

## UN VOLUNTEER DESCRIPTION OF ASSIGNMENT

### UGAR000735--Case Management Officer

The United Nations Volunteers (UNV) programme is the UN organization that promotes volunteerism to support peace and development worldwide. Volunteerism can transform the pace and nature of development and it benefits both society at large and the individual volunteer. UNV contributes to peace and development by advocating for volunteerism globally, encouraging partners to integrate volunteerism into development programming, and mobilizing volunteers. In most cultures volunteerism is deeply embedded in long-established, ancient traditions of sharing and support within the communities. In this context, UN Volunteers take part in various forms of volunteerism and play a role in development and peace together with co-workers, host agencies and local communities. In all assignments, UN Volunteers promote volunteerism through their action and conduct. Engaging in volunteer activity can effectively and positively enrich their understanding of local and social realities, as well as create a bridge between themselves and the people in their host community. This will make the time they spend as UN Volunteers even more rewarding and productive.

## General Information

<b>Country of Assignment</b>	Uganda
<b>Host Institute</b>	World Health Organization
<b>Volunteer Category</b>	National Specialist
<b>Number of Volunteer</b>	1
<b>Duration</b>	12 months
<b>Expected Starting Date</b>	Immediate
<b>Duty Station</b>	Kampala [UGA]
<b>Assignment Place</b>	Family Duty Station

#### Assignment Place Remark

Immediate/emergency deployment as part of response to COVID-19 pandemic in the country.

#### Living Conditions

The UN volunteer will be posted to any of the hubs depending on the evolving Covid-19 situation in the country. Uganda generally has pleasant climate all year round.

The country has good security and is under the UN security system. All new staff undergo security briefing by the United Nations department of Safety and Security (UNDSS) who also provide elaborate security documents as well as regular security situation updates.

## Assignment Details

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W. [www.unv.org](http://www.unv.org)

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The United Nations Volunteers (UNV) programme is administered by the United Nations Development Programme (UNDP).

**Organizational Context & Project Description**

The mission of WHO's Health Emergencies Programme ("The programme") is to help countries and to coordinate international action. to prevent, prepare for, detect, rapidly respond to, and recover from outbreaks and emergencies.

In the context of the WHO Health Emergencies Incident Management System (IMS), at the country level, the incumbent will provide technical advice for all WHO strategic categories and related public health programmes.

On 21st March 2020, Ministry of Health confirmed a positive COVID-19 case following RT PCR tests at the Uganda Virus Research Institute. The outbreak which originated from Wuhan, China has globally affected over 1.7 million people including more than 100,000 deaths. It was declared a pandemic by WHO on 11th March 2020. The confirmed case in Uganda was a traveller intercepted at a health screening point at the Entebbe International airport.

As of 20th June 2021, there were 1044 COVID-19 cases admitted in health facilities across the country (914 in Government facilities and 130 in private facilities). Of these, 173 were new admissions which were registered in the preceding 24 hours. Out of the cases that were in admission, 76 were critically ill, 497 severely ill, 161 moderately ill and the rest were mildly or asymptomatic.

The ongoing resurgence with patients scattered all over the country therefore requires increase in the workforce to manage the the exponential increase in the treatment centres across the country.

This UNV assignment is therefore intended to address this human resource gap identified

**Sustainable Development Goals**

3. Good Health and Well-being

**Task description**

Under the supervision of the WHO Country Representative and reporting to the Incident Manager (IM), the incumbent shall perform the following tasks;

Support clinical management, including participating in direct clinical care of suspected and confirmed COVID-19 cases while observing effective Infection Prevention and Control measures (IPC).

Develop and implement drills on specific skills that enhance the capabilities of the health workers at the COVID-19 treatment centres.

Develop and implement appropriate trainings to enhance case management and IPC skills among the health workers in the treatment centres.

Support health facilities in upgrading standards and practice in IPC treatment centres.

Improve by appropriate means the availability, quality, presentation and utilization of clinical data and information and to recommend appropriate priority actions to WHO, Ministry of Health, and districts.

Use the results of analysis of clinical data to identify priority areas and actions to reduce the risk of amplification of outbreak prone diseases in the health facilities.

Support monitoring of the health of health workers working in COVID -19 treatment centres and districts in line with WHO and MOH guidance.

Support the collection of daily statistics on case management from the centres where deployed as well as other treatment centres if needed.

Furthermore, UN Volunteers are required to:- Strengthen their knowledge and understanding of the concept of volunteerism by reading relevant UNV and external publications and take active part in UNV activities (for instance in events that mark International Volunteer Day)- Be acquainted with and build on traditional and/or local forms of volunteerism in the host country- Provide annual and end of assignment reports on UN Volunteer actions, results and opportunities using UNV's Volunteer Reporting Application- Contribute articles/write-ups on field experiences and submit them for UNV publications/websites, newsletters, press releases, etc.- Assist with the UNV Buddy Programme for newly-arrived UN Volunteers- Promote or advise local groups in the use of online volunteering, or encourage relevant local individuals and organizations to use the UNV Online Volunteering service whenever technically possible.

### Results/Expected Outputs

Support WHO's Health Emergency Programme (The Programme) to help countries, and to coordinate international action to prevent, prepare for, detect, rapidly respond to, and recover from outbreaks and emergencies.

Develop capacity through coaching, mentoring and formal on-the-job training when working with (including supervising) national staff or (non-) government counterparts, including implementing partners.

