republic of the Congo to Somalia and the countries bordering the Syrian Arab Republic. UN Volunteers work with United Nations partners – notably the UNHCR and WFP – to protect the basic rights of refugees and internally displaced persons and maintain a semblance of normalcy by providing schooling, shelter and food, obtaining refugee papers and helping families to return home and reunite.

When crisis subsides, UN Volunteers are engaged in **building peace**, as is the case in Mali, the last feature in this annual report. Here, 83 UN Volunteers have been working as part of the post-crisis solutions, rebuilding policing and judicial services, addressing gender-based violence threats and assisting with peaceful elections.

The UNV Annual Report 2013 demonstrates how UNV helps expand the scale, impact and sustainability of peace and development interventions, including in crisis and post-crisis situations. UNV provides UN partners and Member States with knowledge and policy expertise on strengthening the complementary roles of public institutions and people in peace and development.

UNV provides the UN system with innovative, cost-effective and professionally-managed talent solutions. UN Volunteers facilitate effective and inclusive engagement with civil society and community groups, transfer skills and experience across countries of the South and enable the grassroots mobilization of yet more volunteers.

As you will read in the pages to follow, volunteerism is a fundamental building block of the future we want.



A PROVONAT volunteer working in a very remote rural area of Togo organizes workshops for young people on sexual and reproductive health as she aims to raise awareness about young girls being forced into marriage. (Nicolas Robert, 2014)



UNV has paved the way and supported the launch of a National Volunteer Corps (CNV) in Cabo Verde. In 2013, the CNV assisted in the creation of three Volunteer Groups in Praia aimed at supporting the activities of local nursing homes. The volunteers trained by the CNV and the Red Cross assessed the needs of three local nursing homes and now develop recreational and social activities, organize family visits, help with administrative work, and provide psychological support and custodial care to the senior citizens. Here, a volunteer at the Red Cross nursing home in Praia, engages a resident in one of the occupational therapy activities he has developed. (Omar Camilo, 2014)



ENHANCING VOLUNTEERISM FOR DEVELOPMENT

Volunteerism policies, schemes and networks are mechanisms and legal instruments that create an environment in which volunteerism can play a pivotal role in development. Since the International Year of the Volunteer in 2001, UNV has made the promotion of national and regional volunteering instruments and schemes a priority. UNV guides the designing and launching of volunteer programmes in countries where it has consolidated its presence and built relationships over a number of years. The organization follows a phased approach to ensure success and sustainability.

During 2013, UNV supported processes resulting in declarations, policies and legislation on volunteerism in 26 countries around the globe. In the **Dominican Republic, Honduras and Bosnia and Herzegovina**, new laws on volunteering were approved during the year. UN Volunteers supported the Government of **Mongolia** in drafting a law on volunteerism and they assisted the Government of **Kenya** to integrate volunteerism into the country's Medium Term Plan II. In **Rwanda**, UNV supported the formulation of a National Volunteer Policy, which led to the development of a national volunteer scheme, supported by technical advice from UNV.

A team of UN Volunteers working with UNDP provided technical advice and guided the establishment of a **National Volunteer Programme** in **Togo**. Referred to as PROVONAT (Programme for the Promotion of National Volunteering in Togo), this nationally-led and owned programme is an example of a thriving national scheme. In its first three years, PROVONAT deployed over 4,000 youth volunteers for development assignments in communities throughout the country. These youth volunteers completed assignments in public administration, non-governmental and international organizations and the private sector.

“PROVONAT is an ambitious programme that will allow us to address the professional integration of young people in a strategic, methodical and consistent manner.”

*Victoire Tomegah Dogbe,
Minister of Community
Development, Craft, Youth
and Youth Employment, Togo*

Now, youth volunteering is part and parcel of social service delivery both within non-governmental organizations and the government. In 2013, the fifth wave of 750 PROVONAT volunteers was deployed. More than 40 per cent of these volunteers were women, including specialists in sociology,

health, education, agriculture, environment and communications.

UNV has likewise been supporting the implementation of a **National Volunteer Programme** in **Cabo Verde** since 2009, in partnership with the Joint Office of UNDP, UNFPA and the United Nations Children's Fund (UNICEF), the Government of Cabo Verde and the Cabo Verdean Platform of NGOs. During the pilot phase, the project was successfully implemented on four islands.

With UNV's technical guidance, the government adopted a legal and institutional framework for volunteerism as a key component of its youth strategy. By 2012, the National Volunteer Corps was created in the Ministry of Youth to promote volunteerism and train and support volunteer-involving organizations.

In Denau, in the Surkhandarya region of Uzbekistan, «English for Guides» is one of the 'mini-grant' projects where six local volunteers teach basic English to 50 youth to allow them to guide foreign tourists in their home region. Here, Makhfuza Khidirova (left), the mini-grant leader, conducts an English class for future volunteer guides. (Temur Ziadinov/ UNV, SIV project, 2014)



This National Volunteer Corps trained representatives from 82 volunteer-involving organizations in volunteer management and programme design, before accrediting them to issue 'Volunteer Passports'. The 'passports' are a means of recognising and rewarding the contribution of volunteers, with benefits such as free bus passes and access to training and scholarships.

During 2013, 13 UN Volunteers (six international and seven national) provided technical expertise in project coordination and implementation, community development, volunteer mobilization and management. The National Volunteer Corps gave grants to volunteer-involving organizations for 23 initiatives aimed at fostering volunteerism for development. The initiatives included psychological and educational support for children, training volunteer lifesavers and assisting people with disabilities.

In partnership with the United Nations Office on Drugs and Crime (UNODC), the corps mobilized and trained 55 youth community volunteers to raise drug prevention awareness. The National Volunteer Corps also engaged over 1,100 community volunteers in activities ranging from vaccination awareness-raising to cleaning up communities.

In **Uzbekistan**, UNV and UNDP launched the **Social Innovation and Volunteerism Project** across three pilot regions in 2012. Through the joint project, one international and nine national UN Volunteers are developing and documenting community and youth-led activities, all the while building national networks and platforms for social innovation and volunteerism. The aim is to foster an enabling environment for volunteerism and encourage social innovation in tackling community challenges in a country in which voluntary community service is not yet common practice.



The Queen Mother of Bhutan participates in the MY World survey in Thimpu, Bhutan, thanks to UN Volunteer Riikka Suhonen. (Riikka Suhonen/UNV, 2013)

VOLUNTEER VOICE:

Evaluating volunteerism in Bhutan

As the only UN Volunteer in Bhutan in 2013, Riikka Suhonen (Finland) had a challenging but rewarding experience. She serves as the Post-2015 National Coordinator/Local Engagement Officer in the Secretariat for the New Development Paradigm of Bhutan.

Bhutan's New Development Paradigm initiative is part of a worldwide effort to define a post-2015 global development agenda. Bhutan's initiative captures the holistic nature of development and wellbeing, taking inspiration from Bhutan's existing approach to development, known as the Gross National Happiness index. Riikka supported the Secretariat by organizing events such as "Imagine Change!", a series of local discussion fora covering topics ranging from active citizenship to sustainable consumption.

Riikka carried out an evaluation of volunteerism in the country and raised awareness of both volunteerism and the post-2015 process. Currently, she is guiding student volunteers to collect people's opinions on development priorities by conducting the *MY World* global survey in their local communities.

"Because there is little data on volunteerism in Bhutan, I initiated a small study that can provide recommendations for the future. It is great to see that volunteerism has already gained recognition in the country – also at the policy level, as voluntary work is one of the indicators in the Gross National Happiness Index. The challenge is to harmonize the traditional, spontaneous, self-help mechanisms still rooted in the Bhutanese way of life in the rural areas with the contemporary forms of volunteerism emerging in the urban areas. One of my interviewees said that the best way to counter the consumerist culture creeping into Bhutan is to strengthen values such as empathy, altruism and humility by volunteering for others."

"Bhutan is a beautiful and an exciting country to live in right now," explains Riikka. "I have enjoyed sharing thoughts and doing activities with Bhutanese young people. Based on these interactions with engaged, active youth volunteers, I am fully convinced that Bhutan has a very bright future ahead."



Eighteen youth groups were trained in project management, sustainable local development and social entrepreneurship and were awarded US \$1,500 worth of goods and services through a small grants scheme. Using these 'mini-grants', the groups developed and implemented projects that addressed local challenges of a social, environmental or public health nature.

Through one of these mini-grant projects, women with disabilities produced eco-bags and sold them to stores nationwide. This resulted in a national supermarket chain introducing eco-bags and helped raise awareness about environmental protection. Meanwhile, the profits are being used for further training for the women and other people living with disabilities.

One notable result of the project was the modification of a taxi so that people with physical disabilities can drive it. Now two taxi drivers with physical disabilities are earning a good living using the modified vehicle in Tashkent. This is a powerful example of the high return on investment volunteers can deliver and how volunteerism can influence concrete change.

In 2013, UN Volunteers engaged a further 200 community volunteers for the project and some 65 per cent of the project's 3,800 beneficiaries were women. The project has received regular coverage in both national and international media, especially in relation to the innovative youth initiatives and the inclusion of women, children and people with disabilities.

The Volunteer Task-Force (V Force) was initiated in Sri Lanka by UNV to bring together individuals to volunteer their skills and time. Two V-Force Volunteers in the Twinning Schools Programme under UNDP's Transition Recovery Programme help promote peace and reconciliation among children and encourage volunteerism at the community level. (UNV, 2014)



CLOSE-UP: V-Force volunteers promoting peace and reconciliation

UN Volunteers in Sri Lanka initiated the Volunteer Task Force (V-Force) in 2011 as part of efforts to mark the tenth anniversary of the International Year of Volunteers and bring together individuals keen to volunteer their skills and time to share ideas, mobilize resources and implement development initiatives. It unites people from many different social, cultural and ethnic backgrounds to work towards the common goal of volunteering for development and peace. Furthermore, V-Force serves as a platform to bridge the gap between the general population and the United Nations, allowing people to see behind the compound walls and be exposed to the work of the agencies.

In 2013, 27 V-Force volunteers contributed to the Twinning Schools Programme as part of UNDP's Transition Recovery Programme, conducted in cooperation with the Ministry of National Languages and Social Integration. This programme aims to improve interaction, understanding and co-existence within culturally diverse communities torn apart by almost three decades of conflict. The V-Force volunteers were guided and supported by 15 UN Volunteers to promote peace and reconciliation among children, while also encouraging volunteerism at the community level.

Another event won the world record for the largest human mosaic in celebration of International Youth Day 2012 with the Ministry of Youth Affairs and Skills Development. Furthermore, the V-Force programme held an awards ceremony on International Volunteer Day in 2013 to acknowledge individuals who made a significant contribution towards positive change in their communities. Over 200 V-Force volunteers supported the awards ceremony, held in cooperation with the Ministry of Social Services and the National Steering Committee on Volunteering.

In 2013, hearing-impaired volunteer Ananda Guruge won the Volunteer of the Year Award for 'Volunteering to for the betterment of the hearing impaired', while Araliya Abeysekara earned the Youth Award for 'Volunteering to improve the lives of persons with mental health difficulties'. These awards recognize the distinctive contributions disadvantaged and young volunteers can make towards peace and development.

The ceremony was broadcast to six million viewers across the country, further promoting the values of volunteerism to a substantial audience.

THEMATIC FEATURE ↘

ENGAGING CITIZENS IN POST-2015 DIALOGUE THROUGH MY WORLD

In order to realize a sustainable and equitable future, all groups of society must be involved in development efforts. Volunteerism is increasingly recognized as a legitimate and inclusive pathway to address development challenges, through proactively engaging people of all ages, genders and backgrounds in shaping their own lives.

The post-2015 agenda offers an historic opportunity to integrate a people's perspective – and a volunteer perspective – into the next set of internationally-agreed development goals. In order for the new sustainable development framework to be holistic and universal, people need to be engaged more systematically in the way decisions are taken and implemented at all levels. Volunteerism is a pathway for people's engagement. As part of UNV's contribution to defining the new development framework, UNV formed a strategic partnership with the United Nations Millennium Campaign and the *World We Want 2015/MY World* initiatives. *MY World* is a global survey that asks people to share their priorities for a better world as part of the wider consultation process for the post-2015 agenda.

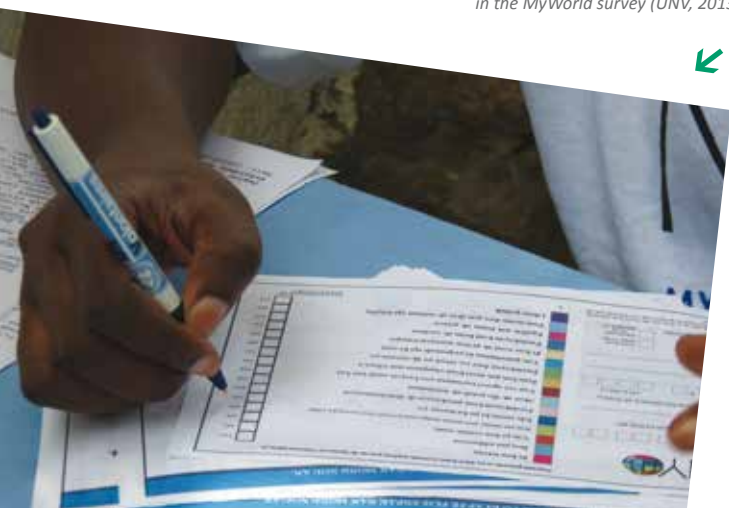
Volunteers, including UN Volunteers in over 30 countries, were instrumental in conducting the survey, ensuring that the voices of disconnected and remote communities, of people with disabilities, and of youth and women were heard. They showed that volunteers can make a powerful contribution to the formulation of development goals and can contribute effectively to addressing them.

In **Kazakhstan**, UN Volunteers, together with volunteer-involving and youth organizations, took the *MY World* initiative further by asking respondents for concrete ideas about how to address the priorities



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In Astana, Kazakhstan, UN Youth Volunteer for Community Development Han Na Kim (left, Republic of Korea) and Aizada Arystanbek (middle), a national student volunteer, support the MY World offline roll-out on International Youth Day by helping members of the public fill in the MY World survey. (Ji Hyun Yang/UNV Kazakhstan, 2013)

In Haiti, youth filling in the MyWorld survey (UNV, 2013)



In Phnom Penh, Cambodia, Morn Moeun (left) is a National Volunteer facilitating a workshop for youth on the post-2015 agenda. (Veronika Jemelikova/UNV, 2013)



and challenges identified. These were consolidated into a Call for Action, which the network of volunteer-involving organizations and national and local authorities are working on together. The *MY World* process also brought together local volunteer groups to advocate for civic involvement and established partnerships at the country level.

“UN Volunteers are key partners of MY World because they have brought to the survey the voices of the poor, the marginalized, women and youth. Both directly and in collaboration with local volunteer organizations, they have engaged tens of thousands of people across the world and directly collected over 40,000 votes; raising awareness about development issues and ensuring that the UN global consultations on the post-2015 agenda are truly inclusive.”

**Corinne Woods, Director
UN Millennium Campaign**

UN Volunteers in **Haiti** mobilized partners in communities and institutions to raise awareness of the *MY World* initiative. They translated the ballot card into Creole and, in cooperation with the United Nations mission in Haiti, motivated people – both literate and illiterate – to take part in the survey in rural areas and Port au Prince, including in camps for internally displaced persons. Through this coordinated effort, volunteers collected 90 per cent of the votes from across the country,

underscoring the ability of volunteers to actively involve people at the community level to address their own development challenges.

