The United Nations Volunteers (UNV) programme is the UN organization that promotes volunteerism to support peace and development worldwide. Volunteerism can transform the pace and nature of development and it benefits both society at large and the individual volunteer. UNV contributes to peace and development by advocating for volunteerism globally, encouraging partners to integrate volunteerism into development programming, and mobilizing volunteers. In most cultures, volunteerism is deeply embedded in long-established, ancient traditions of sharing and support within the communities. In this context, UN Volunteers take part in various forms of volunteerism and play a role in development and peace together with co-workers, host agencies and local communities. In all assignments, UN Volunteers promote volunteerism through their action and conduct. Engaging in volunteer activity can effectively and positively enrich their understanding of local and social realities, as well as create a bridge between themselves and the people in their host community. This will make the time they spend as UN Volunteers even more rewarding and productive.

General Information

Country of Assignment: Congo
Host Institute: World Health Organization
Volunteer Category: International Youth
Number of Volunteer: 1
Duration: 24 months
Expected Starting Date: Immediate
Duty Station: Brazzaville [COG]
Assignment Place: Family Duty Station
Assignment Place Remark

Living Conditions

The Republic of Congo is a small country in the Central African Region. Its capital, Brazzaville, is a relatively safe city located along the Congo River opposite Kinshasa, the capital of the Democratic Republic of Congo. Living conditions in Brazzaville are fairly okay with the usual amenities present. Public power supply and running water is not always stable. The ability to live and work in difficult and harsh conditions of developing countries is essential. The standard of living including accommodation is very expensive. There are a few supermarkets in the city, but consumer items are generally expensive as most things are imported.

Congo Brazzaville is a unique country and working at the Regional office in Africa for WHO is a unique experience of learning about the 47 countries the office serves. It provides for an interesting and enriching environment, but also requires a mature level of cultural awareness, as well as more stamina and commitment than elsewhere to make life comfortable and affordable. Therefore, flexibility and the ability and willingness to live and work in harsh and potentially hazardous conditions, involving physical hardship and little comfort, are essential.
Assignment Title: Strategic Health Information Officer - Communication and advocacy

Organizational Context & Project Description

The World Health Organization has prioritized improving availability of data and its use in decision making, as a key deliverable for supporting countries in monitoring progress and issues with moving towards Universal Health Coverage (UHC) and other health related Sustainable Development Goal (SDG) targets. To achieve these expectations, WHO in the African Region (WHO-AFRO) under the Data, Analytics and Knowledge Management Unit is providing support for improving systems for data generation, analysis and its use. Among these is the African Health Observatory (AHO), a web-based platform that serves four functions: a) Storage and sharing of data and statistics; b) Production and sharing of evidence through the analysis and synthesis of information; c) Sustaining networks and communities, for better translation of evidence; and d) Supporting countries establish national or sub-national health observatories. In this context, the incumbent will serve as one of the health information officers, focusing on data analysis, supporting countries in improving their health information systems, and developing regional analytical products.

Sustainable Development Goals

3. Good Health and Well-being

Task Description

During deployment, the duties may be modified, based upon the technical needs of the Programme.

Reporting to the Team Lead, Data Analytics and Knowledge Management, and working closely with counterparts at the respective Regional Office and HQ, the UN Volunteer will undertake the following tasks:

- Coordinate health information communication with countries, partners and other stakeholders
- Develop advocacy plans for the WHO Regional Office for Africa on its technical work in health information, including for the Africa Health Observatory
- Facilitate development of research products based on the work in health information for the WHO African Region
- Review and support strengthening of the legal and regulatory environment for health information in the WHO African Region

Furthermore, UN Volunteers are required to:- Strengthen their knowledge and understanding of the concept of volunteerism by reading relevant UNV and external publications and take active part in UNV activities (for instance in events that mark International Volunteer Day)- Be acquainted with and build on traditional and/or local forms of volunteerism in the host country- Provide annual and end of assignment reports on UN Volunteer actions, results and opportunities using UNV’s Volunteer Reporting Application- Contribute articles/write-ups on field experiences and submit them for UNV publications/websites, newsletters, press releases, etc.- Assist with the UNV Buddy Programme for newly-arrived UN Volunteers- Promote or advise local groups in the use of online volunteering, or encourage relevant local individuals and organizations to use the UNV Online Volunteering service whenever technically possible.