• The development of capacity through coaching, mentoring and formal on-the-job training, when working with (including supervising) national staff or (non-) governmental counter-parts, including Implementing Partners (IPs); • Age, Gender and Diversity (AGD) perspective is systematically applied, integrated and documented in all activities throughout the assignment • A final statement of achievements towards volunteerism for peace and development during the assignment, such as reporting on the number of volunteers mobilized, activities participated in and capacities developed

## Qualifications/Requirements

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**Required Degree Level** Bachelor degree or equivalent

### Education - Additional Comments

Candidate must possess minimum of a MBChB degree or its equivalent from a recognized University/Institution. He/she must be registered with Medical & Dental Practitioners Council.

**Required experience** 36 months

### Experience Remark

Prior humanitarian working experience at field level with WHO, other UN agency or with an international Non-Governmental organization.

Training in the clinical management of COVID-19 or related infection prevention is highly desirable.

At least one year of clinical practice experience post internship in a busy setting involving management of all range of patients including paediatrics and adult patients.

### Language

- English (Mandatory) , Level - Fluent

### Area of Expertise

- Other emergency management experience Optional
- General human medicine (with clinical experience) Optional
- Other health related experience Mandatory

### Area of Expertise Requirement

Clinical practice experience/post internship in a busy setting involving management of all range of patients including paediatrics and adult patients.

**Need Driving Licence** No

### Competencies & Values

- Planning and Organizing
- Professionalism
- Self-Management

# Conditions of Service and other information

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## Condition of Service

[Click here to view Conditions of Service](#)

## Conditions of Service:

Note on novel coronavirus – COVID-19.

The rapidly changing nature of novel coronavirus COVID-19 has placed significant and increasing restrictions on the freedom of movement of people, even within countries. Such restrictions may affect the ability national UN Volunteers to begin their assignments at their assigned duty station or limit the ability to enter UN premises. Thus, UNV cannot guarantee assignments will proceed as normal.

Candidates for national UN Volunteer assignments requiring travel to the duty station may be exceptionally granted during this period alternative working arrangements to work from their place of recruitment until restrictions are lifted. Candidates for national UN Volunteer assignments may also need to begin their assignments remotely in cases where access to UN premises is restricted. These are decisions at the discretion of the host entity. Candidates proceeding to interview are recommended to discuss travel requirements, any restrictions, and possible alternative arrangements with the host entity. If selected, candidates should carefully consider the circumstances before accepting UNV's offer.

The contract lasts for the period indicated above with possibility of extensions subject to availability of funding, operational necessity and satisfactory performance. However, there is no expectation of renewal of the assignment.

Travel to duty station (if applicable) and a Settling-In-Grant will be provided in the event the duty station is not within commuting distance from the place of recruitment. The applicable Volunteer Living Allowance is provided monthly to cover housing, utilities and normal cost of living expenses. Life, health and permanent disability insurance are included (health insurance for up to 3 dependents), as well as final repatriation (if applicable) and resettlement allowance for satisfactory service.

Furthermore, in non-family duty stations that belong to hardship categories D or E, as classified by the ICSC, a Well-Being Differential (WBD) on a monthly basis will be provided.

For UN Volunteer entitlements, kindly refer to the link <https://vmam.unv.org/calculator/entitlements>

**Supervision, induction and duty of care of UN Volunteers** (Roles and Responsibilities of Host Entity)

UN Volunteers should be provided equal duty of care as extended to all host entity personnel. Host entity support to the UN Volunteer includes, but is not limited to:

- Introductory briefings about the organisation and office-related context including security, emergency procedures, good cultural practice and orientation to the local environment;
- Support with arrival administration and official processes;
- Structured guidance, mentoring and coaching by a supervisor including a clear workplan and performance appraisal;
- Access to office space, equipment, IT support and any other systems and tools required to complete the objectives of the assignment including a host entity email address;
- Access to shared host entity corporate knowledge, training and learning;
- Any necessary security measures, ensuring that UN Volunteers are covered by the United Nations Security Management System (UNSMS) in line with the UNDSS Security Policy Manual;
- Leave management;
- DSA for official travel, when applicable;
- All changes in the Description of Assignment occurring between recruitment and arrival or during the assignment need to be formalized with the United Nations Volunteer Programme.
- Investigate misconduct: sharing reports with the UNV;
- Provide emergency assistance, e.g. the death of volunteer or medical evacuation, in collaboration with UNV. Accept letters of guarantees or potential liabilities for covering medical costs not claimable under medical insurance in extraordinary situations (e.g. isolation facilities` services during pandemics).

**Application Code** UGAR000735-10194

**Application procedure****\* Not yet registered in the UNV Talent Pool?**

Please first register your profile at <https://vmam.unv.org/candidate/signup>. Important: After creating your account, complete all sections of your profile and submit it. Then go to 'My Page' <https://vmam.unv.org/candidate/mypage> and click on the 'Special Calls' hyperlink. Lastly, select the special call to which you would like to apply.

**\* Already registered in the UNV Talent Pool?**

Please first update your profile at <https://vmam.unv.org/candidate/profile>. Then go to 'My Page' at <https://vmam.unv.org/candidate/mypage> and click on the 'Special Calls' hyperlink to select the special call to which you would like to apply.

**Application deadline: 05 August 2021**

**doa.apply\_url** <https://vmam.unv.org/candidate/show-doa/VUdBUjAwMDczNQ==>



**Disclaimer**

*United Nations Volunteers is an equal opportunity programme which welcomes applications from qualified professionals. We are committed to achieving diversity in terms of gender, nationality and culture.*

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