In **Côte d’Ivoire**, UN Youth Volunteers coordinated and certified volunteer-involving and youth organizations to roll out *MY World* in the country, enabling them to reach out to people at the grassroots level. This effective partnering resulted in the collection of 83 per cent of the total ballots in the country.

The collaborative rollout of the *MY World* survey also brought together people of different backgrounds and geographical locations through Online Volunteering. In **Bangladesh**, for example, one UN Youth Volunteer coordinated the interaction between UN Online Volunteers and on-site volunteers from numerous local organizations. Over 50 UN Online Volunteers from different countries translated the ballot card and other texts into Bangla, entered the data gathered offline and analysed the results. The online work complemented the actions of community volunteers on the ground, who went door-to-door and school-to-school to talk to people about their development priorities. Thanks to this collaboration, thousands of Bangladeshi people were involved and the priorities of nearly 4,200 *MY World* voters were collected.



George Gachie, UNV Project Officer and Community Organizer, surveys his place of work, Mathare, the oldest slum in Nairobi, Kenya. First settled during WWII by returning soldiers of the King's African Rifles, the population of Mathare today is nearly half a million. George works with local organizations, women's and youth groups on the Participatory Slum Upgrade Programme. (Jennifer Huxta, 2014)

ENGAGING YOUTH THROUGH VOLUNTEERISM

UNV brings the voice of youth into development discourse and helps young people realize their full social, economic and human potential. Through the deployment of UN Volunteers, and the provision of technical and financial assistance, UNV supports the start-up of national and regional volunteer schemes that champion youth volunteerism.

In 2013, UNV assisted national governments to integrate volunteerism concepts into six national youth sector strategies and co-funded with UNDP youth projects in 15 countries: **Bosnia and Herzegovina, Egypt, Jordan, Kenya, Lesotho, Morocco, Nepal, Peru, Rwanda, Tanzania, Tunisia, the Ukraine, Uzbekistan, Yemen and Zambia.**

During the year, UNV launched the UN Youth Volunteer Programme. This new programme builds on the organization's mandate to integrate young people in global peace and sustainable human development efforts through volunteerism.

The UN Youth Volunteer Programme endeavours to increase the recognition of young people's contributions to global peace and development through volunteerism, to foster an enabling environment for this to happen, and make more opportunities available to young people to do this work. In the programme's first year, UN Youth Volunteers served with 26 United Nations partners in the areas of administration, relief, justice and public information, among others.

In **Kenya**, UNV increased youth volunteer participation in the 2013 general elections through the *Get Informed, Get Involved project*. Carried out by the Youth Agenda organization and supported by UNV and the UNDP Democratic Governance Thematic Trust Fund, the project actively involved young people in political

processes and political representation. This was a successor project to a *Neighbourhood Volunteers project* conducted by UNV, UNDP and local partners in 2007-2008 to address post-election violence that was partly attributed to unaddressed youth issues.

"The Get Informed, Get Involved project demonstrated the tremendous and unique contribution of volunteerism to peace and inclusive participation in decision-making processes for peaceful elections. We are really proud of the commitment, courage and dedication of our young UN Volunteers, as well as their excellent initiative to support peaceful elections in Kenya at this critical development juncture in the country's history."

Maria-Threase Keating, UNDP Kenya Country Director



Participants in the Global South-South Development Exhibition in Nairobi, Kenya, visit the UNV stand. (UNV Kenya, 2013)





UNV Youth Volunteer/UNV Human Rights Officer Fanny Declercq (Belgium, right) prepares folders with documentation on The Universal Declaration Of Human Rights, Declaration on the Rights of Indigenous Peoples and ILO Convention No. 169 to share with beneficiaries in Bolivia. Fanny shared information about their rights and the duties of the state and of mining companies. (UNV, 2013)

In the lead up to the 2013 elections, thirty-eight UN Volunteers took part in *Get Informed, Get Involved*. They supported UNDP's efforts to increase female participation in the political process by training 140 nominated and elected female youth representatives on governance and the new constitution. Seven of the volunteers served as Local Community Facilitators, engaging young people in politics in areas where they were underrepresented and identifying youth candidates for all six positions on the ballot.

To ensure that young people continue to be represented and involved in Kenyan politics, UN Youth Volunteers conducted further governance training for young community leaders in Kiambu, Nairobi, Nakuru and Trans Nzoia following the elections. These UN Youth Volunteers successfully raised the profile of the role and constructive influence of youth in governance and politics, through volunteerism.

At the *Global South-South Development Expo* in Nairobi, **Kenya**, the first ever to be held in the South, UNV engaged partners in discussions around volunteerism as a key driver of youth participation. Building on its mandate and convening role, UNV facilitated the Youth Forum at the Expo and advocated

for youth volunteerism to advance South-South cooperation. The Expo was an opportunity to share successful development solutions aimed at achieving the Millennium Development Goals and other development objectives.

UNV and the United Nations Environment Programme deployed a team of five national UN Volunteers who themselves mobilized another 30 volunteers to help with content, logistics and communications for the Expo. UNV also engaged 25 Online Volunteers to support the event.

Since its launch in 2010, UNV has been advising the **African Union Commission** about the processes and systems required for a continent-wide roll out of a youth volunteer corps. This is part of the African Union Commission's long-term strategy to promote youth participation, enhance youth employability and mainstream youth in development planning processes.

In 2013, UNV and the African Union jointly produced and presented a financial proposal to the Japanese Government during the Tokyo International Conference on African Development V. Japan has since pledged support to further strengthen the African Union Youth Volunteer Corps.

VOLUNTEER VOICE:

Promoting human rights among indigenous peoples

After studying human rights law, Fanny Declercq (Belgium) found the perfect opportunity to gain professional experience overseas and improve her Spanish – by becoming a UN Youth Volunteer with the Office of the United Nations High Commission for Human Rights (OHCHR) in **Bolivia**.

Fanny organized events, courses and conferences to raise awareness among indigenous people of their rights and the mechanisms available to address violations. Public servants and civil society stakeholders were involved in her outreach and promotion efforts to ensure relevant stakeholders were included. One of the courses that she organized was for public servants working on hydrocarbon matters in indigenous territories.

In addition to promotion of rights, Fanny monitored human rights violations and offered legal advice to individuals and indigenous organizations during regular missions to two indigenous territories. As well as the rewarding personal experience of meeting so many different people, Fanny reflects, “I understand much more about the impacts of private companies and extractives industries on the environment and human rights in South America, and the negative consequences of the development process”.

Following her experience as a UN Youth Volunteer in Bolivia, Fanny plans to not only continue working on human rights promotion and protection in South America, but also to study for a PhD in indigenous rights.

In Liberia, Kukaye Nmandi, ECOWAS Volunteer and a member of the Health Club visits a family during a door-to-door sensitization exercise in South Beach, Peace Island. (ECOWAS, 2013)



CLOSE-UP: Partnering with the Economic Community of West African States

UNV has been supporting the Economic Community of West African States (ECOWAS) with its volunteer programme ever since the two partners signed a Memorandum of Understanding in 2005. UNV offers technical and financial support and manages the funds for the programme. The programme seeks to increase and diversify opportunities for young people to contribute to peace and development in the region, beginning in three pilot countries: **Guinea, Liberia and Sierra Leone**. In 2013, a total of 97 volunteers served as physicians, nurses, midwives and secondary school teachers in the three countries.

Seth Mensah from Ghana, Stephen Udu Arusi, Dickson Oghale, Kukaye Nnamdi and Augoye Ochuko (all from Nigeria) were assigned to Buutuo Public High School in **Liberia**. Before the five ECOWAS Volunteers arrived at the school, classes beyond the 10th grade were not offered due to a shortage of qualified teachers. During the 2011-2012 school year, there were only two students in the 12th grade. In the 2012-2013 school year, 10 students entered the 12th grade thanks to the ECOWAS Volunteers, who taught subjects for which no local teachers were available.

While working as an ECOWAS Volunteer teaching English at a high school in Liberia, Bukkola Ayanwale (Nigeria) noticed an alarming number of teenage pregnancies in the school. She partnered with Save the Children, and, after conducting an awareness campaign, they initiated and launched a reproductive health club.

“My experience in Liberia, as well as my one-on-one interaction with the students, showed me that there are lots of things Liberian youth need to know more about, especially in terms of health,” Bukkola explains. “I volunteer my time for improved reproductive health information dissemination among adolescents in my community, including on sexually transmitted diseases.”

ARAB YOUTH VOLUNTEERING FOR A BETTER FUTURE

In 2013, following extensive stakeholder engagement and dialogue, UNV launched the Arab Youth Volunteering for a Better Future project in five pilot countries: Egypt, Jordan, Morocco, Tunisia and Yemen. The regional initiative boosts youth empowerment by raising awareness of the role of volunteerism, strengthening institutional frameworks, providing structures for youth inclusion through volunteerism and building the capacity of civil society organizations.

This flagship pilot project strives to bolster the skills and capacities of young people in the region by building on existing traditions of volunteerism, self-help, solidarity and reciprocity. It reflects UNV's growing efforts to support governments to empower youth and involve them in the development of their communities, while enhancing their sense of civic responsibility and advancing their skill sets.

The region is experiencing a significant youth bulge, with 60 per cent of the population under the age of 30. According to the *UNDP Arab Development Challenges Report 2011-2012*, "the region is well equipped with a large and youthful labour force hungry for decent employment." Despite this, "unemployment is particularly high among youth in the Arab region (15-24 age group) where youth unemployment, based on estimates derived from the International Labour Organization and United Nations data, reached 24 per cent in 2005-2011 (more than double the world average of 11.9 per cent), accounting for more than 50 per cent of the total Arab unemployed."

The report also highlights the gender challenge faced in the Arab region with regard to the labour market. The average unemployment rate for young Arab women is estimated at 35 per cent according to the most recent surveys (2004-2011), compared to 20 per cent for young men."

A lack of sufficient opportunities and access to education, the job market and political participation create challenges for youth. Volunteering provides a viable and sustainable mechanism for channelling their untapped energy into positive social change and economic growth.

A team of international and national UN Volunteers creates links with networks of youth, local government and civil society organizations, especially volunteer-involving organizations, to ensure that project activities are carried out. Thousands more volunteers are helping with logistical support, social media coverage and awareness-raising campaigns.



In August 2013, Arab Youth Volunteering for a Better Future regional project organized a Youth Volunteer Summer Camp in Jordan, in order to strengthen youth volunteering capacities, and provide an opportunity for 30 young Jordanian volunteers to exchange experiences. (WupY-PS, 2013)



Young volunteers participated in clean-up activities during a two-week caravan across Tunisia in October and November 2013. This 'volunteering caravan' was organized as part of the Arab Youth Volunteering for a Better Future regional project. (Lotfi Ghariani, 2013)

In Tunis, two young boys look at the journey the Caravan of Volunteerism is about to take. The Caravan travelled across eight governorates of Tunisia. At each stop, local youth organized a one-day volunteer activity. Over 3,000 young people were mobilized across the country, increasing the awareness of the role youth volunteers can play in their community. (Lotfi Ghariani, 2013)

As part of the project's effort to reinforce the capacities of youth and civil society organizations throughout the region, a **Training of Trainers Programme in Volunteer Management** was held in Rabat, **Morocco**, in 2013. A volunteer management manual was developed in Arabic for this workshop, which has since been used in the other pilot countries.

Thirty representatives from 15 organizations from the five target countries participated in the five-day training. The participants were diverse – male and female, a variety of nationalities and from various professional backgrounds – forming a vibrant environment. The young participants expanded their skills in communication, debating, situation management and problem solving.

Each participating civil society organization committed to reproducing the training for another three organizations, with the aim of reaching a total of 45 local organizations in the five countries. This will guarantee that the volunteer management skills acquired will be shared with a greater number of beneficiaries.

In **Egypt**, UNV is working closely with the Ministry of State for Youth to strengthen the capacity of its Volunteerism Unit and the country's youth centres. As part of this partnership, UNV supported the Volunteerism Unit in conducting a capacity needs assessment. One of the priorities that emerged was the need for enhanced volunteer management skills.

In 2013, two young people trained in the Training of Trainers Programme in Morocco put their new skills into practice and delivered volunteer management training to thirty participants from youth centres representing 17 governorates of Egypt. As part of the training, the youth centre representatives planned initiatives based on their local priorities, and related to youth volunteer mobilization

“I’m pleased to see this pilot project taking shape. Volunteers have proven to be more prepared and engaged in the development of their communities, and working with youth through volunteerism is the key to ensuring a better future, with equal opportunities. Initiatives like these are what young people are expecting from us: concise, tangible and high-impact.”

Ahmad Alhendawi, United Nations Secretary-General's Envoy on Youth

activities. For example, one of the centres planned a campaign to improve education in the governorate through volunteer teachers; another designed a campaign to counter brain drain by reaching out to young graduates and engaging them in their communities as volunteers.

UNV organized a **Youth Volunteer Camp** in cooperation with the Higher Council on Youth of **Jordan**. Individuals from a wide range of backgrounds were

selected to join the camp, bringing with them varying levels of voluntary experience from different regions of the country. During the camp, 14 men and 13 women learned about opportunities available to youth as volunteers, how to build networks and how to coordinate volunteer activities. UNV is planning additional training in partnership with the British Council to support implementation of the proposed volunteer initiatives and networks resulting from the camp. Partners from other countries in the region have expressed their interest in replicating the camp in 2014.

In **Tunisia**, a large-scale awareness-raising venture called the **Caravan of Volunteerism** was organized with the participation of 200 civil society organizations and 30 youth centres. UNV collaborated closely with the Ministry of Youth and 15 youth centres to convene a training workshop and planning session in Tunis. The Caravan then travelled across eight governorates of Tunisia, reaching out to youth centres, universities, schools and municipalities. At each stop, local youth organized a one-day volunteer activity, such as cleaning green areas or rehabilitating public spaces, for example painting buildings or beautifying with graffiti. This direct interaction with local communities resulted in the mobilization of over 3,000 young people across the country, significantly increasing the awareness of the role youth volunteers can play in the betterment of their community.





