

UN VOLUNTEER DESCRIPTION OF ASSIGNMENT

SEN000589--Health Service Continuity UN Volunteer

The United Nations Volunteers (UNV) programme is the UN organization that promotes volunteerism to support peace and development worldwide. Volunteerism can transform the pace and nature of development and it benefits both society at large and the individual volunteer. UNV contributes to peace and development by advocating for volunteerism globally, encouraging partners to integrate volunteerism into development programming, and mobilizing volunteers. In most cultures volunteerism is deeply embedded in long-established, ancient traditions of sharing and support within the communities. In this context, UN Volunteers take part in various forms of volunteerism and play a role in development and peace together with co-workers, host agencies and local communities. In all assignments, UN Volunteers promote volunteerism through their action and conduct. Engaging in volunteer activity can effectively and positively enrich their understanding of local and social realities, as well as create a bridge between themselves and the people in their host community. This will make the time they spend as UN Volunteers even more rewarding and productive.

General Information

Country of Assignment	Senegal
Host Institute	World Health Organization
Volunteer Category	International Specialist
Number of Volunteer	1
Duration	6 months
Possibility of Extension	Yes
Expected Starting Date	Immediate
Duty Station	Dakar [SEN]
Assignment Place	Family Duty Station
Assignment Place Remark	

Living Conditions

The assignment will take place in the nation's capital, Dakar, a family duty station (Hardship classification A) with missions to the region. Dakar is a liveable city. The spontaneous reception and hospitality of the Senegalese are among the characteristic features of this West African country. The living conditions in Dakar are good, as well as the access to health services. The yellow fever vaccine is compulsory, and vaccination cards should be presented at the entrance. Vaccinations against Meningococcal Meningitis and Hepatitis A and B are also recommended. The basic drugs are available in pharmacies, but it is recommended to bring specific prescription drugs.

According to ANSD/RGPHAE 2020 official estimates, the population of Dakar metropolitan area reaches over 3,9 million people. The total population of Senegal is **16 705 608** inhabitants (ANSD 2020). Senegal is located on UTC/ GMT. Senegal has a warm climate and sunny days throughout the year that make it a comfortable duty station. Daytime temperatures are, on average, around 30°C. The rainy season is in the northern hemisphere's summer/fall.

The currency used in Senegal is called Franc CFA (XOF). On 1st March 2021, the average exchange rate is 1 USD = 535,913XOF. Many hotels, restaurants and businesses in Senegal accept the main international credit cards (Visa, MasterCard, American Express, etc.). It is also possible to withdraw cash from automatic telling machines found in all the major cities. The accommodation facilities are in general good, and the choice is wide. It is possible to rent unfurnished and furnished accommodations from 450 to 2000 USD. UN Volunteers can also co-rent and share private accommodations, which must comply with Minimum Operating Residential Security Standards (MORSS). Transportation in town can be easily arranged through local taxis.

To enter Senegal, a **valid passport** is required and a **negative COVID-19 test**. ECOWAS (Economic Community of West African States) nationals are not required an entry visa. Nationals of other countries may be required an entry visa or long-stay visa. They should contact the closest Senegalese representation. Senegalese Embassies and consulates in various West African countries and other parts of the world issue visas before travel.

Assignment Details

Assignment Title Health Service Continuity UN Volunteer

Organizational Context & Project Description

The World Health Organization is a specialized agency of the United Nations Public Health Organization established in 1948. The objective of the World Health Organization shall be the attainment by all peoples of the highest possible level of health.

World Health Organization achieves its goals by performing its essential functions:

1. Take a leadership role in key health issues and create partnerships when joint action is needed;
2. Set research priorities and encourage the acquisition, application and dissemination of useful knowledge;
3. Setting standards and criteria and encouraging and monitoring them;
4. Develop ethical and evidence-based policies
5. Provide technical support, be an agent of change and build institutional capacity in a sustainable way;
6. Monitor health status and assess health trends.

1. Description of the project including relevant stakeholders, outcomes, etc.

It has been demonstrated that most of the time health emergencies occur, all efforts are focused on the health emergency, leaving the routine health services unattended. It has been estimated that during the EVD epidemic in West Africa (2014 – 2016) the deaths associated with lack of, and decreased utilization of, essential health services, were greater than the deaths directly due to Ebola Virus Disease epidemic. In the current COVID-19 pandemic, it has been observed from both anecdotal and routine health information systems that access and utilization of essential health services have fallen. Since the beginning of the COVID-19 pandemic, WHO is engaged with other partners in providing technical assistance to the Member States to make sure that essential health services continue to be maintained while dealing with the pandemic.