Results/Expected Outputs

- The development of capacity through coaching, mentoring and formal on-the-job training, when working with (including supervising) national staff or (non-) governmental counter-parts, including Implementing Partners (IPs); • Age, Gender and Diversity (AGD) perspective is systematically applied, integrated and documented in all activities throughout the assignment • A final statement of achievements towards volunteerism for peace and development during the assignment, such as reporting on the number of volunteers mobilized, activities participated in and capacities developed

Qualifications/Requirements

Required Degree Level: Bachelor degree or equivalent

Education - Additional Comments
Essential

- Training in a public health field including at least 2 areas from governance, research, communication and/or legal systems

Desirable

- Masters degree training

Required experience

24 months

Experience Remark

- 2 years of professional work experience at the national level, in external communications. Proven experience in writing engaging communications materials.

Desirable Experience: Prior working experience with WHO/UN or with an international nongovernmental organization; experience in organizing advocacy campaigns and experience in managing publishing processes. Proven experience in writing advocacy documents. Proven experience in taking photographs or filming video which are of professional quality

Language

- English (Mandatory) , Level - Fluent
- AND - French (Optional) , Level - Fluent

Area of Expertise

- Journalism, mass media and broadcasting Mandatory

Area of Expertise Requirement

Computer skills:

- Excellent knowledge of word processing, sharepoint, R studio, and web tools

Functional Knowledge and Skills:

- Experience of work in health sector in the African Region, specifically in Universal Health Coverage implementation
- Writing, and publishing health research articles

Competencies and Values:

- Communication: expresses oneself clearly in conversation and interaction with others; actively listens. Produces effective written communications. Ensures that information is shared.
- Teamwork: develops and promotes effective relationships with colleagues and team members. Deals constructively with conflicts.
- Moving forward in a changing environment: is open to, and proposes, new approaches and ideas. Adapts and responds positively to change.
- Promoting innovation and organizational learning: invigorates the Organization by building a culture which encourages learning and development. Sponsors innovative approaches and solutions.
- Respecting and promoting individual and cultural differences: demonstrates ability to work constructively with people with different backgrounds and orientations. Respects differences and ensures that all can contribute.

Need Driving Licence

No

Competencies & Values

- Commitment to Continuous Learning
- Communication
Conditions of Service and other information


The rapidly changing nature of novel coronavirus COVID-19 has placed significant and increasing restrictions on the freedom of movement of people across the globe, within countries and across borders. Such restrictions make it very difficult for international UN Volunteers to begin their assignments at their assigned duty station and UNV cannot guarantee assignments will proceed as normal.

Candidates for international UN Volunteer assignments during this period may be exceptionally granted alternative working arrangements to work from their place of recruitment until restrictions are lifted. This is at the discretion of the host entity. Candidates proceeding to interview are recommended to discuss the likelihood of travel and possible alternative arrangements with the host entity. If selected, candidates should carefully consider the circumstances before accepting UNV’s offer.

In cases where the UN Host Entity partner has requested the UN Volunteer to perform their assignment remotely, the Post Adjustment Multiplier (PAM) and related entitlements to be paid may be adjusted to the temporary duty station from where the UN Volunteer has been requested to work if requested by the UN Host Entity.

The contract lasts for the period indicated above with possibility of extensions subject to availability of funding, operational necessity and satisfactory performance. However, there is no expectation of renewal of the assignment.

