Unified Volunteering Platform
What is in it for UN partners

To better serve the UN partners and effectively support the delivery of the 2030 Agenda, aligned with UN reform, the United Nations Volunteers (UNV) programme initiated a Digital Transformation. One of the main digital solutions being introduced under the Digital Transformation is the Unified Volunteering Platform.

The Unified Volunteering Platform will facilitate volunteer mobilization by establishing an intuitive single-entry point for candidates to offer their services (regardless of the volunteer modality); and for organizations to request services of volunteers (for all types of assignments). The establishment of the Unified Volunteering Platform coupled with the introduction of new UN Volunteer Conditions of Service (COS) will result in significant efficiency gains.
The Unified Volunteering Platform is scheduled for launch on 1st October 2021. The Unified Volunteering Platform will transform the way UN partners interact with the UNV to recruit onsite or online UN Volunteers.

UN Partners will:

- Have direct access to the Unified Volunteering Platform to request UN Volunteers, follow the recruitment process in real-time, and perform all necessary actions.
- Use readily available generic or UN Partner-specific templates for both Onsite and Online opportunities, or, duplicate existing opportunities.
- Have all their pending tasks in a single Tasks Dashboard.
- Be able to request direct recruitment, extensions, re-assignments, assign supervisors for assignments to manage UN Volunteer leave and perform a number of other actions in the platform.
- Communicate with UNV personnel and UN Volunteers and Online Volunteers on the platform.
- Manage their account, adding Hiring Managers and Supervisors as needed, adjusting settings, etc.
- Have both onsite-serving UN Volunteers as well as online volunteers recruited and managed in one Artificial Intelligence-(AI) powered platform.
- Have an online guidance tool to make their UVP experience intuitive and effective.
- Be supported by AI Chatbot Voli in 24/7 mode. If unable to assist you, Voli will create for you a service desk case for UNV personnel to attend.
- Have under their fingertips a choice of various volunteer solutions to pick from, supported by an easy-to-use proforma calculator to estimate related costs.

Unified Volunteering Platform webinars and virtual office hours will be organized from January 2021 to ensure smooth onboarding of UN Partners. With more questions kindly contact support@unv.org.