The United Nations Volunteers (UNV) programme is the UN organization that promotes volunteerism to support peace and development worldwide. Volunteerism can transform the pace and nature of development and it benefits both society at large and the individual volunteer. UNV contributes to peace and development by advocating for volunteerism globally, encouraging partners to integrate volunteerism into development programming, and mobilizing volunteers. In most cultures, volunteerism is deeply embedded in long-established, ancient traditions of sharing and support within the communities. In this context, UN Volunteers take part in various forms of volunteerism and play a role in development and peace together with co-workers, host agencies and local communities. In all assignments, UN Volunteers promote volunteerism through their action and conduct. Engaging in volunteer activity can effectively and positively enrich their understanding of local and social realities, as well as create a bridge between themselves and the people in their host community. This will make the time they spend as UN Volunteers even more rewarding and productive.

General Information

<table>
<thead>
<tr>
<th>Country of Assignment</th>
<th>Mali</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volunteer Category</td>
<td>International Specialist</td>
</tr>
<tr>
<td>Number of Volunteer</td>
<td>1</td>
</tr>
<tr>
<td>Duration</td>
<td>until 30-06-2021</td>
</tr>
<tr>
<td>Expected Starting Date</td>
<td>01-10-2020</td>
</tr>
<tr>
<td>Duty Station</td>
<td>Tombouctou [MLI]</td>
</tr>
<tr>
<td>Assignment Place</td>
<td>Non-Family Duty station</td>
</tr>
</tbody>
</table>

Assignment Place Remark

Living Conditions

Timbuktu is a non-family duty station, category E, with a difficult security and working environment. Due to the security situation, movements around the city are often restricted. Accommodation is provided inside the integrated camp. The living conditions in Timbuktu are very harsh, with extreme heat (Temperature up to 50°C) in the months of May to August, sandstorms in July to August. Newcomers are recommended to carry appropriate clothing. In the months of December to February, it is winter (Temperatures down to 7-8°C) with a lot of mosquitoes and other insects. Heavy jackets and other appropriate clothing are recommended. Accommodation: Like all UN personnel, UN Volunteers based in Timbuktu/Gao/Kidal/Mopti/Menaka/Tessaalit are accommodated in UN premises for which they contribute by 100 USD/month. UN provided accommodation in Mali is compliant with wellbeing standards, i.e. female/male bathrooms.

Hospital Facilities: The Level I for TCC/PCC is accessible for staff. If needed, an evacuation to Gao where Level I and Level II are located will be done. Security recommendations from the UN Department of Safety and Security (UNDSS) must be followed by all UN Staff in the course of their assignments in Mali. Appropriate measures are in place to mitigate the current security risk for UN personnel.
in the country. All UN Volunteers, like all UN personnel, undergo a security briefing and the 3-day mandatory training “Safe and Secure Approaches in Field Environments” (SSAFE) upon arrival, where practical guidance and recommendations are provided regarding security threats in Mali.

An additional security briefing is provided upon arrival to the final duty station.

Welfare: A welfare committee is also active in all duty stations to ensure sufficient access to welfare commodities, including food supplies. The welfare committee organizes activities depending on the security situation. Emergency contacts (security, medical, staff counselling, UNV Office) are made available for all UN Volunteers upon arrival, and each individual is provided with a VHF radio and a call sign, which can be used at all time.

For the sake of rewarding experience, UN volunteers in MINUSMA carry out their duties with flexibility, commitment, and a willingness to live and work in challenging conditions including heat and limited water and electricity supply.

Assignment Details

Assignment Title: UNV Staff Counsellor

Organizational Context & Project Description:

The United Nations Multidimensional Integrated Stabilization Mission in Mali (MINUSMA) was established by Security Council resolution 2100 of 25 April 2013 to support political processes in the country and to carry out a number of security-related tasks. The Mission has been asked to support the transitional authorities of Mali in the stabilization of the country and implementation of the transitional roadmap, focusing on major population centres and lines of communication, protecting civilians, human rights monitoring, the creation of conditions for the provision of humanitarian assistance and the return of displaced persons, the extension of State authority and the preparation of free, inclusive and peaceful elections (http://www.un.org/en/peacekeeping/missions/minusma).


