

## UN VOLUNTEER DESCRIPTION OF ASSIGNMENT

### PSER000138--Social Entrepreneurship Officer

The United Nations Volunteers (UNV) programme is the UN organization that promotes volunteerism to support peace and development worldwide. Volunteerism can transform the pace and nature of development and it benefits both society at large and the individual volunteer. UNV contributes to peace and development by advocating for volunteerism globally, encouraging partners to integrate volunteerism into development programming, and mobilizing volunteers. In most cultures volunteerism is deeply embedded in long-established, ancient traditions of sharing and support within the communities. In this context, UN Volunteers take part in various forms of volunteerism and play a role in development and peace together with co-workers, host agencies and local communities. In all assignments, UN Volunteers promote volunteerism through their action and conduct. Engaging in volunteer activity can effectively and positively enrich their understanding of local and social realities, as well as create a bridge between themselves and the people in their host community. This will make the time they spend as UN Volunteers even more rewarding and productive.

## General Information

<b>Country of Assignment</b>	State of Palestine
<b>Host Institute</b>	United Nations Development Programme
<b>Volunteer Category</b>	National Specialist
<b>Number of Volunteer</b>	1
<b>Duration</b>	12 months
<b>Expected Starting Date</b>	Immediate
<b>Duty Station</b>	Gaza [PSE]
<b>Assignment Place</b>	Non-Family Duty station

#### Assignment Place Remark

Eligibility: To be eligible to apply to this assignment under the **UNDP-UNV Talent Programme for Young Professionals with Disabilities**, applicants must be a person living with a disability.

#### Living Conditions

The duty station for the assignment will be Gaza city. As this is a national UNV assignment, it is a non-family assignment and the volunteer will be responsible for arranging his/her own housing and other living essentials. National UN Volunteers are part of the malicious insurance plan.

A Volunteer Living Allowance (VLA) in amount of ILS 4804.15 is provided monthly to cover housing, utilities and normal cost of living expenses. Life, health and permanent disability insurance are included (health insurance for up to 3 dependents). A wellbeing differential is also provided monthly for UN Volunteers serving in Gaza.

#### Accessibility

The UNDP/PAPP office in Gaza has been adapted to receive people with disabilities. All needed facilities for persons with physical

disabilities are available such as elevator, ramp, toilet setup, etc. Arrangements will be made for transportation for field activities. The office is only partly accessible for persons with sensorial disability so far.

#### **Reasonable accommodation**

The UN system is committed to creating an inclusive workplace, and commits to taking appropriate measures to enable persons with disabilities to access employment opportunities and benefit equally from employment related opportunities by providing reasonable accommodation. In this context, “reasonable accommodation” means necessary and appropriate modification and adjustments not imposing a disproportionate or undue burden, where needed in a particular case, to ensure to persons with disabilities the enjoyment or exercise on an equal basis with others of all human rights and fundamental freedoms<sup>[1]</sup>.

Should applicants need reasonable arrangements to facilitate their interview and assessment during the recruitment and selection process, please submit your request in your application.

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[1] Convention on the Rights of Persons with Disabilities, Article 2

## Assignment Details

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#### **Assignment Title**

Social Entrepreneurship Officer

#### **Organizational Context & Project Description**

UNDP's Programme of Assistance to the Palestinian People (PAPP) was established through a resolution adopted by the UN General Assembly on 20 December 1978, calling upon UNDP “to improve the economic and social conditions of the Palestinian people”. In partnership with Palestinian institutions, civil society, communities and donors, UNDP's goal is to empower the Palestinian People to establish a viable State that is able to realize the right to development for its people and support their socio-economic resilience. Since its establishment, UNDP/PAPP has delivered over USD 1.5 billion in development assistance to the Palestinian People.

UNDP/PAPP places empowerment, resilience and sustainability at the center of its operation and focuses on three priority areas: the Gaza Strip, East Jerusalem and Area C of the West Bank, where the needs are the greatest. UNDP/PAPP focuses on responsive and inclusive governance to increase access to quality basic services, public goods and rights; access to sustainable and inclusive economic opportunities; and climate change adaptation / mitigation and disaster risk reduction, sustainable use of natural resources and energy.

