The United Nations Volunteers (UNV) programme is the UN organization that promotes volunteerism to support peace and development worldwide. Volunteerism can transform the pace and nature of development and it benefits both society at large and the individual volunteer. UNV contributes to peace and development by advocating for volunteerism globally, encouraging partners to integrate volunteerism into development programming, and mobilizing volunteers. In most cultures, volunteerism is deeply embedded in long-established, ancient traditions of sharing and support within the communities. In this context, UN Volunteers take part in various forms of volunteerism and play a role in development and peace together with co-workers, host agencies and local communities. In all assignments, UN Volunteers promote volunteerism through their action and conduct. Engaging in volunteer activity can effectively and positively enrich their understanding of local and social realities, as well as create a bridge between themselves and the people in their host community. This will make the time they spend as UN Volunteers even more rewarding and productive.

General Information

<table>
<thead>
<tr>
<th>Country of Assignment</th>
<th>Djibouti</th>
</tr>
</thead>
<tbody>
<tr>
<td>Host Institute</td>
<td>UN High Commissioner for Refugees</td>
</tr>
<tr>
<td>Volunteer Category</td>
<td>National Specialist</td>
</tr>
<tr>
<td>Number of Volunteer</td>
<td>1</td>
</tr>
<tr>
<td>Duration</td>
<td>12 months</td>
</tr>
<tr>
<td>Possibility of Extension</td>
<td>Yes</td>
</tr>
<tr>
<td>Expected Starting Date</td>
<td>17-07-2020</td>
</tr>
<tr>
<td>Duty Station</td>
<td>Djibouti [DJI]</td>
</tr>
<tr>
<td>Assignment Place</td>
<td>Family Duty Station</td>
</tr>
<tr>
<td>Assignment Place Remark</td>
<td></td>
</tr>
</tbody>
</table>

Living Conditions

Djibouti is a small country of over 900,000 people. Although mired with its own economic challenges, it continues to welcome and provide for its refugee and asylum-seeker community of 30,475 roughly 3% of its population. UNHCR works with the Government of Djibouti, donors, and partners to alleviate the challenges of refugees in the three villages (Ali Addeh, Holl-Holl, and Markazi) as well as in the urban areas. The majority of persons of concern (PoC) in Djibouti are refugees from Somalia, Eritrea and Ethiopia living in the villages of Ali Addeh and Holl Holl in the south of the country although UNHCR Djibouti also extends protection related services to approximately 5,569 PoC living among the host community in Djibouti Ville. Many of these individuals have been assisted in the villages for over 25 years. The Yemen crisis has caused a substantial influx of recent arrivals in Djibouti. Currently, there are 5,206 Yemeni refugees living in Djibouti, out of which 2,320 are registered in Markazi village, in the Northern region of Obock. The long-term displacement context, prevalence of secondary movements and influx of arrivals from Yemen all present distinct protection concerns among the diverse PoC, demanding a solution-oriented approach to protection that is considered multi-dimensional. Rule of law and
access to justice programming is a key enabling element of such approach. Partnership opportunities in the protection arena are limited in Djibouti, with only a small number of international NGOs present and a relatively small local civil society presence. Most legal support to refugees has been limited to assistance of SGBV survivors, marriages and divorce. This assistance involves support for SGBV victims to navigate the legal process through assistance to obtain necessary medical evidence, in cases of sexual assault or domestic violence, and advice on legal processes.

Assignment Details

Assignment Title: Protection Assistant

Organizational Context & Project Description

The Office of the UNHCR was established on 14 December 1950 by the UN General Assembly. The agency is mandated to lead and co-ordinate international action to protect refugees and resolve refugee problems worldwide. Its primary purpose is to safeguard the rights and well-being of refugees. It strives to ensure that everyone can exercise the right to seek asylum and find safe refuge in another State, with the option to return home voluntarily, integrate locally or to resettle in a third country (www.unhcr.org).

Sustainable Development Goals

8. Decent work and Economy Growth

Task description

Within the delegated authority and under the supervision of Protection Officer the UN Volunteer will:

- Conduct preliminary interviews of individual cases in coordination with the Senior Protection Assistant / Protection Associate and report to the Protection Officer.
- Inform and take action on reports received from refugees in the community or from local authorities as required.
- Follow up on protection cases with the relevant authorities; refer to the appropriate staff and/or service, as per SoPs in place.
- Assist in the assessment of social/medical needs and follow-up on the provision of the necessary assistance for individual cases, as applicable.
- To serve as interpreter and translator when necessary.
- To perform any other task entrusted to him/her apart from those mentioned above.

Furthermore, UN Volunteers are required to:- Strengthen their knowledge and understanding of the concept of volunteerism by reading relevant UNV and external publications and take active part in UNV activities (for instance in events that mark International Volunteer Day)- Be acquainted with and build on traditional and/or local forms of volunteerism in the host country - Provide annual and end of assignment reports on UN Volunteer actions, results and opportunities using UNV's Volunteer Reporting Application- Contribute articles/write-ups on field experiences and submit them for UNV publications/websites, newsletters, press releases, etc.- Assist with the UNV Buddy Programme for newly-arrived UN Volunteers- Promote or advise local groups in the use of online volunteering, or encourage relevant local individuals and organizations to use the UNV Online Volunteering service whenever technically possible.