Task description:

Under the overall supervision of the Chief of Staff Counselling Unit based in Bamako, the UN Volunteer Staff Counsellor will provide counselling services within the designated duty station, as outlined below:

- Perform individual assessments in the case of individual staff members experiencing difficulty coping with and/or presenting with mental health-related symptoms and follow up for additional intervention if indicated;
- Maintain case records, reports and statistics;
- Advise the Chief of Staff Counselling Unit as necessary on individual cases where an identified problem is likely to have professional and/or personal impact, such alcohol/substance abuse, depression, anxiety, work-related difficulty/conflict or family stress, etc.;
- Advise chiefs/heads of section(s) as necessary, or upon request, with the aim of improving the atmosphere in their section and resolving problems of a work-related or personal nature that adversely affect job performance and productivity;
- Perform critical incident stress management interventions, either individually or in a group format, whenever and wherever required; work closely with Security Section, Administration, and Medical Section, inter alia, in coordinating and providing critical incident stress management;
- Collaborate with medical team to address physical complaints that might be stress-related; assure, in conjunction with the medical team, a continuum of services (referral, short-term supportive intervention) to those staff members suffering from serious diseases or illnesses;
- Provide training sessions on crisis and stress management, resilience, conflict resolution and other topics as required;
- Monitor environmental factors that could lead to stress with particular focus on stress related to critical incidents including emergency and crisis situations;
- Liaise with national mental health professionals and other psychosocial resources;
Qualifications/Requirements

- Be available at all times 24/7 to provide support to mission personnel as necessary;
- Perform other related duties as may be required by the Chief of Staff Counseling Unit.

Furthermore, UN Volunteers are required to:
- Strengthen their knowledge and understanding of the concept of volunteerism by reading relevant UNV and external publications and take active part in UNV activities (for instance in events that mark International Volunteer Day).
- Be acquainted with and build on traditional and/or local forms of volunteerism in the host country.
- Provide annual and end of assignment reports on UN Volunteer actions, results and opportunities using UNV’s Volunteer Reporting Application.
- Contribute articles/write-ups on field experiences and submit them for UNV publications/websites, newsletters, press releases, etc.
- Assist with the UNV Buddy Programme for newly-arrived UN Volunteers.
- Promote or advise local groups in the use of online volunteering, or encourage relevant local individuals and organizations to use the UNV Online Volunteering service whenever technically possible.

Results/Expected Outputs

- Well-being of staff members and mission personnel improved by providing services in efficient, effective, timely, and professional manner;
- Work relationships improved and stress-related health problems in the mission minimized;
- Productivity at large improved;
- The development of capacity through coaching, mentoring and formal on-the-job training, when working with (including supervising) national staff or (non-) governmental counter-parts, including Implementing Partners (IPs);
- Age, Gender and Diversity (AGD) perspective is systematically applied, integrated and documented in all activities throughout the assignment;
- A final statement of achievements towards volunteerism for peace and development during the assignment, such as reporting on the number of volunteers mobilized, activities participated in and capacities developed.

Required Degree Level

Master degree or equivalent

Education - Additional Comments

Psycho-educational studies, psychology, psychiatry, Clinical Social Work, or other Clinical Mental Health Profession; knowledge of Conflict Resolution, Human Resources, or Administration would be an asset.

Required experience

36 months

Experience Remark

- Minimum of 3 years professional experience (2 of which at international level) in psychological counseling, training skills, with special emphasis on managing critical incident stress;
- Additional training or experience in a broad range of related fields, such as alcohol/substance abuse, stress management, critical incident stress and cross-cultural communication an asset;
- Knowledge of relaxation techniques would be an asset;
- Experience in United Nations System is an advantage;
- Have affinity with or interest in humanitarian relief, post-conflict situations, volunteerism as a mechanism for durable development, and the UN System;
- Well-developed communication, leadership and team building skills.

Language

- English (Mandatory), Level - Fluent
- AND - French (Mandatory), Level - Working Knowledge

Area of Expertise

We are inspiration in action
**Condition of Service and other information**

**Conditions of Service for International Specialist:**


The rapidly changing nature of novel coronavirus COVID-19 has placed significant and increasing restrictions on the freedom of movement of people across the globe, within countries and across borders. Such restrictions make it very difficult for international UN Volunteers to begin their assignments at their assigned duty station and UNV cannot guarantee assignments will proceed as normal.

Candidates for international UN Volunteer assignments during this period may be exceptionally granted alternative working arrangements to work from their place of recruitment until restrictions are lifted. This is at the discretion of the host entity. Candidates proceeding to interview are recommended to discuss the likelihood of travel and possible alternative arrangements with the host entity. If selected, candidates should carefully consider the circumstances before accepting UNV’s offer.
In cases where the UN Host Entity partner has requested the UN Volunteer to perform their assignment remotely, the Post Adjustment Multiplier (PAM) and related entitlements to be paid may be adjusted to the temporary duty station from where the UN Volunteer has been requested to work if requested by the UN Host Entity.