‘The World is Ours’ is the message young volunteers in Tunisia want to convey. This mural painting was one of the activities organized during a two-week volunteering caravan across Tunisia in October and November 2013. (Lofti Ghariani, 2013)



UNV Ecuador coordinated a UNDP corporate volunteering activity in collaboration with the non-governmental organization TECHO Ecuador. Here, UNV Programme Assistant Akiko Nojiri (Japan, centre), is taking part in the construction of emergency housing in a community in Cutuglagua, Pichincha Province, Ecuador. (Pablo Galarza/UNDP Ecuador, 2013)

PARTNERING WITH UNV

↗ UNITED NATIONS DEPARTMENT OF PEACEKEEPING
OPERATIONS ↗ OFFICE OF THE UNITED NATIONS HIGH COMMISSIONER
FOR HUMAN RIGHTS ↗ OFFICE FOR THE COORDINATION OF HUMANITARIAN
AFFAIRS ↗ UNITED NATIONS DEPARTMENT OF SAFETY AND SECURITY ↗
INTERNATIONAL ORGANIZATION FOR MIGRATION ↗ JOINT UNITED NATIONS
PROGRAMME ON HIV/AIDS ↗ UNITED NATIONS OFFICE FOR PROJECT
SERVICES ↗ WORLD FOOD PROGRAMME ↗ UNITED NATIONS
CENTRE FOR REGIONAL DEVELOPMENT ↗ UNITED NATIONS DISPENSARY
↗ UNITED NATIONS INTERNATIONAL STRATEGY FOR DISASTER REDUCTION
↗ UNITED NATIONS MINE ACTION COORDINATION CENTRE ↗ UNITED
NATIONS ASSISTANCE TO THE KHMER ROUGE TRIALS ↗ UNITED NATIONS
POLITICAL OFFICE FOR SOMALIA ↗ UN JOINT OFFICE OF FUNDS
AND PROGRAMMES ↗ INTERNATIONAL FUND FOR AGRICULTURAL
DEVELOPMENT ↗ UNITED NATIONS HIGH COMMISSIONER
FOR REFUGEES ↗ INTERNATIONAL TRADE CENTRE ↗ UNITED
NATIONS CAPITAL DEVELOPMENT FUND ↗ UNITED NATIONS HUMAN
SETTLEMENTS PROGRAMME ↗ UNITED NATIONS ENTITY FOR GENDER
EQUALITY AND THE EMPOWERMENT OF WOMEN ↗ UNITED NATIONS
ENVIRONMENT PROGRAMME ↗ UNITED NATIONS OFFICE ON DRUGS
AND CRIME ↗ UNITED NATIONS POPULATION FUND ↗
UNITED NATIONS RELIEF AND WORKS AGENCY FOR PALESTINE
REFUGEES IN THE NEAR EAST ↗ UNITED NATIONS ECONOMIC
COMMISSION FOR AFRICA ↗ UNITED NATIONS CHILDREN'S
FUND ↗ FOOD AND AGRICULTURE ORGANIZATION OF THE UNITED
NATIONS ↗ WORLD HEALTH ORGANIZATION ↗ UNITED NATIONS
EDUCATIONAL, SCIENTIFIC AND CULTURAL ORGANIZATION
↗ INTERNATIONAL LABOUR ORGANIZATION
↗ UNITED NATIONS INDUSTRIAL DEVELOPMENT ORGANIZATION
↗ UNITED NATIONS DEVELOPMENT PROGRAMME
↗ WORLD BANK

UNV GLOBAL TALENT POOL

UNV identifies the vast majority of candidates for international UNV assignment from its global talent pool. Various targeted outreach activities result in an average of 140 registrations per day. Those candidates whose profiles are in line with the frequent demand of UNV's host agency partners are assessed for easy identification (pre-assessed profiles). In addition, UNV maintains the profiles of other registered candidates to enable UNV to respond to agency needs that fall out of their regular demand (registered-only profiles). Last but not least, the pool also contains all serving and former volunteers, as well as those who are not actively involved with UNV anymore – a pool of potential volunteers that can be tapped into as needed (pool of reserve profiles).

<p>↓</p> <p>18,300 pre-assessed profiles</p> <p>readily available candidates</p> <p>with at least two years of relevant professional experience and language skills</p> <p>...all in line with current or emerging demands of UNV's host agency partners</p>	<p>↓</p> <p>55,000 registered-only profiles</p> <p>interested candidates with diverse expertise</p> <p>...including those whose skill sets fall outside the current demand of UNV's host agency partners</p>	<p>↓</p> <p>190,000 reserve profiles</p> <p>current and former UN Volunteers and inactive candidates</p> <p>...that could be tapped into</p>
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↘ The UNV advantage

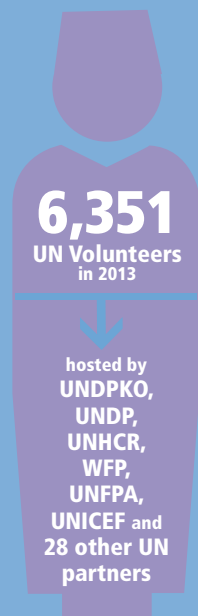
A dynamic pool of talent fed by over 50,000 registrations annually
Specialized, support and technical skills sets in 20 major professional groups
Diverse nationalities and languages
Four out of ten pre-assessed candidates are women
80% of UN Volunteer assignments filled from the global talent pool
Responsive to partners' needs for high quality volunteers, to complement core personnel
Dedicated outreach to meet partner demand and UNV's evolving corporate priorities

20 PROFESSIONAL TITLES FREQUENTLY REQUESTED BY KEY PARTNERS IN 2013

- ↗ HUMAN RIGHTS OFFICER ↗ PUBLIC HEALTH OFFICER
- ↗ PROGRAMME OFFICER ↗ MONITORING AND EVALUATION OFFICER
- ↗ ELECTORAL ADVISOR ↗ ELIGIBILITY OFFICER
- ↗ PROTECTION OFFICER ↗ HUMANITARIAN AFFAIRS OFFICER
- ↗ CIVIL AFFAIRS OFFICER ↗ MEDICAL DOCTOR
- ↗ COMMUNICATIONS/PUBLIC INFORMATION OFFICER
- ↗ CIVIL ENGINEER ↗ WATER AND SANITATION SPECIALIST
- ↗ AIR AND ROAD TRANSPORT OFFICER
- ↗ ICT OFFICER/GIS OFFICER ↗ NURSE ↗ LOGISTICS OFFICER
- ↗ LEGAL ADVISOR ↗ GENERATOR MECHANIC ↗ DEMOBILIZATION, DISARMAMENT AND REINTEGRATION OFFICER

UN VOLUNTEERS AT A GLANCE

- average age is 38 years old
- 75% of serving UN Volunteers have 5+ years of professional experience
- over 150 nationalities
- more than 100 professional profiles
- 60% male, 40% female
- 16% between the ages of 18-29



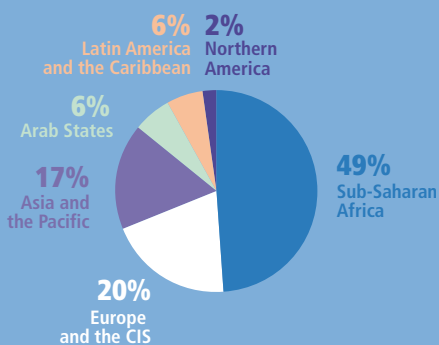
Countries providing the largest numbers of UN Volunteers

Kenya	372
Uganda	228
Democratic Republic of the Congo	199
Ethiopia	175
India	170
Liberia	168
Philippines	165
Sierra Leone	153
Niger	150
France	149
Cameroon	149
Spain	127
Benin	125
Italy	125
Nepal	121
Sudan	113
Tanzania, United Republic of	112
Ghana	107
Japan	102

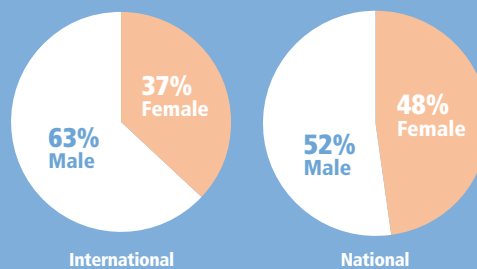
Countries with the largest contingents of UN Volunteers

Democratic Republic of the Congo	856
South Sudan	752
Sudan	599
Liberia	312
Haiti	265
Côte d'Ivoire	231
Kenya	207
Niger	145
Afghanistan	116
Ethiopia	105

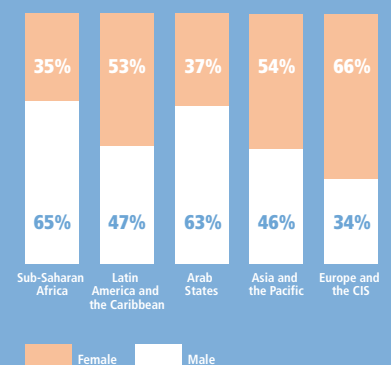
Origin of UN Volunteers



Gender ratio of UN Volunteers



Gender ratio by region of assignment



UNV MODALITIES

International UN Volunteers



recruited globally for their technical and professional expertise

make a specialized contribution to peace and development programmes

have requisite academic and technical qualifications

bring a minimum of two years of relevant professional experience

average age 39 years old

assignments range from 3 to 24 months

UNV has three UN Volunteer modalities: UN Volunteers, UN Youth Volunteers and UN Online Volunteers. Under each modality there are different initiatives. The different initiatives enable UNV's partners to select the most suitable UN Volunteers based on the knowledge, skills, experience and length of assignment that is required to meet substantive and technical needs.

There are international and national volunteers across all modalities, however for statistical purposes, UN Online Volunteers are not counted as national or international. Instead, numbers are disaggregated by country of origin.

National UN Volunteers



recruited at country level

serve in their own communities

support national capacity building initiatives

assignments range from 3 to 24 months

average age 34 years old

have requisite academic and technical qualifications

bring a minimum of two years of relevant professional experience

UN Online Volunteers in 2013



367,840 registered users from 197 countries

17,370 online volunteering assignments



11,328 online volunteers mobilized from 172 countries

60% online volunteers from countries of the South

58% women

60% youth

2% people with disabilities



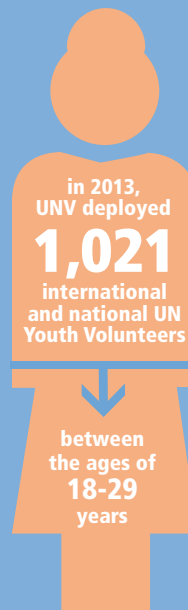
94% satisfaction with online collaboration among volunteers and organizations



75% of online volunteers enabled wider access to services for disadvantaged groups and communities

UN Youth Volunteers

In response to the Secretary-General's Action Agenda on Youth, UNV developed the United Nations Youth Volunteer modality and the UNV Youth Volunteering Strategy in 2013. As part of the modality, UNV has already mobilized more than 1,000 international and national UN Volunteers under the age of 29.



- 70% from countries of the South
- 60% were national volunteers
- 60% were women
- hosted by UNDP, UNHCR, UNDPKO, UN-Habitat, WFP, UNFPA, OHCHR and 19 other UN partners
- worked in administration, relief, justice and public information
- include 181 fully funded UN Youth Volunteers and 40 UN University Volunteers

UN Volunteer Interns



from Belgium, Czech Republic, France, Germany, Ireland, Italy, Korea and Switzerland

served through UNV with UNDP, IOM, UN Women, UNICEF, UNRCPD, UNIP, OHCHR, UNFPA, UNAIDS, UNIDO, UN-Habitat, UNODC, IFAD and UNEP.

supporting fifteen United Nations Resident Coordinator's Offices to ensure the inclusion of youth voices in post-2015 debates and consultations

or were deployed to UNDP country offices, also advocating in potential pilot countries for the youth programme

or were fielded with UN partners to support the implementation of their programmes and projects

UN University Volunteers



fully-funded volunteers

from partner universities

recent graduates or undergraduates

20 to 25 years old

serve for six months in developing countries

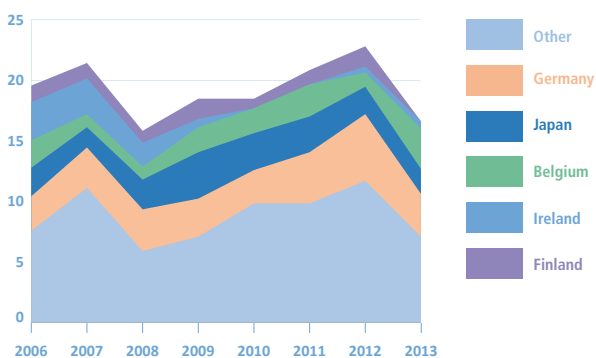
from Universidad Autónoma de Madrid, Spain, a consortium representing 26 universities

and from Kwansei Gakuin University, Japan, a consortium representing 6 universities

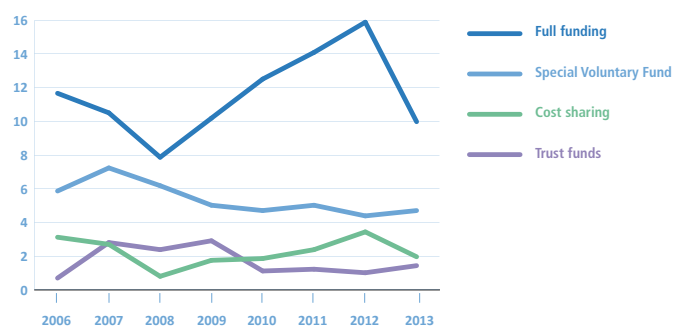
➤ TRENDS IN DONOR CONTRIBUTIONS

Donors provide general or specific-purpose contributions to UNV. Contributions to regular resources are channelled through the Special Voluntary Fund. This fund enables UNV to initiate creative pilot projects that demonstrate the impact of volunteerism and volunteers.

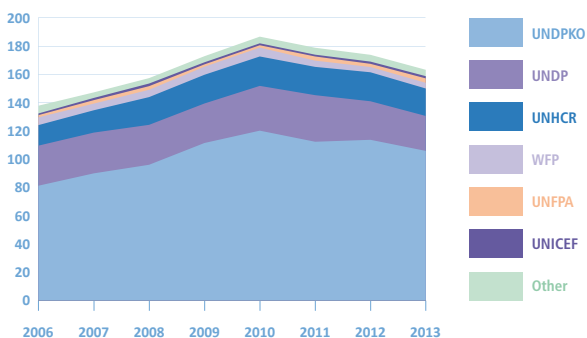
➤ **Top five donor countries 2006-2013**
(Millions of US\$)



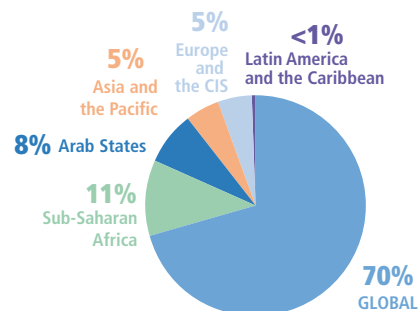
➤ **Programme resources received from donor countries 2006-2013** (Millions of US\$)



➤ **Programme expenditure on UN Volunteers by UN entities 2006-2013** (Millions of US\$)

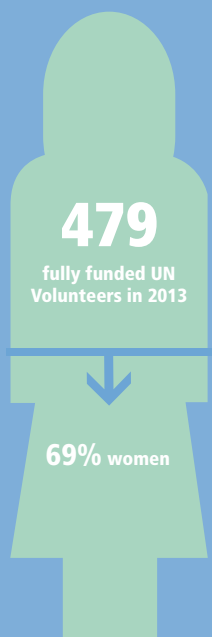


➤ **Special Voluntary Fund expenditure by region US \$4.0 million in 2013**

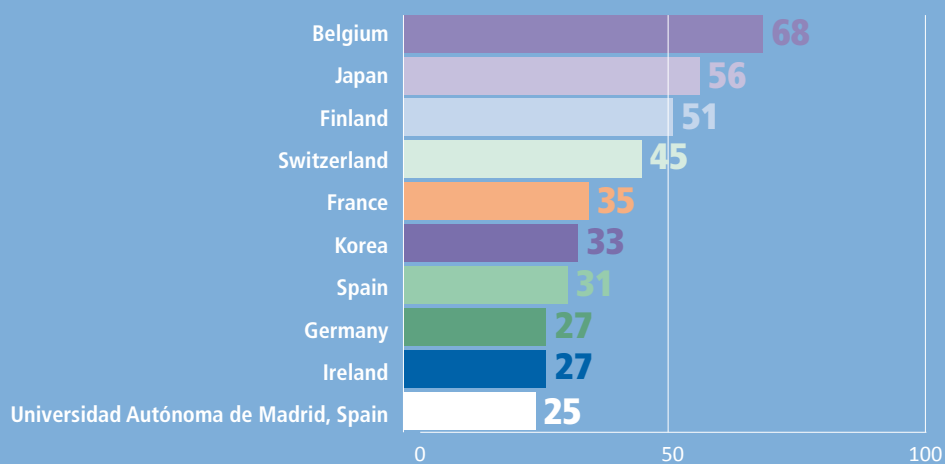


➤ FULL FUNDING

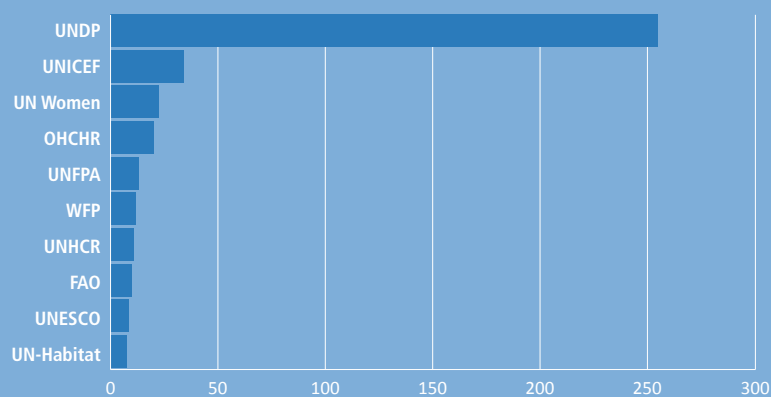
Donors make specific contributions by fully funding UN Volunteers or co-financing UNV projects. They also contribute to trust funds, like the UNDP/UNV Youth Volunteer Trust Fund established in 2012 to support the UN Youth Volunteer Programme.