A Framework for Action for continuation of Essential Health Services during COVID-19 Pandemic in African Region was developed and provide the context in which the thrust of the work on provision of essential health services during the pandemic will operate. In line with the framework, and because of the urgent need to put in measures to restore provision of essential health services during and after the pandemic, it was felt necessary to systematically engage the various Clusters responsible for the different service programs to contribute to maintaining the essential health services. Consequently, the Inter-Cluster Task Force (ICTF) on Health services continuity during the COVID-19 pandemic and the full Health Service Continuity Pillar of IMST has been set up.

The decentralization of the HSC Pillar is in process. A sub-working group in charge of Health Service Continuity is functional at Nairobi Dakar Hub. The process of putting in place a sub-working group at Dakar Hub and the involvement of Inter-Country Support Teams (ISTs) in the work of supporting Health Service Continuity are ongoing.

This UNV assignment is part of the Sub-Working Group on Health Service Continuity at Dakar Hub.

Sustainable Development Goals 3. Good Health and Well-being

Task description

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The United Nations Volunteers (UNV) programme is administered by the United Nations Development Programme (UNDP).

Within the delegated authority and under the supervision of Health Service Continuity Team Leader or his/her designated mandated representative(s), the UN Volunteer in charge of continuation of essential health services will work with the HSC Team Lead and the HSC M&E expert at the Regional Office, ISTs and Nairobi and Dakar Hubs, to support Member States to maintain essential health services during the COVID-19 pandemic and other emergencies.

Main tasks:

- Support the adaptation of the global guidance of continuity of essential health services to African context and disseminate it through IMST and WCO Health Systems Focal points in all 47 Countries;
- Support countries in monitoring the disruption of essential health services during the COVID-19 pandemic response and other emergencies;
- Support the development, implementation and monitoring of plans to overcome the disruption of essential health service at the country level;
- Work with relevant bodies and agencies to ensure alignment of existing plans and strategies at country level with health services managers at sub-national and district health systems on routine essential healthcare service continuity (facilities, personnel, medicines, supplies, medical devices);
- [Support assessment of the impact of Covid19 on health system performance in delivering essential health services](#)
- Support the leadership of the Health Service Continuity SWG in planning and implementing all the activities of the SWG.
- Elaborate a periodic report on the disruption of essential health services during the COVID-19 pandemic response and other emergencies
- Ensure any task related to her/his competencies requested by the supervisor

Furthermore, UN Volunteers are encouraged to integrate the UN Volunteers programme mandate within their assignment and promote voluntary action through engagement with communities in their work. As such, UN Volunteers should dedicate a part of their working time to some of the following suggested activities:

- Strengthen their knowledge and understanding of the concept of volunteerism by reading relevant UNV and external publications and take an active part in UNV activities (for instance, in events that mark International Volunteer Day);
- Be acquainted with and build on traditional and/or local forms of volunteerism in the host country;
- Provide annual and end-of-assignment self-reports on UN Volunteer actions, results and opportunities.
- Contribute articles/write-ups on field experiences and submit them for UNV publications/websites, newsletters, press releases, etc.;
- Assist with the UNV Buddy Programme for newly-arrived UN Volunteers;
- Promote or advise local groups in the use of online volunteering or encourage relevant local individuals and organizations to use the UNV Online Volunteering service whenever technically possible.

Furthermore, UN Volunteers are required to:- Strengthen their knowledge and understanding of the concept of volunteerism by reading relevant UNV and external publications and take active part in UNV activities (for instance in events that mark International Volunteer Day)- Be acquainted with and build on traditional and/or local forms of volunteerism in the host country- Provide annual and end of assignment reports on UN Volunteer actions, results and opportunities using UNV's Volunteer Reporting Application- Contribute articles/write-ups on field experiences and submit them for UNV publications/websites, newsletters, press releases, etc.- Assist with the UNV Buddy Programme for newly-arrived UN Volunteers- Promote or advise local groups in the use of online volunteering, or encourage relevant local individuals and organizations to use the UNV Online Volunteering service whenever technically possible.