A UN Volunteer receives a Volunteer Living Allowance (VLA) per month and is paid at the end of each month to cover housing, utilities, transportation, communications and other basic needs. The VLA can be computed by applying the Post-Adjustment Multiplier (PAM) to the VLA base rate of (choose from the drop down menu the appropriate rate here): US$1,346. The VLA base rate is a global rate, while the PAM is country-specific and fluctuates on a monthly basis according to the cost of living. This method ensures that international UN Volunteers have comparable purchasing power at all duty stations irrespective of varying costs of living. The PAM is established by the International Civil Service Commission (ICSC) and is published at the beginning of every month on the ICSC website http://icsc.un.org.

For UN Volunteer entitlements, kindly refer to the link https://vmam.unv.org/calculator/entitlements.

In non-family duty stations that belong to hardship categories D or E, as classified by the ICSC, international UN Volunteers receive a Well-
Being Differential (WBD) on a monthly basis.

Furthermore, UN Volunteers are provided a settling-in-grant (SIG) at the start of the assignment (if the volunteer did not reside in the duty station for at least 6 months prior to taking up the assignment) and also in the event of a permanent reassignment to another duty station.

UNV provides life, health, permanent disability insurances as well as assignment travel, annual leave, full integration in the UN security framework (including residential security reimbursements).

UN Volunteers are paid Daily Subsistence Allowance at the UN rate for official travels, flight tickets for the final repatriation travel (if applicable). A resettlement allowance is paid for satisfactory service at the end of the assignment.

UNV will provide, together with the offer of assignment, a copy of the Conditions of Service, including Code of conduct, to the successful candidate.

**Supervision, induction and duty of care of UN Volunteers (Roles and Responsibilities of Host Entities)**

UN Volunteers should be provided equal duty of care as extended to all host entity personnel. Host entity support to the UN Volunteer includes, but is not limited to:

- Introductory briefings about the organisation and office-related context including security, emergency procedures, good cultural practice and orientation to the local environment;

- Support with arrival administration including setting-up of bank accounts, residence permit applications and completion of other official processes as required by the host government or host entity;

- Structured guidance, mentoring and coaching by a supervisor including a clear workplan and performance appraisal;

- Access to office space, equipment, IT support and any other systems and tools required to complete the objectives of the assignment including a host entity email address;

- Access to shared host entity corporate knowledge, training and learning;

- Inclusion of the volunteer in emergency procedures such as evacuations;

- Leave management;

- DSA for official travel, when applicable;

- All changes in the Description of Assignment occurring between recruitment and arrival or during the assignment need to be formalized with the United Nations Volunteer Programme;

- Investigate misconduct: sharing reports with the UNV;

- Provide emergency assistance, e.g. the death of volunteer or medical evacuation, in collaboration with UNV. Accept letters of guarantees or potential liabilities for covering medical costs not claimable under medical insurance in extraordinary situations (e.g. isolation facilities’ services during pandemics)

**Application Code** COGR000147-9234

**Application procedure**
* Not yet registered in the UNV Talent Pool?

Please first register your profile at https://vmam.unv.org/candidate/signup. Important: After creating your account, complete all sections of your profile and submit it. Then go to ‘My Page’ at https://vmam.unv.org/candidate/mypage and click on the ‘Special Calls’ hyperlink. Lastly, select the special call to which you would like to apply.

* Already registered in the UNV Talent Pool?

Please first update your profile at https://vmam.unv.org/candidate/profile. Then go to ‘My Page’ at https://vmam.unv.org/candidate/mypage and click on the ‘Special Calls’ hyperlink to select the special call to which you would like to apply.

Application deadline: 16-04-2021

doa.apply_url https://vmam.unv.org//candidate/show-doa/Q09HUjAwMDE0Nw==

Disclaimer

United Nations Volunteers is an equal opportunity programme which welcomes applications from qualified professionals. We are committed to achieving diversity in terms of gender, nationality and culture.