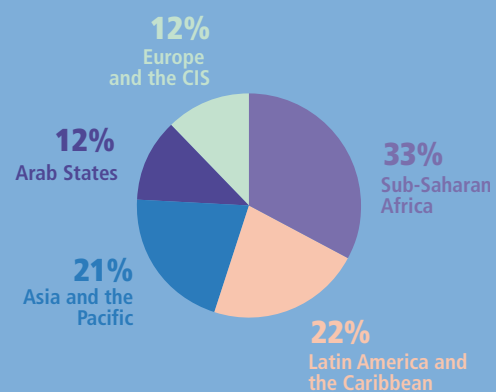
➤ Top ten donors (number of volunteers) in 2013

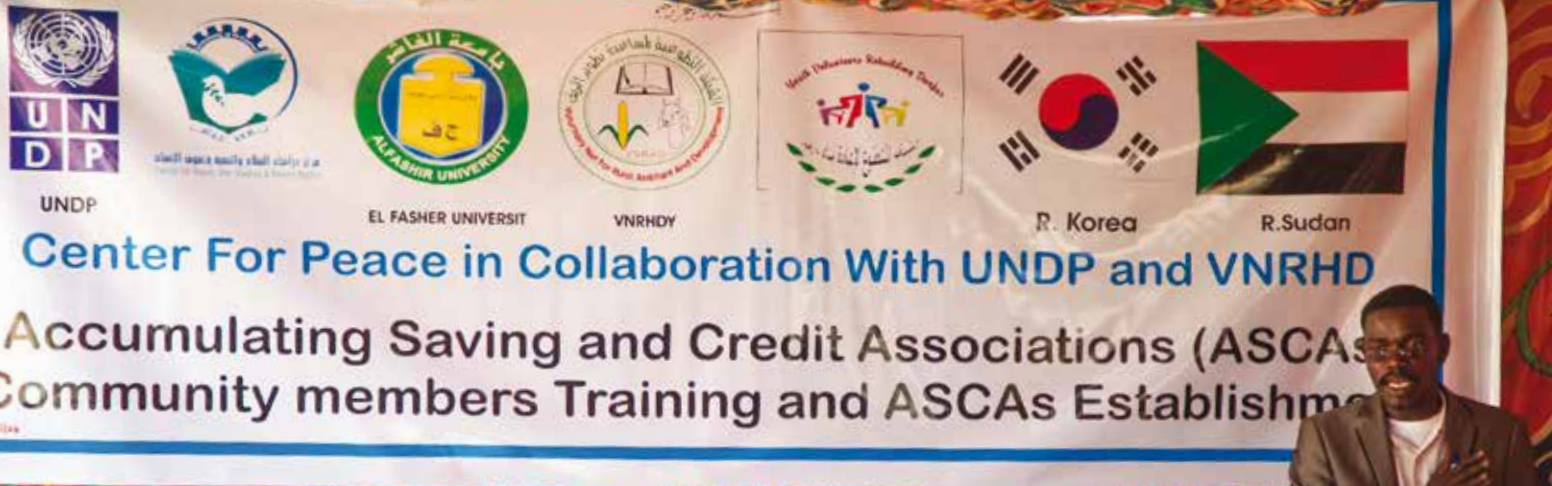


➤ Main host UN partners 2013



➤ Region of assignment 2013





The Youth Volunteers Rebuilding Darfur programme, a joint UNDP-UNV initiative, addresses the need for business and financial skills among youth and rural communities in Darfur, Sudan. Here, young volunteers conduct a workshop on savings and financial credits for the Dar Al Salam community in North Darfur. (Albert González Farran/UNAMID, 2014)



Yanira Santana (Spain), a UNV Monitoring and Evaluation Officer, leads a participative evaluation with the users of the Hadduna Cyber Café, a pilot project in the Bafatá region of Guinea-Bissau. The project is carried out by the Association of Volunteers of the Community of Portuguese Language Countries. (UNV, 2013)

BUILDING CAPACITY FOR DELIVERY OF BASIC SERVICES

Through volunteerism, individuals and communities are empowered to become agents of their own change. By participating in initiatives that create resilience and resourcefulness, communities move away from dependency relationships. This is where true transformation lies. Through the deployment of volunteers, UNV strengthens institutions to help overcome the many barriers that stand in the way of progress. Creating opportunities for wider participation in development processes, including for those who may be marginalized and excluded, positively influences the outcomes of service delivery.

UNV helps build the capacity of government institutions and local counterparts to deliver essential services. UNV work in the health sector in parts of Africa where critical gaps remain in health service delivery is but one example. In collaboration with UNDP and national governments, UNV has been strengthening health care services and building national capacity by deploying UN Volunteer medical doctors in **Lesotho** and **Malawi**. In **South Sudan** and **Sudan**, UNV partners with UNFPA to deploy UNV midwives and midwife trainers to enhance the skills of fellow health care workers.

In **Sudan**, almost 400 UN Volunteers are on the ground reinforcing the African Union/United Nations Hybrid Operation in Darfur (UNAMID). Volunteers support the mission in a wide variety of areas, including protection of civilians, with a focus on children, human rights and civil affairs. In addition to monitoring and reporting human rights abuses, the UN Volunteers, in partnership with a range of stakeholders, including government institutions and other United Nations entities, are devising an early warning and rapid response system to prevent human rights violations.

Since the civil war broke out in Darfur in 2003, education and employment opportunities have been severely limited, presenting a destabilizing risk to peacebuilding efforts. Around 20 per cent of Sudanese nationals in Darfur are between the ages of 15 and 24. UNDP's Youth Volunteers Rebuilding Darfur programme, in partnership with UNV, addresses the enormous dearth of business and financial skills among women and youth in Darfur.

The initiative promotes entrepreneurship and market participation for women and youth, while training new university graduates to work as trainers and business brokers in rural communities.

In cooperation with the Federal Ministry of Finance and Sudanese universities, 205 young volunteers from Darfur, of whom 91 are women, were trained in El Fasher, El Geneina and Nyala. The three-week course covered business and environmental modules, as well as general subjects, such as volunteerism, human rights, conflict resolution and gender studies. A post-training survey found that more than 80 per cent of the volunteers felt confident about sharing their new knowledge and providing similar training in their communities. In a domino effect, the volunteers went on to train a further 3,577 community members, more than half of whom were female, across five states of Darfur.

In addition, more than 120 UN Volunteers are working with other United Nations entities in Sudan, such as International Organization for Migration (IOM), Office for the Coordination of Humanitarian Affairs (OCHA), UNFPA, UNHCR, UNICEF, United Nations Interim Security Force for Abyei (UNISFA), United Nations Entity for Gender Equality and the Empowerment of Women (UN Women) and WFP. The bulk of these latter volunteers are bolstering UNHCR's work with internally displaced persons in Darfur.

A team of 63 international UN Volunteers were deployed in 2013 under the [*Rapid Capacity Placement*](#)

Initiative in **South Sudan**, a component of UNDP's capacity development approach in that country. UN Volunteers are a mechanism to enhance capacity at the state level. UN Volunteers, primarily from countries of the South, were rapidly identified and mobilized, to contribute urgently-needed technical advice to officials of ministries and government agencies. UN Volunteers continue to provide long-term mentoring and coaching in public administration, revenue-generation, state-level planning and financial management. This initiative enhances the accountability and inclusiveness of government institutions and processes and the efficiency of public service delivery in South Sudan.

Nicholas Jonga (Zimbabwe), a UN Volunteer Statistician, is helping government officials improve their evidence-based planning and monitoring of the effectiveness of socio-economic interventions. Nicholas and his team worked on the development of three-year strategic plans for Jonglei State and Unity State, and helped with annual planning processes and the establishment of a State Information Management Working group.

Based on the successful implementation of this initiative in South Sudan, the model has been recognized as a

'good practice' for UNDP's upcoming Guidelines on Local Governance and Local Development.

A joint UNV-UNDP project in **Guinea-Bissau** strives to improve the legal framework of civil society organizations and to strengthen partnerships between the government and these organizations in order to increase cooperation, participation and impact. More than 100 representatives from national civil society organizations and the government contributed to an improved legal framework, to be presented to the National Parliament in 2014.

The project is fostering the capacities of government institutions, national civil society organizations, three youth networks and the National Volunteering Committee. Through the project, 15 participating civil society organizations, the National Youth Institute and the National Volunteering Committee improved their skills in results-based management, intra-organizational coordination, project management and volunteer management. Networking and a number of advocacy events resulted in a new partnership between civil society organizations and the government.



← FORMER VOLUNTEER VOICE

Sharing midwifery skills in South Sudan

Leah Amadi (Kenya) worked as a UN Volunteer Midwife with UNFPA in **South Sudan** in 2011. When she first started her job at a hospital she found the other midwives were sceptical of her experience. Over time, her colleagues realized that Leah brought along new skills to share – including how to use pantographs to monitor labour, how to correctly sterilize equipment and how to resuscitate a new born baby.

After working in the Wau regional hospital for one year, UNFPA assigned Leah to the Ministry of Health. She worked with the Reproductive Health Coordinator to introduce around-the-clock delivery services in seven primary health care facilities in Wau County. This made it significantly easier for mothers to receive pre- and post-natal assistance when needed in the seven primary health care facilities.

During her time as a UN Volunteer, Leah learned to act as a bridge between local communities and the state. She now holds the role of a volunteer in the highest regard, maintaining that one volunteer can “build or break an organization.” Leah believes that volunteerism – through the acceptance and respect she earned working in the communities – gave her the courage and confidence to be herself, and she plans to volunteer again in the future.

As South Sudan works to overcome the impact of decades of conflict, UN Volunteers such as UNV Midwife Leah Amadi (Kenya), pictured here, have provided training and care in obstetric emergency cases in Wau teaching hospital in Western Bahr El Ghazal State. (UNV South Sudan, 2011)

The initiative is also supporting four pilot projects in communities. These pilots are improving the visibility, mobilization and organizational management of national volunteers and communities in their efforts to attain the MDGs. In each of the pilot projects, local government and civil society organizations share implementation decisions through a steering committee that tackles how to attain MDGs 1, 2, and 3, namely eradicating extreme poverty and hunger, achieving universal primary education and promoting gender equality and the empowerment of women.

The close monitoring and evaluation of the pilot projects has resulted in UN Volunteers identifying volunteer initiatives to promote local development. One such initiative focused on improving the living conditions of the regional prison in Bafatá. UNV is also working closely with the Guinea-Bissau government, UNDP, the Youth Institute and UNFPA to elaborate a national youth policy.

Maki Komura (Japan, right), a UNV Project Officer with UNICEF, with peer educators on HIV/AIDS at a gathering of people living with HIV/AIDS in Danané, in the Montagnes Region of Côte d'Ivoire. (Koné Kiwabien, UNICEF, 2013)



CLOSE-UP: Human Resource Development in Asia for Peacebuilding

The *Human Resource Development in Asia for Peacebuilding* programme demonstrates the powerful role of volunteerism by fielding skilled professionals from Japan and other Asian countries to advance peace and empower women, youth and marginalized groups in other parts of the world. During 2013, 16 UN Volunteers served under this programme.

One of these volunteers, Maki Komura (Japan), serves as a project officer in the HIV/AIDS and Adolescents section of the Ministry of Health and the Fight Against AIDS in **Côte d'Ivoire**. She has been involved in the project *Strengthening National HIV/AIDS Response through Community-based Interventions*, contributing to quality assurance of project implementation. Maki makes sure that gender issues are considered during project design, planning and implementation phases. She also coordinates the project with national partners, including the country's branch of the International HIV/AIDS Alliance and local non-governmental organizations working with UNICEF and the Ministry of Health and the Fight Against AIDS.

The community-based interventions are implemented by working closely with local governments, civil society organizations, community leaders and community volunteers. "We understand that the key element to maintain programme results is the involvement and ownership of the community and commitment of community volunteers," Maki says. Awareness-raising activities under this project have reached 22,000 women and 28,000 men.

STILL VOLUNTEERING AFTER ALL THESE YEARS...

UNV recognizes volunteerism in its diversity as well as the values that sustain it: free will, commitment, engagement and solidarity. The organization embraces volunteerism as universal and inclusive, and mobilizes an increasing number and diversity of volunteers throughout the world. Skilled UN Volunteers are placed to build capacity, transfer best practices and lessons learned from their experiences and mentor younger UN Volunteers and colleagues.


A case in point is UN Volunteer Agriculture Development Specialist, Primitivo “Tom” Tengco, 62, who worked for 35 years in the Philippines building sustainable farm systems to upgrade agricultural output. He spent eight years as a UN Volunteer sharing his knowledge in Botswana, Malawi and Zambia. “I took every opportunity to share proven techniques we use in my homeland that could improve farm efficiency and increase food production,” says Tom.

Although UNV has a burgeoning new youth volunteer component, the mainstay of its personnel is international and national UN Volunteers who bring an average of five to ten years of working experience to their assignments. In 2013, over 800 of the almost 6,500 UN Volunteers on duty were 50 years old and above, representing 12 per cent of the total number of UN Volunteers. They came from 117 nations around the world and were deployed to 82 countries.

Lauri Hukkanen, 70, is a UN Volunteer Air Operations Assistant supporting the United Nations Organization Stabilization Mission in the **Democratic Republic of Congo** (MONUSCO). Originally from **Finland**, Lauri, is the oldest UN Volunteer serving with this mission and does not take it for granted. “Thank goodness in the UNV system there is no age limit,” says Lauri. “Even at my age, I am able to continue to offer my contribution to the common good.”