The UNDP Strategic Plan 2018-2021 embraces the complexity of development and commits the organization to helping countries find faster, more durable solutions to achieve Agenda 2030. Important development trends like urbanization, climate change, and rising inequalities pose significant challenges on our path to achieve the 2030 agenda of achieving the Sustainable Development Goals (SDGs).

UNDP has begun incubating a number of strategic initiatives aimed at ensuring UNDP is ‘fit for purpose’ to deliver a new generation of solutions in line with the challenges the world faces. One such key strategic initiatives is the Country Accelerator Lab Network. The initiative is a recognition that increasingly interrelated development challenges require going beyond business as usual and single point, linear and silver bullet responses in development. Instead, they call for an interdisciplinary approaches and non-linear solutions that crowd in the collective efforts of variety of partners and tap into local insights and the knowledge of people closest to the problem and the solutions. The initiative is also a recognition and an investment in the emerging momentum among a growing number of UNDP Country Offices around joining together disruptive, cutting edge methodologies with contextual, country-based insights and expertise to accelerate impact and progress toward the Sustainable Development Goals.

UNDP is building the largest and fastest learning global network of Accelerator Labs (initially setting up 60 labs in 60 countries) embedded within UNDP's global architecture and country platforms. The new offering builds on the latest thinking from the fields of complexity science, lead user innovation and collective intelligence to accelerate development impact.

Our network will surface and reinforce locally sourced solutions at scale while mobilizing a wide and dynamic partnership of actors contributing knowledge, resources and experience. The idea is to transform our collective approach by introducing new protocols, backed by evidence and practice, which accelerate the testing and dissemination of solutions within and across countries. This will enable the global community to collectively learn from local knowledge and ingenuity at a speed and at a scale that our societies and

planet require.

This will be achieved by:

- Building on locally-sourced solutions, finding things that work and expanding on them; -
- Rapid testing and iteration to implement what works and go beyond the obvious solutions;
- Combining the best understanding, ideas and expertise to generate collective knowledge;
- Accelerating progress by bringing expertise, creativity and collective intelligence to bear.

As part of commitment to accelerate the SDGs through sourcing Palestinian talents with the vision and drive to disrupt conventional models and solutions towards more inclusive societies, UNDP/PAPP launched the Accelerator Lab in September 2019 as a new service offering working with people, government, and the private sector to explore, experiment, and grow portfolios of mutually-reinforcing solutions to tackle complex development challenges from multiple angles.

Towards this, UNDP/PAPP is looking for a dynamic and creative Social Entrepreneurship Officer to join the Accelerator Lab team as a National UN Volunteer and coordinate the activities of the Accelerator Lab in Gaza. Under the supervision of the Assistant Special Representative Gaza and guidance of the Accelerator Lab team, s/he will contribute to stakeholder engagement, partnership building and identification of entry points to further social innovation and entrepreneurship development in Gaza. The National UN Volunteer will be the Accelerator Lab focal point in Gaza to support in ecosystem mapping, identification and testing solutions.

## Sustainable Development Goals

### 17. Partnerships For the Goals

#### Task description

The National UN Volunteer, under the direct supervision of Assistant Special Representative Gaza and guidance of the Accelerator Lab team will undertake the following tasks:

- Support sensing and communicating emerging development trends, data, technologies and issues; and mapping their impacts on the economy, environment, and society;
- Support the design of specific field research and participatory methods to focus on the most vulnerable populations and those not usually engaged in public policy debates;
- Support the mapping and assessment of local solutions and define pathways for their scale up, and determine best methods for making solutions transferable;
- Support the design of experiments to validate the hypotheses and test the effectiveness of identified solutions in Gaza;
- Support the testing of solutions and potential ideas in real life context to understand potential channels of scaling up (including identifying private and public sector venues for uptake);
- Support the capturing of results and learning from the experiments for rapid reflection and adaptation;
- Support the outreach and engagement with universities and think tanks in Gaza; and
- Support the integration of the Accelerator Lab methodology into UNDP programmes in Gaza and engage with the programme team to facilitate the adoption of new / innovative approaches and validated solutions.
- Strengthen their knowledge on the SDGs and the United Nations Development System.