Results/Expected Outputs

As an active [UNHCR] team member, efficient, timely, responsive, client-friendly and high-quality support rendered to [UNHCR] and its beneficiaries in the accomplishment of her/his functions, including:

- Advice and guidance on protection issues are provided;
- Durable solutions are provided to the largest number of refugees and IDPs
- The participation of persons of concern is assured through continuous assessment and evaluation using participatory, rights and community-based approaches, which inform protection and assistance programming;
- National protection capacities are improved through direct engagement, research and advocacy with all relevant external interlocutors;
- The development of capacity through coaching, mentoring and formal on-the-job training, when working with (including supervising) national staff or (non-) governmental counter-parts, including Implementing Partners (IPs);
- Age, Gender and Diversity (AGD)
Qualifications/Requirements

Required Degree Level
Bachelor degree or equivalent

Education - Additional Comments

Required experience
24 months

Experience Remark
- Minimum 2 years of experience;
- Experience with refugees and/or other people of concern in a protection capacity required;
- Field experience;
- Commitment to help persons of concern and willingness to cooperate with counterparts.

Language
- French (Mandatory), Level - Fluent
- AND - English (Optional), Level - Working Knowledge

Area of Expertise
- Protection of refugees, asylum seekers and IDPs Optional

Area of Expertise Requirement

Desirable Qualifications and Skills:
- Knowledge of UN policies and procedures;
- Good analytical skills;
- Strong interpersonal and communication skills in a multi-cultural setting;
- Ability to live and work in the difficult and harsh conditions of developing countries is essential.

Need Driving Licence
No

Competencies & Values
- Accountability
- Adaptability and Flexibility
- Client Orientation
- Commitment and Motivation
- Commitment to Continuous Learning
- Communication
- Ethics and Values
- Integrity
- Professionalism
- Respect for Diversity
- Self-Management

The rapidly changing nature of novel coronavirus COVID-19 has placed significant and increasing restrictions on the freedom of movement of people, even within countries. Such restrictions may affect the ability national UN Volunteers to begin their assignments at their assigned duty station or limit the ability to enter UN premises. Thus, UNV cannot guarantee assignments will proceed as normal.

Candidates for national UN Volunteer assignments requiring travel to the duty station may be exceptionally granted during this period alternative working arrangements to work from their place of recruitment until restrictions are lifted. Candidates for national UN Volunteer assignments may also need to begin their assignments remotely in cases where access to UN premises is restricted. These are decisions at the discretion of the host entity. Candidates proceeding to interview are recommended to discuss travel requirements, any restrictions, and possible alternative arrangements with the host entity. If selected, candidates should carefully consider the circumstances before accepting UNV's offer.

The contract lasts for the period indicated above with possibility of extensions subject to availability of funding, operational necessity and satisfactory performance. However, there is no expectation of renewal of the assignment.

Travel to duty station (if applicable) and a Settling-In-Grant will be provided in the event the duty station is not within commuting distance from the place of recruitment. The applicable Volunteer Living Allowance is provided monthly to cover housing, utilities and normal cost of living expenses. Life, health and permanent disability insurance are included (health insurance for up to 3 dependents), as well as final repatriation (if applicable) and resettlement allowance for satisfactory service.

Furthermore, in non-family duty stations that belong to hardship categories D or E, as classified by the ICSC, a Well-Being Differential (WBD) on a monthly basis will be provided.

For UN Volunteer entitlements, kindly refer to the link https://vmam.unv.org/calculator/entitlements
UN Volunteers should be provided equal duty of care as extended to all host entity personnel. Host entity support to the UN Volunteer includes, but is not limited to:

- Introductory briefings about the organisation and office-related context including security, emergency procedures, good cultural practice and orientation to the local environment;

- Support with arrival administration and official processes;

- Structured guidance, mentoring and coaching by a supervisor including a clear workplan and performance appraisal;

- Access to office space, equipment, IT support and any other systems and tools required to complete the objectives of the assignment including a host entity email address;

- Access to shared host entity corporate knowledge, training and learning;

- Any necessary security measures, ensuring that UN Volunteers are covered by the United Nations Security Management System (UNSMS) in line with the UNDSS Security Policy Manual;

- Leave management;

- DSA for official travel, when applicable;

- All changes in the Description of Assignment occurring between recruitment and arrival or during the assignment need to be formalized with the United Nations Volunteer Programme.

**Application Code**  
DJIR000166-7210

**Application procedure**

* Not yet registered in the UNV Talent Pool?  
Please first register your profile at [https://vmam.unv.org/candidate/signup](https://vmam.unv.org/candidate/signup). Important: After creating your account, complete all sections of your profile and submit it. Then go to 'My Page' at [https://vmam.unv.org/candidate/mypage](https://vmam.unv.org/candidate/mypage) and click on the ‘Special Calls’ hyperlink. Lastly, select the special call to which you would like to apply.

* Already registered in the UNV Talent Pool?  
Please first update your profile at [https://vmam.unv.org/candidate/profile](https://vmam.unv.org/candidate/profile). Then go to 'My Page' at [https://vmam.unv.org/candidate/mypage](https://vmam.unv.org/candidate/mypage) and click on the ‘Special Calls’ hyperlink to select the special call to which you would like to apply.

This is a national UN Volunteer assignment, therefore only nationals of Djibouti and legal residents in Djibouti with the status of refugee or with the status of being stateless are eligible to apply.

**Application deadline:** 09-September-2020.

doa.apply_url  
[https://vmam.unv.org//candidate/show-doa/REpJUjAwMDE2Ng==](https://vmam.unv.org//candidate/show-doa/REpJUjAwMDE2Ng==)

**Disclaimer**

*United Nations Volunteers is an equal opportunity programme which welcomes applications from qualified professionals. We are committed to achieving diversity in terms of gender, nationality and culture.*