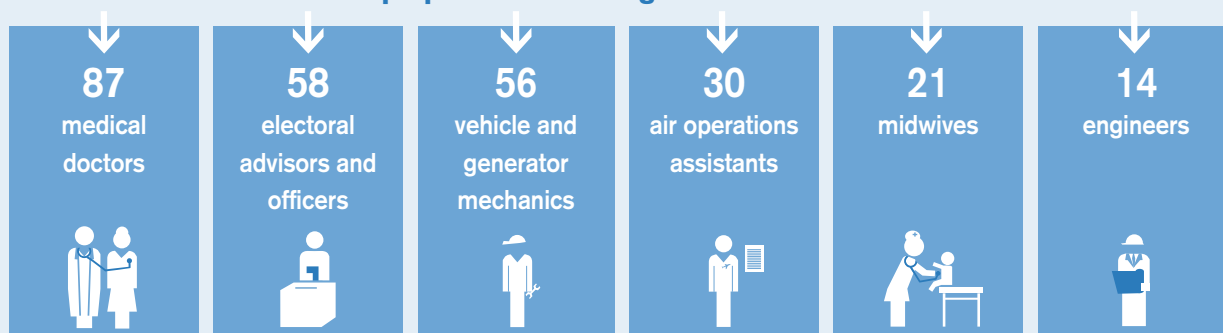
By the time he retired from the joint African Union and United Nations peacekeeping mission (UNAMID) in Darfur, **Sudan**, Lauri had worked in 12 United Nations peacekeeping missions in Africa and the Middle



 UN Volunteer Primitivo «Tom» Tengco (left), from the Philippines, discusses the new onion crop with one of the young farmers taking part in a project on environmentally sustainable farming practices in the Choma District of Zambia. (UNV, 2011)

In 2013, more than **800** UN Volunteers were over the age of **50**

Top specialized assignments included



Over 70 per cent of the UN Volunteers were assigned to United Nations peacekeeping and peacebuilding missions, where they work alongside civilian staff members to restore basic utilities and community services in the immediate aftermath of conflict.

East. He vowed to return as a UN Volunteer and did so with the United Nations peacekeeping mission in **Chad** (MINURCAT) before taking up his UNV assignment with MONUSCO. “Over the years, volunteering with the United Nations has been the best thing for my mental and physical well-being,” Lauri notes.

One of the few female UN Volunteers over 50, Aissata Maiga from **Mali**, 65, is assigned to the Electoral Unit of MONUSCO. As a Provincial Electoral Assistance Officer, Aissata encourages participation in elections, particularly among women. “I have written several training modules to help Congolese women in their political life,” Aissata says. “Among them are *Women and Elections* and *Information and Practical Advice* for women candidates, women politicians and women in general.”

“I always feel that learning and sharing never stops and the elder population should be given an opportunity to contribute to the community where their expertise is required,” says repeat UN Volunteer Rufina Rana, 62, from **Nepal**. Rufina served 21 years with the United Nations in Nepal, two years as a UNV with the United Nations mission in **Sudan** (UNMIS), and recently as a UN Volunteer in **Lao People’s Democratic Republic**.

“I was the first UNV nurse to arrive in the mission and deployed to a very remote duty station,” Rufina recalls of her assignment in **Sudan**. “It was very difficult and challenging but after having realized the importance of service and the dedication of UN Volunteers on the ground, I felt honoured and proud to be a UN Volunteer.”

When Miguel-Ángel Marín, 75, retired from the Canadian university where he taught computer engineering for almost 40 years he faced a challenge shared by many

retirees: how to find new meaningful activities to replace paid work. Today, as well as being an active volunteer in his neighbourhood, Miguel-Ángel uses his knowledge to help the global community as a UN Online Volunteer by translating documents into Spanish for organizations around the world. Sometimes he also applies his engineering expertise when he is called upon to translate courses in electrical engineering.

UN Volunteer Rufina Rana (Nepal), a UN Dispensary Nurse in Lao People’s Democratic Republic, takes part in a blood donation campaign. (Eeva Nyyssonen/UNV, 2013)





Tomás Pardo (Spain), a UNV Economic Security Specialist with UNFPA, is seen speaking to people in Jinotega, Nicaragua, about how they can reduce human insecurity. His visit to this community in Alto Wangki Bocay, one of the country's most isolated regions, was part of his work in the framework of the Joint Programme on Human Security. (UNV Nicaragua, 2013)



In Nepal, Geetika Lama, a national UN Volunteer, held an art competition for youth on UN Day in October which provided an occasion to raise awareness about volunteerism. (UNV Nepal, 2013)

PROMOTING SOCIAL COHESION AND RESILIENCE

Insecurity – whether physical, economic or environmental in nature – has a severe impact on individuals and society. Drivers of insecurity include corruption, a lack of rule of law, breakdown of governance, organized crime, conflict, population movement, socio-economic inequalities and cultural issues. Even periods of growth can bring new challenges for governments and communities, including widening income inequalities and citizens' rising expectations of better standards of living and access to opportunity.

UNV works with civil society, state actors and other United Nations entities to identify causes of insecurity and to devise responses at the community level and an enabling environment at the national level. This involves bolstering planning and service delivery, encouraging greater accountability, strengthening governance and enhancing relations between social groups. The interventions also seek to build resilience to economic and environmental concerns that can influence wider stability and security.

In **Nicaragua**, UN Volunteers are serving with the **Joint Programme on Human Security in Alto Wangki Bocay**. Located in the Bosawas Biosphere Reserve, Alto Wangki Bocay is one of the most isolated regions of the country. Here, disputes over environmental protection and land rights are a significant challenge, as are extremely high levels of child malnutrition, maternal mortality, gender-based violence and teen pregnancy.

A UNFPA-led collaboration with the Food and Agriculture Organization of the United Nations (FAO), IOM, UNDP, UNICEF and UNV focuses on reducing human insecurity in indigenous territories and rural communities through a multi-sector, intercultural intervention together with the Indigenous Territorial Governments and national government bodies. Environmental protection, multiculturalism, gender and human rights are mainstreamed throughout the programme, as is a focus on community volunteering.

Other aspects include bettering the harmonization between national and customary justice, channelling greater attention to victims of violence, especially victims of sexual and domestic violence, and increasing access to primary health care and education.

These activities are strengthened by voluntary work conducted by a community youth network, women's groups, indigenous judges, forest rangers, agricultural promoters, teachers, health leaders and midwives, as well as territorial and community leaders. Four UN Volunteers support indigenous and local communities in developing and implementing capacity building strategies for financial training, business plans and entrepreneurship, with a specific focus on ensuring the participation of women. Additionally, UN Volunteers have assisted youth and women's groups in planning sustainable interventions and linked the groups with potential partners working on similar issues to enhance the sharing of experiences.

Some 11,000 indigenous people are directly benefiting from the project, 60 per cent of whom are women. An estimated 25,000 additional people have also benefitted from the community workers' services and the construction of infrastructure.

A **Local Governance and Community Development Programme** in **Nepal** addresses issues of inequality and social exclusion. Conducted jointly with the government and six United Nations entities (United Nations Capital Development Fund, UNDP, UNFPA, UNICEF, UNV and UN Women), the programme strengthens the capacity of communities to participate actively in local governance processes.

UNV has also been working with the Government of Nepal to promote volunteerism for development through the practical work of the **National Development Volunteer Service**. In 2013, a national UN Volunteer Coordinator assisted with the recruitment of almost 600 new volunteers for this service. Another

national UN Volunteer contributed to the development of a national volunteerism policy for Nepal. UNV was instrumental in establishing a task force to facilitate the policy formulation process.

As a result, a volunteerism policy proposal has been drafted by the National Planning Commission and is pending endorsement by the government. Another outcome of the partnership is that the Government of Nepal plans to integrate a youth volunteer component into the next phase of the Local Governance and Community Development Programme.

In **Swaziland**, UN Volunteers and community volunteers are taking action to reduce HIV/AIDS prevalence and improve the quality of life for people living with HIV/AIDS and their families.

Civil society organizations that support people living with HIV/AIDS face a myriad of challenges in the country. Among the shortfalls are inadequate systems for monitoring and evaluating the effectiveness of their programmes, weak financial management systems and limited resource mobilization. There is also a need for better planning and management of the national response.

In partnership with the National Emergency Response Council on HIV/AIDS, Joint United Nations Programme on HIV/AIDS (UNAIDS) and UNDP, UN

Volunteers conducted awareness-raising activities and facilitated capacity building initiatives for civil society organizations. One UN Volunteer did an organizational assessment, then implemented the resulting recommendations, which included facilitating the development of strategic plans. Additionally, she coordinated training sessions and supported the management of national volunteers.

As part of the government strategy to mainstream gender into programming in order to achieve equal access to HIV/AIDS services, 84 women and 28 men from the public and private sectors and civil society organizations were trained on the linkages between HIV and gender, women's rights and their impacts on development.

A further 28 representatives from civil society organizations (19 women and nine men) received training on monitoring and evaluation and results-based management. The training was supported by the United Nations Monitoring and Evaluation Committee and aimed at enabling non-governmental organizations to be results-focused when planning and implementing national HIV responses.

As an additional spin-off, during 2013, eight of the 20 community volunteers found employment with government agencies, private firms and national and international civil society organizations.



Ibrahim Ghanem, a national UNV Counselling Assistant at a UNHCR refugee camp, connects refugees to the right health, education and social services and support. (G-Tech, 2014)

➤ VOLUNTEER VOICE:

Connecting refugees with basic services

National UN Volunteer Ibrahim Ghanem works with UNHCR in **Egypt** assisting refugees to rebuild their new lives. While other volunteers identify and source the immediate needs of asylum seekers, such as food, shelter and protection, Ibrahim helps pave the way for them to settle and integrate into their new communities. Ibrahim interacts with refugees on a daily basis, connecting them with the right health, education and social services and support. He also offers counselling, when needed, to address the trauma they have endured.

In 2013, Ibrahim helped arrange the re-location of a refugee camp from Sallum, at the Egyptian-Libyan border, to Cairo. The undertaking involved securing housing and financial and medical assistance for more than five hundred people. "Facilitating the process of their arrival and helping them settle is memorable for me," recalls Ibrahim.

After his volunteer assignment, Ibrahim intends to pursue further studies in Social Urban Planning. With a better understanding of the realities faced by refugee communities gained during his practical experience with UNV, Ibrahim believes he will be a more holistic and perceptive social planner in the future.

National UN Volunteer Fredy Soto, a UNV Environmental and Community Specialist, conducts a workshop on vulnerability and food security for participants in the Community-Based Adaptation to Climate Change project in Pin Pin, Tacaná, San Marcos, Guatemala, a remote, rural area. (Daniele Volpe, 2013)



CLOSE-UP: Building resilience to climate change

The environmental challenges of the 21st century require multi-sector and multi-stakeholder responses that recognize the diversity and complexity of issues that affect ecosystems across the world. Volunteerism is a key driver of the global environmental movement, mobilizing communities to address environmental problems and build resilience against climate change.

In the **State of Palestine**, an international UN Volunteer raised \$2 million from the Belgian Government for a project to combat climate change in Gaza. This project championed **clean charcoal production technology**. Through drawing up a legal framework in collaboration with ministries and local authorities and an awareness-raising campaign, the Gaza community was made aware of the efficiency and effectiveness of clean technology compared to traditional production methods.

Due to high industrialization and urbanization rates, solid waste has increased by 40 percent in **Peru** over the last decade, negatively impacting the environment and people's health. Acknowledging that poverty is simultaneously a cause and a consequence of environmental problems, UNV has supported a **Poverty Environment Initiative** that takes a gender-sensitive approach to waste management and avails technical assistance to local governments and informal recyclers. National UN Volunteers on this project have been reinforcing community level resilience and strengthening civil society by conducting activities aimed at changing attitudes about and practices related to waste reduction and management.

In **Guatemala**, as part of the Global Environment Facility's **Community-Based Adaption to Climate Change** project, national UN Volunteers are aiding indigenous communities in identifying negative impacts of climate change and strengthening their resilience to them. National UN Volunteers work closely with community members to identify improved farming techniques, including soil conservation and reforestation. The initiative has already proven successful in several other countries: Bolivia, Guatemala, Jamaica, Morocco, Namibia and Vietnam.

THEMATIC FEATURE ↘

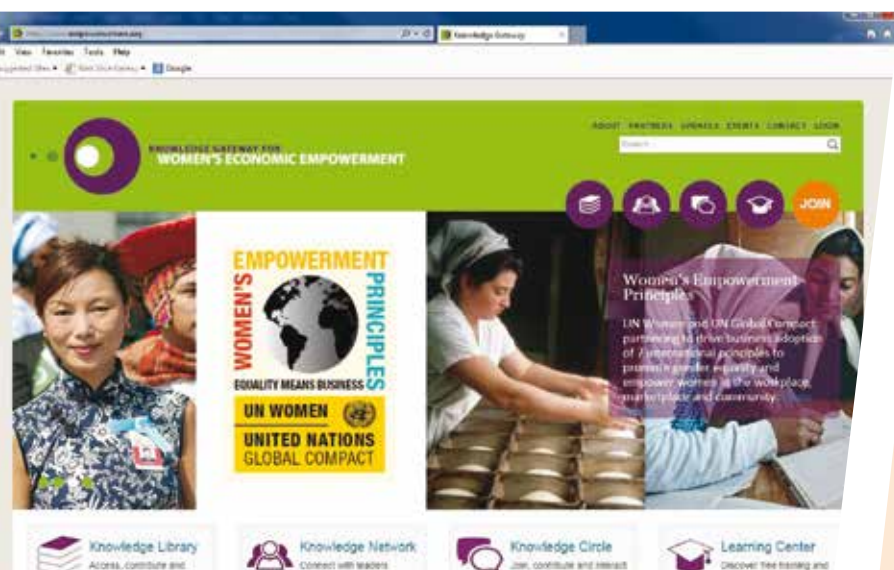
DELIVERING REAL RESULTS THROUGH VIRTUAL VOLUNTEERING

In 2013, UNV's Online Volunteering service enabled the United Nations and hundreds of non-profit development organizations to benefit from the support of over 11,000 individuals from 172 countries, who handled more than 17,000 assignments over the Internet. The Online Volunteering service also increased UNV's reach to hundreds of civil society organizations who would not normally be partners.

Over 1,200 UN Online Volunteers helped organizations address critical issues related to gender equality and women's rights in 2013. At the global level, they contributed to building networks for gender equality and women's economic empowerment.

UN Women harnessed the energy and commitment of 25 UN Online Volunteers to launch the **Knowledge Gateway for Women's Economic Empowerment**, an innovative online platform that offers women and girls knowledge sharing and learning opportunities so that they can take charge of their economic future. Through a series of Knowledge Gateway webinars, UN Online Volunteers received training to equip them with the information and tools needed for advocacy activities, which included a 24-hour multilingual Twitter marathon on women's economic empowerment. 'Global community champions' were then selected from the UN Online Volunteers to continue the campaign online and offline for a period of six months in their respective communities.