Results/Expected Outputs

As an active Health Serviced Continuity team member, efficient, timely, responsive, client-friendly and high-quality support rendered to WHO and its beneficiaries in the accomplishment of her/his functions, including:

1. Member States have assessed/monitored the essential health services delivery during the COVID 19 pandemic response to identify health services disruption and other challenges related to the pandemic response;
2. Member States have defined the scope of the essential health services to be delivered during COVID 19 pandemic response and other emergencies;
3. Member States have developed and have been implementing plans/roadmaps to overcome the disruption of essential health services during the COVID 19 pandemic response and other emergencies;
4. Member States have elaborated and have been implementing plans/roadmap to strengthening resilience of health systems based on lessons learnt from COVID 19 pandemic preparedness and response and other emergencies
5. Member States have integrated COVID 19 preparedness and response activities in their essential health services packages

- The development of capacity through coaching, mentoring and formal on-the-job training, when working with (including supervising) national staff or (non-) governmental counter-parts, including Implementing Partners (IPs);
- Age, Gender and Diversity (AGD) perspective is systematically applied, integrated and documented in all activities throughout the assignment
- A final statement of achievements towards volunteerism for peace and development during the assignment, such as reporting on the number of volunteers mobilized, activities participated in and capacities developed

Qualifications/Requirements

Required Degree Level Bachelor degree or equivalent

Education - Additional Comments

- Post-graduate degree in Public Health or International/global health.
- Degree in medicine or other health professions

Required experience 36 months

Experience Remark

- At least 3 years of proven experience in the development, implementation and assessment of health service delivery programmes at sub-national, national and international levels,
- Experience working as district health manager or similar position, and/or experience in an international organization/WHO preferably in resource-limited countries, as well as experience in facilitating consultations.
- Other relevant programmes; experience with WHO is an asset, as is experience working in the UN or other international development organization;

Language

- French (Mandatory) , Level - Fluent
- AND - English (Mandatory) , Level - Working Knowledge

Area of Expertise

- Public health Optional
- General human medicine (with clinical experience) Optional
- Other development programme/project experience Optional

Area of Expertise Requirement

- Demonstrated knowledge of health systems strengthening, complemented by expertise in district health systems and services policies, strategies and operations.
- Demonstrated skills in the field of service delivery systems especially in developing, implementing and evaluating service delivery programmes, quality, safety and resilience
- Proven negotiating and interpersonal skills with the ability to promote consensus, communicate progress and results, and resolve issues in a proactive manner while ensuring effective work practices and ethics;
- Solid overall computer literacy, including proficiency in various MS Office applications (Excel, Word, PowerPoint, Health mapper, etc.), emails/internet and office technology equipment;
- Ability to work and adapt professionally and effectively in a challenging environment; ability to work effectively in a multicultural team of international and national personnel;

Need Driving Licence No

Competencies & Values

- Accountability
- Adaptability and Flexibility
- Building Trust
- Client Orientation
- Commitment and Motivation
- Commitment to Continuous Learning
- Communication
- Ethics and Values
- Integrity
- Judgement and Decision-making
- Knowledge Sharing
- Leadership
- Planning and Organizing
- Professionalism
- Respect for Diversity
- Self-Management
- Technological Awareness
- Working in Teams

Conditions of Service and other information

Condition of Service

[Click here to view Conditions of Service](#)

Conditions of Service for International Specialist:

Note on novel coronavirus – COVID-19.

The rapidly changing nature of novel coronavirus COVID-19 has placed significant and increasing restrictions on the freedom of movement of people across the globe, within countries and across borders. Such restrictions make it very difficult for international UN Volunteers to begin their assignments at their assigned duty station and UNV cannot guarantee assignments will proceed as normal.

Candidates for international UN Volunteer assignments during this period may be exceptionally granted alternative working arrangements to work from their place of recruitment until restrictions are lifted. This is at the discretion of the host entity. Candidates proceeding to interview are recommended to discuss the likelihood of travel and possible alternative arrangements with the host entity. If selected, candidates should carefully consider the circumstances before accepting UNV's offer.

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In cases where the UN Host Entity partner has requested the UN Volunteer to perform their assignment remotely, the Post Adjustment Multiplier (PAM) and related entitlements to be paid may be adjusted to the temporary duty station from where the UN Volunteer has been requested to work if requested by the UN Host Entity.