The contract lasts for the period indicated above with possibility of extensions subject to availability of funding, operational necessity and satisfactory performance. However, there is no expectation of renewal of the assignment.

A UN Volunteer receives a Volunteer Living Allowance (VLA) which is composed of the Monthly Living Allowance (MLA) and a Family Allowance (FA) for those with dependents (maximum three).

The Volunteer Living Allowance (VLA) is paid at the end of each month to cover housing, utilities, transportation, communications and other basic needs. The VLA can be computed by applying the Post-Adjustment Multiplier (PAM) to the VLA base rate of US$ 1,651. The VLA base rate is a global rate across the world, while the PAM is duty station/country-specific and fluctuates on a monthly basis according to the cost of living. This method ensures that international UN Volunteers have comparable purchasing power at all duty stations irrespective of varying costs of living. The PAM is established by the International Civil Service Commission (ICSC) and is published at the beginning of every month on the ICSC website http://icsc.un.org.

For UN Volunteer entitlements, kindly refer to the link https://vmam.unv.org/calculator/entitlements

In non-family duty stations that belong to hardship categories D or E, as classified by the ICSC, international UN Volunteers receive a Well-Being Differential (WBD) on a monthly basis.

Furthermore, UN Volunteers are provided a settling-in-grant (SIG) at the start of the assignment (if the volunteer did not reside in the duty station for at least 6 months prior to taking up the assignment) and in the event of a permanent reassignment to another duty station.

UNV provides life, health, permanent disability insurances as well as assignment travel, annual leave, full integration in the UN security framework (including residential security reimbursements).

UN Volunteers are paid Daily Subsistence Allowance at the UN rate for official travels, flight tickets for periodic home visit and for the final repatriation travel (if applicable). Resettlement allowance is paid for satisfactory service at the end of the assignment.

UNV will provide, together with the offer of assignment, a copy of the Conditions of Service, including Code of conduct, to the successful candidate.

Supervision, induction and duty of care of UN Volunteers

UN Volunteers should be provided equal duty of care as extended to all host entity personnel. Host entity support to the UN Volunteer includes, but is not limited to:

- Introductory briefings about the organisation and office-related context including security, emergency procedures, good cultural practice and orientation to the local environment;

- Support with arrival administration including setting-up of bank accounts, residence permit applications and completion of other official processes as required by the host government or host entity;

- Structured guidance, mentoring and coaching by a supervisor including a clear workplan and performance appraisal;
- Access to office space, equipment, IT support and any other systems and tools required to complete the objectives of the assignment including a host entity email address;

- Access to shared host entity corporate knowledge, training and learning;

- Inclusion of the volunteer in emergency procedures such as evacuations;

- Leave management;

- DSA for official travel, when applicable;

- All changes in the Description of Assignment occurring between recruitment and arrival or during the assignment need to be formalized with the United Nations Volunteer Programme.

**Application Code**
MLIR000911-7386

**Application procedure**

*Not yet registered in the UNV Talent Pool?*
Please first register your profile at [https://vmam.unv.org/candidate/signup](https://vmam.unv.org/candidate/signup).
Important: After creating your account, complete all sections of your profile and submit it. Then go to ‘My Page’ at [https://vmam.unv.org/candidate/mypage](https://vmam.unv.org/candidate/mypage) and click on the ‘Special Calls’ hyperlink. Lastly, select the special call to which you would like to apply.

*Already registered in the UNV Talent Pool?*
Please first update your profile at [https://vmam.unv.org/candidate/profile](https://vmam.unv.org/candidate/profile). Then go to ‘My Page’ at [https://vmam.unv.org/candidate/mypage](https://vmam.unv.org/candidate/mypage) and click on the ‘Special Calls’ hyperlink to select the special call for to which you would like to apply.

**Application deadline:** 26 July 2020

**doa.apply_url**
[https://vmam.unv.org//candidate/show-doa/TUxJUjAwMDkxMQ==](https://vmam.unv.org//candidate/show-doa/TUxJUjAwMDkxMQ==)

**Disclaimer**

*United Nations Volunteers is an equal opportunity programme which welcomes applications from qualified professionals. We are committed to achieving diversity in terms of gender, nationality and culture.*