One UN Online Volunteer working for the **Urban Partnerships for Poverty Reduction** project in **Bangladesh** is inventing a data collection app, a web-based database and an interface. The mobile phone app will facilitate fast and reliable data collection from women in poor urban settlements across the country. The information collected from these women about the most pressing issues in their communities will be

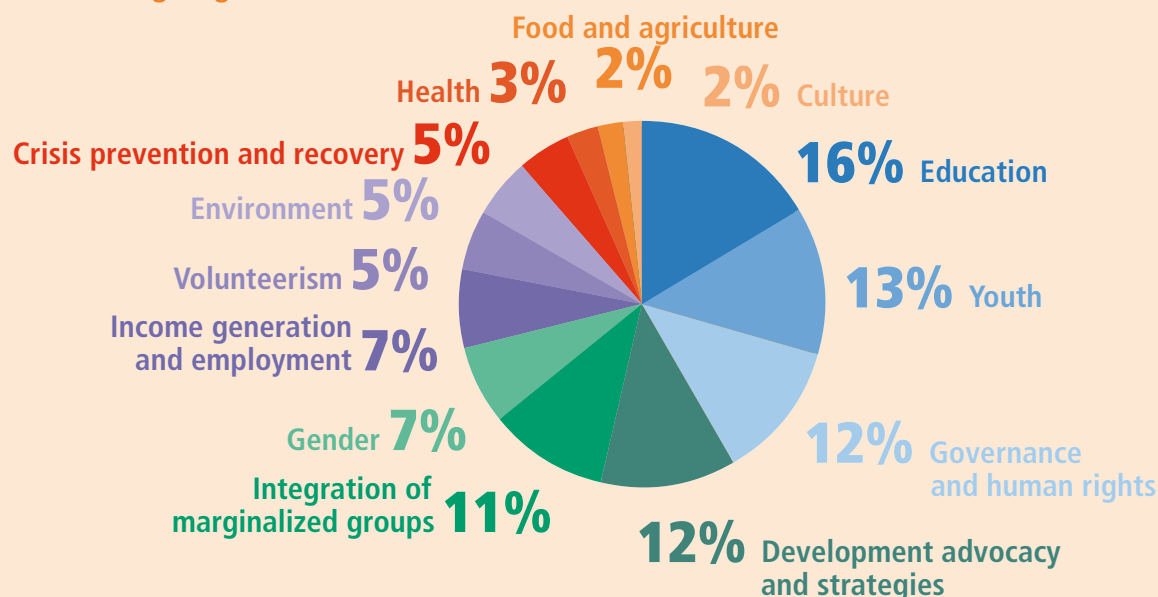


↗ Thanks to 25 UN Online Volunteers, UN Women launched the Knowledge Gateway for Women's Economic Empowerment, an innovative online platform that offers women and girls knowledge sharing and learning opportunities. (UNV, 2014)



↗ UN Online Volunteers are major contributors to the work of the Ann Foundation project. Daily, they teach children with visual or hearing disabilities via the Internet. (UNV, 2014)

➤ Development focus of online volunteering assignments



uploaded to a web database in real-time. This will enable effective monitoring of project progress and highlight priority areas, which women can then tackle by obtaining grants. The project is run by the Local Government Engineering Department of Bangladesh, UNDP, UN-Habitat and the United Kingdom's Department for International Development (DFID) and reaches over 800,000 households across 23 towns in Bangladesh.

UN Online Volunteers from across the world have been generating and teaching **daily classes online to children with visual or hearing disabilities** in eight cities in **India** through the Ann Foundation. This volunteer organization is dedicated to educating and empowering economically and socially marginalized children and youth with disabilities through partnerships with local organizations.

“Thanks to the collaboration with UN Online Volunteers, to date we have been able to add about 20 new case briefs from four jurisdictions to the UNODC Human Trafficking Case Law Database. We are happy to see that volunteers from different backgrounds and countries are interested to contribute to the work of the case law database. We look forward to continuing working with UN Online Volunteers in the future.”

*Tatiana Balisova,
Human Trafficking and Migrant Smuggling Section, UNODC*

“Education is the key to breaking the cycle of poverty and becoming a self-determining individual,” says Ann Moideen, founder and CEO. The UN Online Volunteers contribute primarily as teachers and curriculum developers in subjects ranging from English as a Second Language to Basic Computer Literacy and Personal Development.

Cheryl Stafford, a teacher and disability services professional from the **United States**, discovered the UNV Online Volunteering service while recovering from medical treatment herself. “From my home in a quiet rural corner, my world has grown to include the experiences of volunteers around the globe as well as the hopes and dreams of countless children and youth.”

Over 2,000 children have participated in the courses. An external evaluation of the students’ progress showed improvements in exam results and English skills. More than two-thirds of the students passed all of their subjects.

UN Online Volunteers are assisting the United Nations Office on Drugs and Crime (UNODC) to expand the **Human Trafficking Case Law Database**. The database is the only global public record of information on human trafficking crimes and is vital to raise visibility and identify global patterns. UN Online Volunteers with a legal background translate and summarize human trafficking cases to be included in the growing database, which currently documents around 900 cases from 76 countries. The ultimate goal is to make information available that will contribute to raising the number of human trafficking prosecutions and convictions globally.



Rehma Kauma (Sudan), a UNV Associate Protection Officer with UNHCR, distributes food, blankets and other emergency items to people who fled to Shebargan, Afghanistan, due to conflicts in their home provinces. (Christina Feldt, 2014)



In the Democratic Republic of the Congo, as part of the Volunteer Initiatives for Peace and Development, UN Volunteers initiated small-scale projects. For instance, this soap-producing micro-factory was set up in Kamina prison. The project enables prisoners to learn new skills, generates income and improves prisoners' health and hygiene. (Jonathan Lorillard/UNV/MONUSCO, 2013)

ADVANCING PEACE IN CRISIS AND POST-CRISIS SITUATIONS

UN Volunteers advance humanitarian action, peacebuilding, state-building and recovery in some of the most challenging and dangerous situations in the world. UN Volunteers are working in Afghanistan, Algeria, the Democratic Republic of the Congo, Haiti, Iraq, Kyrgyzstan, Myanmar, the State of Palestine, Pakistan, the Philippines, Somalia, South Sudan, Sudan and Western Sahara, among other locations. As of December 2013, UNV was present in ten United Nations Department of Peacekeeping Operations (UNDPKO) missions and six Department of Political Affairs (UNDPA) missions. Of the international civilian personnel of UN peacekeeping and political missions globally, one out of every three is a UN Volunteer.

UNV collaborates with United Nations partners, in particular UNHCR and UNICEF, on refugee protection, status determination, registration, repatriation, resettlement, child protection and family reunification in countries such as **Afghanistan**, the **Democratic Republic of Congo**, **Iraq**, **Liberia**, **Somalia** and the **Syrian Arab Republic**.

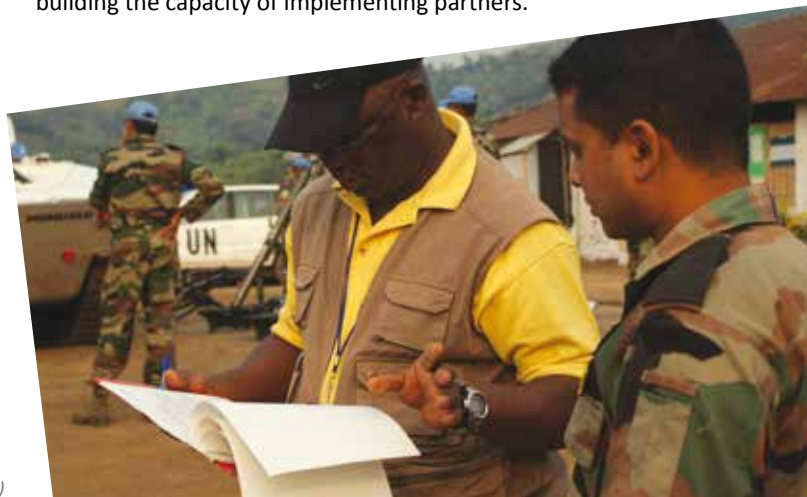
More than three decades of war and insecurity in **Afghanistan** has resulted in millions of Afghans fleeing to neighbouring countries. Throughout these years of armed conflict about 40 per cent of the country's 28.4 million people have been displaced. UN Volunteers ensure that the protection and project objectives of United Nations agencies are met at the field level.

Even when people return home, the risk of displacement continues due to on-going insurgencies or difficulties accessing basic services and finding a way to make a living. UN Volunteers with UNHCR in Afghanistan help with emergency assistance and provision of basic services, both for those people who return to the country and their host communities.

UN Volunteers also coordinate comprehensive assessments to identify specific assistance and protection requirements of returnees and internally

displaced persons, in particular children and those with special needs. By conducting assessments of conflict-induced population movements, UN Volunteers are identifying the root causes of displacement, the immediate humanitarian needs, as well as long-term solutions. In addition, they formulate evidence-based interventions, manage project implementation and provide technical guidance to implementing partners, including capacity building activities. These types of interventions are aimed at the entire community to safeguard sustainable reintegration, and to lessen the potential for secondary displacement. Within the communities, UN Volunteers also raise awareness about gender-based violence, hygiene and education.

UN Volunteers are contributing to UNHCR's protection activities for returnees and displaced persons, as well as building the capacity of implementing partners.



Daniel Amoyaw Asamoah (Ghana), a UNV Contingent Owned Equipment Inspector, conducts an inspection of the MONUSCO field base in the Rutshuru area of the Democratic Republic of the Congo. UN Volunteers like Daniel account for more than 30 per cent of civilian staff in UN peacekeeping missions. (Jonathan Lorillard/UNV/MONUSCO, 2013)

About 740 UN Volunteers are active within the United Nations Organization Stabilization Mission in the **Democratic Republic of the Congo (MONUSCO)**, directly advancing the mission mandate to foster peace and stability. UN Volunteers have a wide range of assignments, from mission support and human rights to civil affairs and reintegration.

UN Volunteers are also playing a critical role in the implementation and application of Joint Protection Teams in the eastern part of the country. The protection of civilians is at the heart of the MONUSCO mandate, and these protection teams represent an innovative mechanism, based on proactive collaboration between military and civilian personnel, to meet the protection needs of communities living in remote and inaccessible areas and to pinpoint appropriate and quick responses to security threats.

Also in the Democratic Republic of the Congo, UN Volunteers initiated seven small-scale projects under the **Volunteer Initiatives for Peace and Development**. These projects improve the quality of life for local communities and promote volunteerism and civic engagement. The projects tackled various challenges related to the MDGs, such as women's education, conflict resolution, access to school materials and orphanage restoration. Through one of the projects, a soap-producing micro-factory was set up in Kamina prison. This resulted in the prisoners learning skills that they could use during and after jail, generating income and improving prisoners' health and hygiene. To encourage the project's continued success, the UN Volunteers also formed and advised a steering committee composed of the prison's management, local religious leaders and two inmates.



Refugee camp for internally displaced persons near the airport in Bangui, Central African Republic. Four UN volunteers serving with WFP worked in this camp distributing food and non food items. (Alessandra Piccolo/WFP, 2014)

VOLUNTEER VOICE

UN Volunteers called to action in Central African Republic

"Early in the morning, heavy automatic weapon fire began to reverberate from all corners of Bangui. I was trapped between the four walls of my room for 48 hours," recalls Didier Bossavi (Benin), a UN Volunteer serving with WFP in the Central African Republic. Instead of marking International Volunteers Day by visiting schools to distribute books to children, as they had planned, UN Volunteers woke up to terror and chaos in the country's capital city. Battles between militia and the government intensified and the death toll reached 1,000 in the following days.

On the third day of fighting, Didier was called by WFP to help distribute food to people fleeing their homes and to the wounded in hospitals. All national staff members from WFP had been instructed to stay home for their own safety. Due to the tense political situation and imminent threat to local staff, there was no choice but to enlist any available international personnel to contribute to this effort during the emergency. "Even colleagues from the IT department, like myself, and from finance and human resources were distributing food and supplies," says Komi Achille Amedjonekou, a 29-year-old UN Volunteer from Togo serving with the Information and Communications Technology Unit of WFP.

Even though she was familiar with humanitarian assistance work, Désirée Shaleur Watat, a 41-year-old UN Volunteer HIV/Nutrition Specialist from Cameroon, was deeply moved by the events. "The hungry eyes and signs of malnutrition left no doubt about the suffering of the children. I remember the grateful looks when WFP's trucks were arriving," says Shaleur.

"There were no drivers to deliver. No handlers to load. No storekeeper was present," she recalls. "Every five minutes we had to lie on the ground to avoid being hit by bullets crossing the roof of the warehouse where I was leading operations. That December, my supervisor and I delivered food to more than 200,000 beneficiaries."

In **Haiti**, UN Volunteers are supporting the United Nations Stabilization Mission in Haiti (MINUSTAH). At the end of 2013, MINUSTAH had 195 UN Volunteers engaged in the areas of electoral and civil affairs, capacity building of police and judicial systems and human rights, particularly addressing sexual and gender-based violence.

Working with MINUSTAH on **Community Violence Reduction**, UN Volunteers facilitate dialogue between the police, authorities and communities in urban neighbourhoods with a high incidence of violence. This is done by hosting forums, debates and workshops to stimulate frank discussion about violence in the

community and how to work together towards peace. By involving significant numbers of community members in a variety of projects, ranging from labour-intensive work to small enterprise incubation, the initiative generates a disincentive for violence among community members.

A further 20 UN Volunteers serve with other United Nations entities in Haiti – UNDP, OCHA, United Nations Department of Safety and Security, UNFPA, UNHCR and WFP. Their achievements in 2013 include strengthening the capacity of Haitian authorities and supporting civil society organizations with community-based efforts in early recovery, reconstruction and livelihood generation.

Nada Rawash (right), a UNV Reception Coordinator with UNHCR, is one of 40 Egyptian national UN Volunteers. Here, she is helping an asylum seeker fill out paperwork to become registered as a refugee with UNHCR in Egypt. (G-Tech, 2014)



CLOSE-UP: Supporting refugees in the Arab States

As the conflict in **Syria** continues to escalate, millions of refugees are flooding into neighbouring countries, leading to a humanitarian catastrophe. By the end of 2013, more than two million refugees had been registered by UNHCR in Syria's four neighbouring states, **Iraq, Jordan, Lebanon and Turkey**.

UN Volunteers are supporting UNDP's emergency prevention and protection services for Syrian women and girls fleeing to Iraq's Kurdistan region. These volunteers are providing emergency legal aid and counselling to those refugees vulnerable to sexual and gender-based violence, human trafficking, under-age marriages, exploitation and other human rights violations. This initiative is carried out in partnership with civil society organizations in Kurdistan and the government Directorate for Combating Violence Against Women.

Additionally, UNV in Iraq joined the efforts of the "Back to School" Campaign for Syrian refugee children. The campaign is a joint initiative between UNHCR, UNICEF and the United Nations Educational, Scientific and Cultural Organization (UNESCO). UNV created and coordinated a network of local volunteers across the Kurdistan region, designing the analytical framework and conducting the analysis and report for the initiative. UNV negotiated with private sector partners to sponsor the launching event.

A team of 50 national and international UN Volunteers are also supporting refugees through UNHCR in **Egypt**. They conduct registrations, determine refugee status, offer counselling and child protection and work with partners to provide legal assistance to vulnerable refugees from **Ethiopia, Eritrea, Nigeria, Somalia, Sudan and Syria**, among other nations.