Furthermore, UN Volunteers are required to:- Strengthen their knowledge and understanding of the concept of volunteerism by reading relevant UNV and external publications and take active part in UNV activities (for instance in events that mark International Volunteer Day)- Be acquainted with and build on traditional and/or local forms of volunteerism in the host country- Provide annual and end of assignment reports on UN Volunteer actions, results and opportunities using UNV's Volunteer Reporting Application- Contribute articles/write-ups on field experiences and submit them for UNV publications/websites, newsletters, press releases, etc.- Assist with the UNV Buddy Programme for newly-arrived UN Volunteers- Promote or advise local groups in the use of online volunteering, or encourage relevant local individuals and organizations to use the UNV Online Volunteering service whenever technically possible.

#### Results/Expected Outputs

- Efficient, timely, responsive, client-friendly and high-quality support rendered to UNDP and its project participants as per the tasks listed above;
- The development of capacity through coaching, mentoring and formal on-the-job training, when working with (including supervising) national staff or (non-) governmental counter-parts, including Implementing Partners (IPs); • Age, Gender and Diversity (AGD) perspective is systematically applied, integrated and documented in all activities throughout the assignment • A final statement of

achievements towards volunteerism for peace and development during the assignment, such as reporting on the number of volunteers mobilized, activities participated in and capacities developed

# Qualifications/Requirements

**Required Degree Level** Bachelor degree or equivalent

## Education - Additional Comments

- Bachelor's degree in Anthropology, Sociology, International Development, Business, Social Sciences, Engineering or related field;
- Master degree or enrolled in a Masters programme in the above areas is welcomed.

**Required experience** 24 months

## Experience Remark

Professional working experience of over 2 years.

### (Required)

- Experience designing and conducting qualitative and quantitative research and analysis;
- Experience in building partnerships, working in participatory methods and engaging diverse stakeholders such as civil society, academia, private and public sector; and
- Experience in innovative approaches / entrepreneurship activities in Gaza.

### (Desirable)

- Experience in development programming or policy development;
- Experience in approaches such as ethnography and behavioral insights, design-thinking;
- Experience working on social entrepreneurship, inclusive business models, innovative products and services, incubation, etc.; and
- Experience identifying gaps and opportunities in the innovation ecosystem in Gaza.

## Skills:

- Strong communication (verbal and written) with diverse stakeholders;
- Ability to work effectively in a team;
- Thinking out of the box, and coming up with creative non-conventional ideas;
- Adaptability to a multicultural environment, respecting diverse backgrounds and points of view; and
- Openness to change and ability to manage complexities.

**Computer skills:** MS Office applications (Excel, PPT, Word)

## Language

- English (Mandatory) , Level - Fluent
- AND - Arabic (Mandatory) , Level - Fluent

## Area of Expertise

- Management consulting Mandatory

## Area of Expertise Requirement

**Need Driving Licence** No

### Competencies & Values

- Accountability
- Commitment and Motivation
- Commitment to Continuous Learning
- Communication
- Integrity
- Planning and Organizing
- Working in Teams

# Conditions of Service and other information

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### Condition of Service

[Click here to view Conditions of Service](#)

### Conditions of Service:

Note on novel coronavirus – COVID-19.

The rapidly changing nature of novel coronavirus COVID-19 has placed significant and increasing restrictions on the freedom of movement of people, even within countries. Such restrictions may affect the ability national UN Volunteers to begin their assignments at their assigned duty station or limit the ability to enter UN premises. Thus, UNV cannot guarantee assignments will proceed as normal.

Candidates for national UN Volunteer assignments requiring travel to the duty station may be exceptionally granted during this period alternative working arrangements to work from their place of recruitment until restrictions are lifted. Candidates for national UN Volunteer assignments may also need to begin their assignments remotely in cases where access to UN premises is restricted. These are decisions at the discretion of the host entity. Candidates proceeding to interview are recommended to discuss travel requirements, any restrictions, and possible alternative arrangements with the host entity. If selected, candidates should carefully consider the circumstances before accepting UNV's offer.