The contract lasts for the period indicated above with possibility of extensions subject to availability of funding, operational necessity and satisfactory performance. However, there is no expectation of renewal of the assignment.

A UN Volunteer receives a Volunteer Living Allowance (VLA) which is composed of the Monthly Living Allowance (MLA) and a Family Allowance (FA) for those with dependents (maximum three).

The Volunteer Living Allowance (VLA) is paid at the end of each month to cover housing, utilities, transportation, communications and other basic needs. The VLA can be computed by applying the Post-Adjustment Multiplier (PAM) to the VLA base rate of US\$ 1,682. The VLA base rate is a global rate across the world, while the PAM is duty station/country-specific and fluctuates on a monthly basis according to the cost of living. This method ensures that international UN Volunteers have comparable purchasing power at all duty stations irrespective of varying costs of living. The PAM is established by the International Civil Service Commission (ICSC) and is published at the beginning of every month on the ICSC website <http://icsc.un.org>.

For UN Volunteer entitlements, kindly refer to the link <https://vmam.unv.org/calculator/entitlements>

In non-family duty stations that belong to hardship categories D or E, as classified by the ICSC, international UN Volunteers receive a Well-Being Differential (WBD) on a monthly basis.

Furthermore, UN Volunteers are provided a settling-in-grant (SIG) at the start of the assignment (if the volunteer did not reside in the duty station for at least 6 months prior to taking up the assignment) and in the event of a permanent reassignment to another duty station.

UNV provides life, health, permanent disability insurances as well as assignment travel, annual leave, full integration in the UN security framework (including residential security reimbursements).

UN Volunteers are paid Daily Subsistence Allowance at the UN rate for official travels, flight tickets for periodic home visit and for the final repatriation travel (if applicable). Resettlement allowance is paid for satisfactory service at the end of the assignment.

UNV will provide, together with the offer of assignment, a copy of the Conditions of Service, including Code of conduct, to the successful candidate.

Supervision, induction and duty of care of UN Volunteers (Roles and Responsibilities of Host Entities)

UN Volunteers should be provided equal duty of care as extended to all host entity personnel. Host entity support to the UN Volunteer includes, but is not limited to:

- Introductory briefings about the organisation and office-related context including security, emergency procedures, good cultural practice and orientation to the local environment;
- Support with arrival administration including setting-up of bank accounts, residence permit applications and completion of other official processes as required by the host government or host entity;
- Structured guidance, mentoring and coaching by a supervisor including a clear workplan and performance appraisal;
- Access to office space, equipment, IT support and any other systems and tools required to complete the objectives of the assignment including a host entity email address;

- Access to shared host entity corporate knowledge, training and learning;
- Inclusion of the volunteer in emergency procedures such as evacuations;
- Leave management;
- DSA for official travel, when applicable;
- All changes in the Description of Assignment occurring between recruitment and arrival or during the assignment need to be formalized with the United Nations Volunteer Programme;
- Investigate misconduct: sharing reports with the UNV;
- Provide emergency assistance, e.g. the death of volunteer or medical evacuation, in collaboration with UNV. Accept letters of guarantees or potential liabilities for covering medical costs not claimable under medical insurance in extraordinary situations (e.g. isolation facilities` services during pandemics).

Application Code SENR000589-9236

Application procedure

*** Not yet registered in the UNV Talent Pool?**

Please first register your profile at <https://vmam.unv.org/candidate/signup>. Important: After creating your account, complete all sections of your profile and submit it. Then go to 'My Page' at <https://vmam.unv.org/candidate/mypage> and click on the 'Special Calls' hyperlink. Lastly, select the special call to which you would like to apply.

*** Already registered in the UNV Talent Pool?**

Please first update your profile at <https://vmam.unv.org/candidate/profile>. Then go to 'My Page' at <https://vmam.unv.org/candidate/mypage> and click on the 'Special Calls' hyperlink to select the special call to which you would like to apply.

Application deadline: 20-04-2021

doa.apply_url <https://vmam.unv.org/candidate/show-doa/U0VOUjAwMDU4OQ==>

Disclaimer

United Nations Volunteers is an equal opportunity programme which welcomes applications from qualified professionals. We are committed to achieving diversity in terms of gender, nationality and culture.