UNV Electoral Officer Julio Botendi (Congo, centre) and Marc Amougou (left), logistics coordinator of the *Projet D'Appui au Processus Electoral au Mali* (Programme in Support of the Electoral Process in Mali) meet with a young national electoral observer at a polling station. (UNV Mali, 2013)

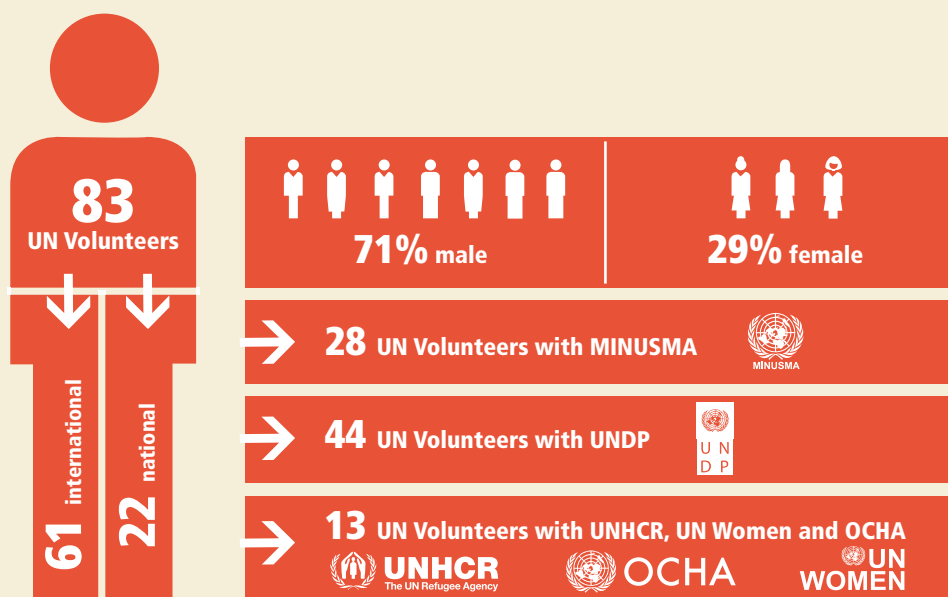
“UN Volunteers serve alongside United Nations personnel in MINUSMA and the other United Nations agencies, playing a key role in the stabilization of Mali. These dedicated UN Volunteers are often at the frontline of United Nations initiatives in Mali, working as closely as possible with the communities. Their contribution during the electoral process was crucial and has been praised by national partners. The commitment and willingness of UN Volunteers to serve peace and development, often under harsh conditions, is a source of inspiration.”

Bert Koenders, Special Representative and Head of the United Nations Multidimensional Integrated Stabilization Mission in Mali

In early 2012, Mali suffered the dual shock of an armed rebellion in the north of the country and a coup d'état. An international coalition of foreign troops led by France assisted the country to restore its territorial integrity by the beginning of 2013. Since then, Mali has been in a period of transition aimed at returning constitutional order and democratic governance.

Against this backdrop, UNV is providing crucial support to UNDP, the United Nations Multidimensional Integrated Stabilization Mission in Mali (MINUSMA) and other United Nations partners engaged in restoring peace in this West African country.

Since MINUSMA started its operations in April 2013, UNV has been mobilizing and deploying UN Volunteers to contribute to civilian protection, human rights monitoring, the creation of conditions for the provision of humanitarian assistance, the preservation of cultural heritage and the preparation of free, inclusive and peaceful elections. A UNV Field Unit was set up within MINUSMA to facilitate this mobilization process and reinforce on-going close collaboration and support to partners.



UNV deployed 40 UN Volunteers to UNDP’s *Support to Mali’s Electoral Process Project* and MINUSMA’s electoral division. These volunteers proffered technical assistance to Malian authorities across the country to ensure the efficiency, transparency, credibility and security of the elections. This operation was no small feat. It involved training 125,000 national electoral personnel and providing support to over 20,000 polling stations for both the presidential and parliamentary elections. It also entailed technical and financial support for 107 civil society organizations and the distribution of electoral material for both elections. This was the first time the Malian

government had requested electoral assistance from the United Nations.

Of the international UN Volunteers deployed, the majority came from countries of the South, further strengthening South-South cooperation in peacebuilding contexts. Julio Botendi, a UNV Electoral Advisor from the Democratic Republic of Congo, says, “As a volunteer, it gave me great pride to lend my support to a new electoral process. The exchange and enrichment are mutual. I brought my expertise in electoral issues to national partners and, reciprocally, I gained experience and was enriched culturally through my contact with them.”

A UNV Electoral Advisor in logistics monitors electoral material headed to Kidal for the runoff of the Malian presidential elections in August. (Marco Dormino/ MINUSMA, 2013)



ACRONYMS

ECOWAS	Economic Community of West African States
FAO	Food and Agriculture Organization of the United Nations
IFAD	International Fund for Agricultural Development
ILO	International Labour Organization
IOM	International Organization for Migration
MONUSCO	United Nations Organization Stabilization Mission in the Democratic Republic of the Congo
MINUSMA	United Nations Multidimensional Integrated Stabilization Mission in Mali
MINUSTAH	United Nations Stabilization Mission in Haiti
OCHA	Office for the Coordination of Humanitarian Affairs
OHCHR	Office of the United Nations High Commissioner for Human Rights
UN-Habitat	United Nations Human Settlements Programme
UN Women	United Nations Entity for Gender Equality and the Empowerment of Women
UNAIDS	Joint United Nations Programme on HIV/AIDS
UNAMID	African Union/United Nations Mission in Darfur
UNDP	United Nations Development Programme
UNDPA	United Nations Department of Political Affairs
UNDPKO	United Nations Department of Peacekeeping Operations
UNEP	United Nations Environment Programme
UNESCO	United Nations Educational, Scientific and Cultural Organization
UNFPA	United Nations Population Fund
UNHCR	Office of the United Nations High Commissioner for Refugees
UNICEF	United Nations Children's Fund
UNIDO	United Nations Industrial Development Organization
UNODC	United Nations Office on Drugs and Crime
UNRCPD	United Nations Regional Centre for Peace and Disarmament in Asia and the Pacific
WFP	United Nations World Food Programme



UN

Volunteers

inspiration in action

STATISTICAL AND FINANCIAL INFORMATION FOR 2013

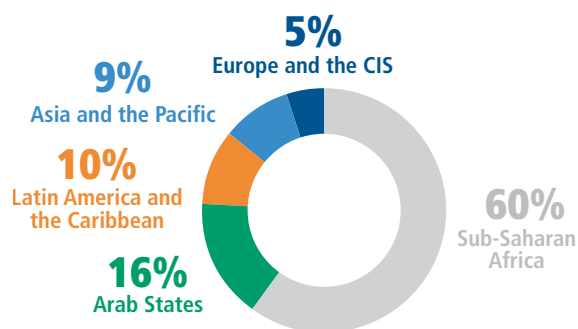


During the two-week volunteering caravan in Tunisia, volunteers hold hands for UNV. (Lofti Gharani, 2013)

STATISTICS

Number of UNV assignments	6,459
Number of individual UN Volunteers	6,351
Countries of assignment	129
Countries of origin	152
Origin of UN Volunteers	
From countries of the South	5,162 81%
From countries of the North	1,189 19%
Gender	
Female	2,550 40%
Male	3,801 60%
Types of assignment	
International UNV assignments	4,744 73%
National UNV assignments	1,715 27%

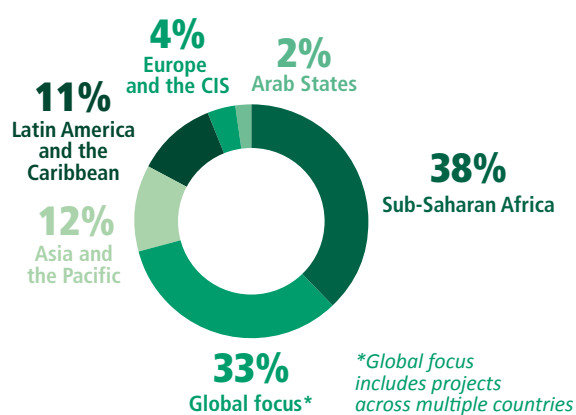
UNV ASSIGNMENTS BY REGION



NUMBER OF UNV ASSIGNMENTS WITH MAIN PARTNERS

UNDPKO/UNDPA	2,684
UNDP/UNV	1,826
UNHCR	903
WFP	170
UNICEF	149
UNFPA	142
UN-Habitat	97
UN Women	78
OHCHR	55
UNEP	43
Others	204
Total: 6,351	

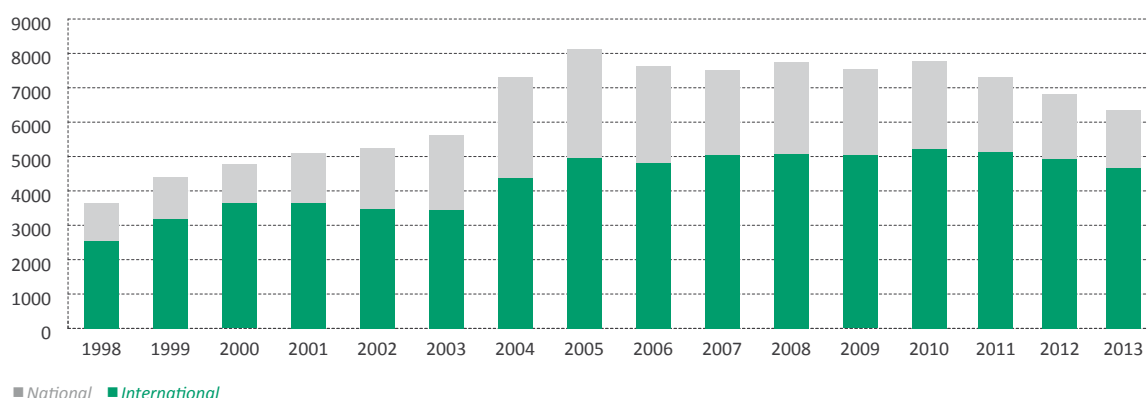
ONLINE VOLUNTEERING ASSIGNMENTS BY REGION



ONLINE VOLUNTEERING SERVICE

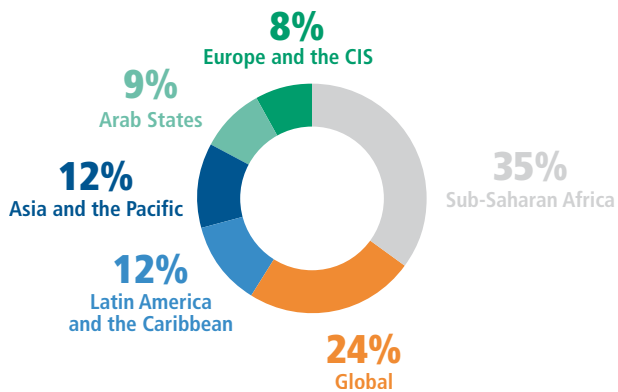
Number of online volunteering assignments	17,370
Number of UN Online Volunteers	11,328
Origin of UN Online Volunteers	
From countries of the South	6,809 60%
From countries of the North	4,519 40%
Gender	
Female	6,549 58%
Male	4,779 42%
Number of registered organizations	2,174

TREND IN THE NUMBER OF UN VOLUNTEERS SINCE 1998

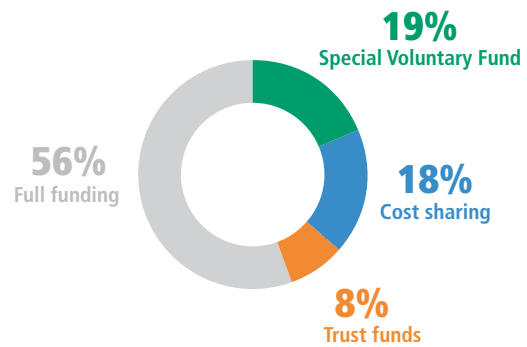


UNV programme expenditure in 2013 - Total: US \$19.9 million

DISTRIBUTION BY REGION



DISTRIBUTION BY SOURCE OF FUND



Contributions to UNV in 2013

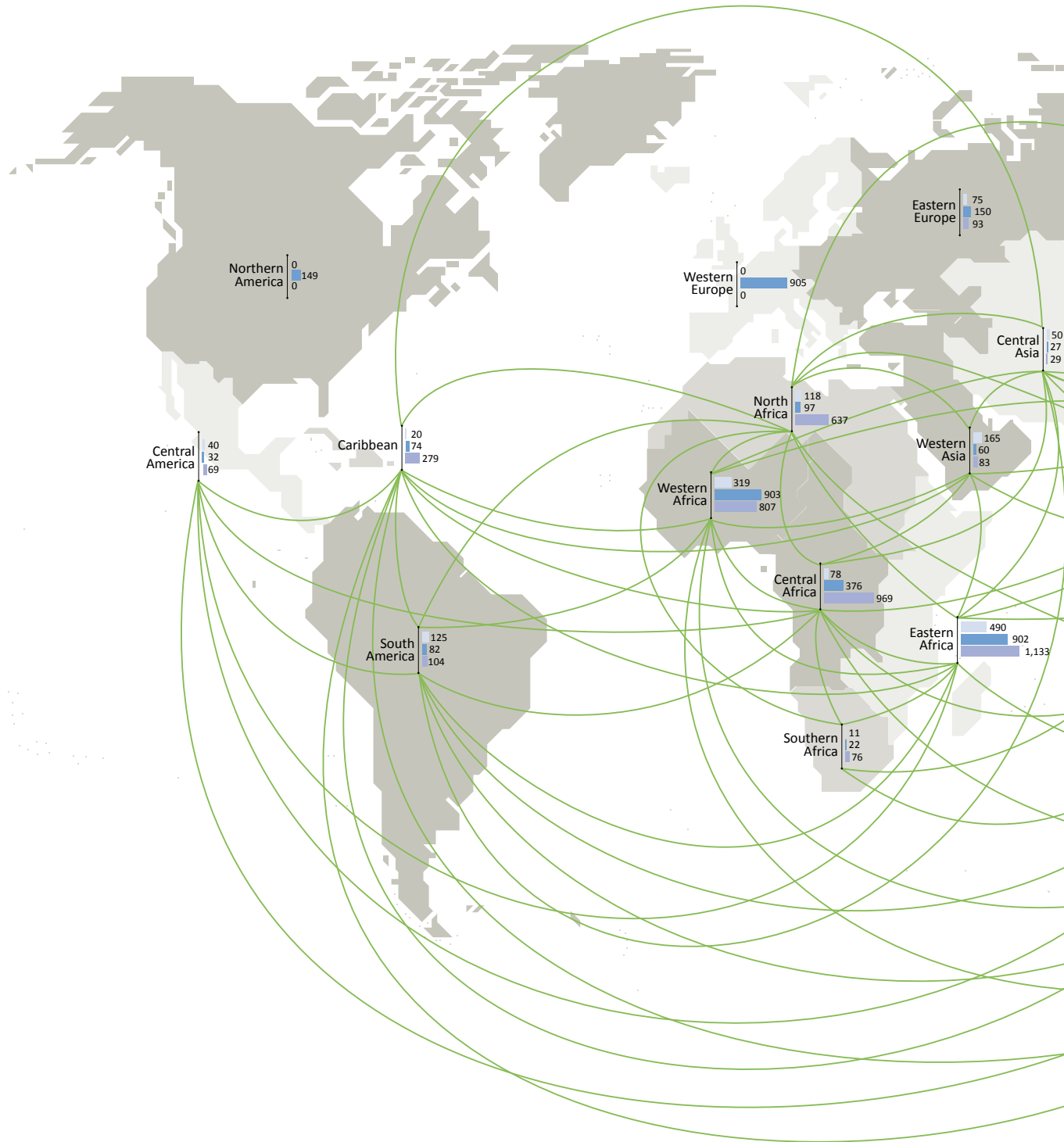
PROGRAMME RESOURCES RECEIVED FROM PARTNER COUNTRIES (Thousands of US\$)