The contract lasts for the period indicated above with possibility of extensions subject to availability of funding, operational necessity and satisfactory performance. However, there is no expectation of renewal of the assignment.

Travel to duty station (if applicable) and a Settling-In-Grant will be provided in the event the duty station is not within commuting distance from the place of recruitment. The applicable Volunteer Living Allowance is provided monthly to cover housing, utilities and normal cost of living expenses. Life, health and permanent disability insurance are included (health insurance for up to 3 dependents), as well as final repatriation (if applicable) and resettlement allowance for satisfactory service.

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W. [www.unv.org](http://www.unv.org)

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The United Nations Volunteers (UNV) programme is administered by the United Nations Development Programme (UNDP).

Furthermore, in non-family duty stations that belong to hardship categories D or E, as classified by the ICSC, a Well-Being Differential (WBD) on a monthly basis will be provided.

For UN Volunteer entitlements, kindly refer to the link <https://vmam.unv.org/calculator/entitlements>

### **Supervision, induction and duty of care of UN Volunteers** ([Roles and Responsibilities of Host Entities](#))

UN Volunteers should be provided equal duty of care as extended to all host entity personnel. Host entity support to the UN Volunteer includes, but is not limited to:

- Introductory briefings about the organisation and office-related context including security, emergency procedures, good cultural practice and orientation to the local environment;
- Support with arrival administration and official processes;
- Structured guidance, mentoring and coaching by a supervisor including a clear workplan and performance appraisal;
- Access to office space, equipment, IT support and any other systems and tools required to complete the objectives of the assignment including a host entity email address;
- Access to shared host entity corporate knowledge, training and learning;
- Any necessary security measures, ensuring that UN Volunteers are covered by the United Nations Security Management System (UNSMS) in line with the UNDSS Security Policy Manual;
- Leave management;
- DSA for official travel, when applicable;
- All changes in the Description of Assignment occurring between recruitment and arrival or during the assignment need to be formalized with the United Nations Volunteer Programme.
  
- Investigate misconduct: sharing reports with the UNV;
  
- Provide emergency assistance, e.g. the death of volunteer or medical evacuation, in collaboration with UNV. Accept letters of guarantees or potential liabilities for covering medical costs not claimable under medical insurance in extraordinary situations (e.g. isolation facilities' services during pandemics).

**Application Code**

PSER000138-7856

**Application procedure**

This is a National Specialist UN Volunteer assignment with monthly VLA payment of ILS 4804.15 including wellbeing differential.

**Eligibility:**

To be eligible to apply to this assignment:

1. candidates need to be a person living with a disability.
2. Candidates need to be only nationals living in Gaza

**Application procedure:**

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\* Not yet registered in the UNV Talent Pool? Please first register your profile at <https://vmam.unv.org/candidate/signup> . Important: After creating your account, complete all sections of your profile and submit it. Then go to 'My Page' at <https://vmam.unv.org/candidate/mypage> and click on the 'Special Calls' hyperlink. Lastly, select the special call with Application Code.

\* Already registered in the UNV Talent Pool? Please first update your profile at <https://vmam.unv.org/candidate/profile> . Then go to 'My Page' at <https://vmam.unv.org/candidate/mypage> and click on the 'Special Calls' hyperlink. Lastly, select the special call with Application Code .

You can only apply if you have created your profile at <https://vmam.unv.org/candidate/signup>

Watch this video for the specific steps you must follow: [https://www.youtube.com/watch?v=VT5uJ\\_FoIWU](https://www.youtube.com/watch?v=VT5uJ_FoIWU)

**doa.apply\_url**

<https://vmam.unv.org/candidate/show-doa/UFNFUjAwMDEzOA==>

#### **Disclaimer**

*United Nations Volunteers is an equal opportunity programme which welcomes applications from qualified professionals. We are committed to achieving diversity in terms of gender, nationality and culture.*