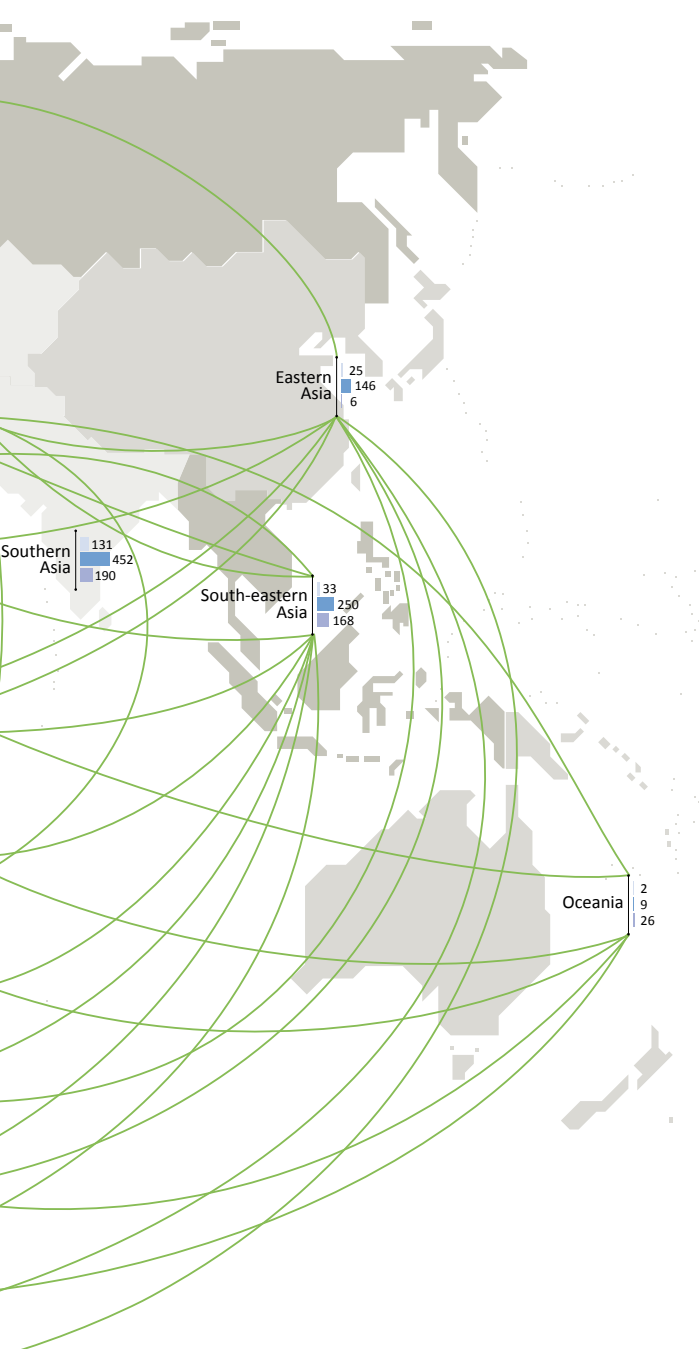
PARTNER COUNTRIES	Special Voluntary Fund	Other Resources	Total	% of Total
Germany	2,375.9	1,252.0	3,627.9	22%
Belgium	400.0	3,023.2	3,423.2	21%
Japan	-	2,107.1	2,107.1	13%
Switzerland	856.6	856.0	1,712.7	10%
Republic of Korea	-	1,380.0	1,380.0	8%
Italy	-	659.2	659.2	4%
Sweden	587.8	62.6	650.4	4%
France	-	646.0	646.0	4%
Ireland	131.8	474.4	606.1	4%
Luxembourg	-	542.3	542.3	3%
Norway	-	462.6	462.6	3%
Denmark	-	300.0	300.0	2%
Czech Republic	14.9	233.9	248.8	1%
Argentina	-	179.3	179.3	1%
China	30.0	-	30.0	0%
Israel	15.0	-	15.0	0%
Bhutan	3.9	-	3.9	0%
Thailand	1.6	-	1.6	0%
TOTAL	4,417.5	12,178.7	16,596.2	100%

OTHER PROGRAMME RESOURCES RECEIVED (Thousands of US\$)

OTHER CONTRIBUTORS	Special Voluntary Fund	Other Resources	Total	% of Total
Economic Community Of West African States	-	150.0	150.0	40%
One UN Plan Fund	-	116.4	116.4	31%
United Nations Office on Sport for Development and Peace	-	65.6	65.6	18%
Peace and Development Foundation	-	38.6	38.6	10%
Universidad Autónoma de Madrid, Spain	-	0.1	0.1	0%
TOTAL	-	370.7	370.7	100%

UN VOLUNTEERS PROMOTING SOUTH-SOUTH DEVELOPMENT





UN Volunteer statistics by region

Regions	Regional	Sent	Received
Caribbean	20	74	279
Central Africa	78	376	969
Central America	40	32	69
Central Asia	50	27	29
Eastern Africa	490	902	1,133
Eastern Asia	25	146	6
Eastern Europe	75	150	93
Northern Africa	118	97	637
Northern America	-	149	-
Oceania	2	9	26
Oceania - Australia and New Zealand	-	33	-
South America	125	82	104
South-eastern Asia	33	250	168
Southern Africa	11	22	76
Southern Asia	131	452	190
Western Africa	319	903	807
Western Asia	165	60	83
Western Europe	-	905	-
Total	1,682	4,669	4,669

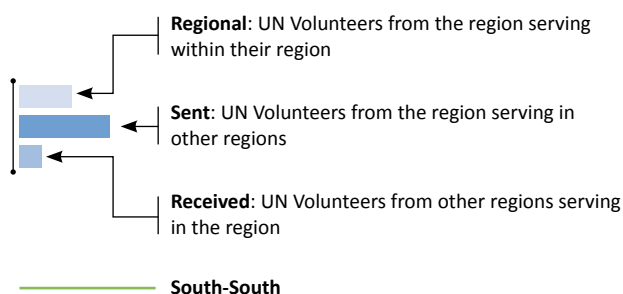
Regional: UN Volunteers from the region serving within the region. For example, during 2013 there were 20 Caribbean UN Volunteers engaged within the Caribbean.

Sent: UN Volunteers from the region serving in other regions. For example, during 2013 there were 74 Caribbean UN Volunteers on assignment in other regions.

Received: UN Volunteers from other regions serving within the region. For example, during 2013 there were 279 UN Volunteers from outside the Caribbean working within the Caribbean.

The terms used are drawn from the United Nations Statistics Division.

Map legend



The lines on the map (left) indicate the movement of international UN Volunteers from their home regions to their assignments around the world. Close to 81 percent of UN Volunteers come from the South and most also serve in the South.

United Nations Volunteers

UN Volunteer statistics by country

Countries	National	Sent	Received
Afghanistan	-	22	116
Albania	7	6	5
Algeria	4	1	12
Andorra	-	1	-
Angola	-	3	5
Argentina	-	4	2
Armenia	2	1	3
Australia	-	29	-
Austria	-	7	-
Azerbaijan	-	1	-
Bangladesh	22	40	16
Barbados	-	1	1
Belarus	-	2	-
Belgium	-	94	-
Benin	60	65	7
Bhutan	-	34	1
Bolivia (plurinational State of)	24	7	11
Bosnia and Herzegovina	25	5	13
Botswana	1	1	2
Brazil	68	21	6
Bulgaria	-	3	-
Burkina Faso	43	41	23
Burundi	11	79	36
Cambodia	3	2	31
Cameroon	21	128	20
Canada	-	79	-
Cabo Verde	6	-	6
Central African Republic	2	14	23
Chad	15	54	70
Chile	-	3	1
China	18	3	3
Colombia	4	24	33
Comoros	2	1	3
Congo	10	8	21
Costa Rica	-	3	-
Côte d'Ivoire	6	82	225
Croatia	-	5	1
Cuba	-	-	1
Cyprus	-	1	1
Czech Republic	-	20	-
Democratic Republic of the Congo	30	169	826
Denmark	-	15	-
Djibouti	5	4	15
Dominican Republic	8	3	12

Countries	National	Sent	Received
Ecuador	9	4	24
Egypt	50	12	29
El Salvador	3	3	7
Eritrea	-	46	3
Estonia	-	2	-
Ethiopia	82	93	23
Fiji	2	9	5
Finland	-	58	-
France	-	149	-
Gabon	-	-	4
Gambia	3	21	9
Georgia	-	6	2
Germany	-	57	-
Ghana	9	98	14
Greece	-	13	-
Guatemala	3	2	24
Guinea	1	58	17
Guinea-Bissau	13	4	20
Guyana	1	1	4
Haiti	6	64	259
Honduras	22	6	16
Hungary	-	5	-
Iceland	-	2	-
India	67	103	5
Indonesia	10	32	10
Iran (Islamic Republic of)	4	8	-
Iraq	-	5	10
Ireland	-	43	-
Italy	-	125	-
Jamaica	1	2	1
Japan	-	102	-
Jordan	1	10	20
Kazakhstan	6	3	4
Kenya	168	204	39
Kosovo	16	3	58
Kyrgyzstan	30	5	10
Lao People's Democratic Republic	-	1	24
Latvia	-	2	-
Lebanon	57	13	3
Lesotho	1	1	24
Liberia	15	153	297
Libya	-	-	9
Liechtenstein	-	1	-
Lithuania	-	1	-

National: UN Volunteers serving within the country or territory. For example, during 2013 there were no Afghan national UN Volunteers engaged within Afghanistan.

Sent: UN Volunteers of the country serving abroad as international UN Volunteers. For example, during 2013 there were 22 Afghan nationals on UNV assignments in other countries and territories.

Received: UN Volunteers of other nationalities serving in the country or territory. For example, during 2013 there were 116 UN Volunteers working in Afghanistan.

Countries	National	Sent	Received	Countries	National	Sent	Received
Luxembourg	-	2	-	Singapore	-	2	-
Madagascar	30	20	39	Slovenia	-	3	-
Malawi	1	18	57	Solomon Islands	-	-	8
Malaysia	-	5	1	Somalia	2	2	41
Maldives	-	-	1	South Africa	-	15	43
Mali	22	21	61	South Sudan	25	10	727
Marshall Islands	-	-	1	Spain	-	127	-
Mauritania	16	2	13	Sri Lanka	24	39	6
Mauritius	-	2	4	State of Palestine	21	5	15
Mexico	-	13	4	Sudan	48	65	551
Micronesia (Federated States of)	-	-	1	Suriname	-	-	1
Mongolia	7	1	3	Swaziland	-	1	1
Montenegro	8	-	-	Sweden	-	20	-
Morocco	2	10	15	Switzerland	-	70	-
Mozambique	32	5	13	Syrian Arab Republic	1	16	-
Myanmar	-	14	12	Tajikistan	-	11	7
Namibia	9	4	6	Thailand	1	4	19
Nauru	-	-	1	The former Yugoslav Republic of Macedonia	-	1	1
Nepal	5	116	33	Timor Leste	2	31	41
Netherlands	-	22	-	Togo	13	32	6
New Zealand	-	4	-	Tonga	-	-	1
Nicaragua	12	5	18	Trinidad and Tobago	5	4	5
Niger	98	52	47	Tunisia	14	9	7
Nigeria	1	87	3	Turkey	55	5	8
Norway	-	9	-	Turkmenistan	-	-	1
Pakistan	9	90	12	Uganda	29	199	52
Panama	-	-	5	Ukraine	17	23	11
Papua New Guinea	-	-	1	United Kingdom	-	63	-
Paraguay	-	1	-	United Republic of Tanzania	43	69	33
Peru	11	9	15	United States	-	70	-
Philippines	6	159	3	Uruguay	-	5	-
Poland	-	11	-	Uzbekistan	14	8	7
Portugal	-	22	-	Vanuatu	-	-	2
Republic of Korea	-	40	-	Venezuela	8	3	2
Romania	1	15	-	Viet Nam	11	-	27
Russian Federation	1	28	1	Western Sahara	-	-	23
Rwanda	21	78	26	Yemen	28	3	14
Samoa	-	-	6	Zambia	30	18	10
Senegal	9	38	34	Zimbabwe	9	54	11
Serbia	-	14	1	Total	1,682	4,669	4,669
Seychelles	-	-	1				
Sierra Leone	4	149	25				

The designations employed and the presentation of material in these lists do not imply the expression of any opinion whatsoever on the part of the Secretariat of the United Nations, UNDP or UNV concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries.

Contributions to UNV in 2013

PROGRAMME EXPENDITURE ON UN VOLUNTEERS BY UN ENTITIES (Thousands of US\$)

UNITED NATIONS ENTITIES	Total	% of Total
UNDPKO/UNDPA United Nations Department for Peacekeeping Operations/Department of Field Support	107,804	65%
UNDP United Nations Development Programme	25,202	15%
UNHCR Office of the United Nations High Commissioner for Refugees	19,837	12%
WFP United Nations World Food Programme	4,085	2%
UNFPA United Nations Population Fund	3,158	2%
UNICEF United Nations Children's Fund	1,567	1%
OCHA Office for the Coordination of Humanitarian Affairs	840	1%
OHCHR Office of the United Nations High Commissioner for Human Rights	722	0%
UN Women United Nations Entity for Gender Equality and the Empowerment of Women	656	0%
UN-Habitat United Nations Human Settlements Programme	635	0%
WHO World Health Organization	506	0%
UNEP United Nations Environment Programme	374	0%
UNOPS United Nations Office for Project Services	276	0%
UNOV United Nations Office in Vienna	142	0%
FAO Food and Agriculture Organization of the United Nations	123	0%
UNCDF United Nations Capital Development Fund	117	0%
IOM International Organization for Migration	48	0%
UNAIDS Joint United Nations Programme on HIV/AIDS	42	0%
UNOG United Nations Office in Geneva	41	0%
ITC International Trade Centre	40	0%
UNESCO United Nations Educational, Scientific and Cultural Organization	29	0%
UNIDO United Nations Industrial Development Organization	23	0%
Other	6	0%
TOTAL	166,269	100%

Expenditure for year ending 31 December 2013 (Thousands of US\$)

	PARTNER COUNTRIES		UN system & other contributors	TOTAL
	Special Voluntary Fund	Other resources*		
TOTAL EXPENDITURE	3,696	16,224	189,633	209,553

*Other resources comprise cost sharing, trust funds and full funding of UNV assignments.

www.unv.org

UNV is administered by the United Nations
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For information about becoming a UN Volunteer,
visit the UNV website: www.unv.org

For more information about the UNV Online Volunteering
service, visit: www.onlinevolunteering.org

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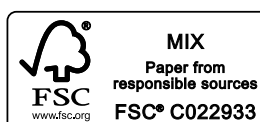
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Mohamed Bah (Guinea), a UNV Report Officer with UNHCR meets with beneficiaries in the Sag-Nioniogo refugee camp in Burkina Faso. (Eric St-Pierre/UNV 2014)

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VOLUNTEERING FOR THE WORLD WE WANT



Annual
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